

Report to Community and Protective Services Committee

To: Chair and Members
Community and Protective Services Committee

From: Kevin Dickins, Deputy City Manager, Social and Health Development

Subject: 2019-2023 Multi-Sector Service Accountability Agreement
Dearness Home Adult Day Program and Ontario Health West -
Declaration of Compliance – April 1, 2022 – March 31, 2023

Date: June 13, 2023

Recommendation

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions be taken with respect to 2019-2023 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and Ontario Health West - Declaration of Compliance – April 1, 2022 – March 31, 2023 report, that;

- a. The Deputy City Manager, Social and Health Development **BE AUTHORIZED** to execute the Declaration of Compliance with respect to compliance with the terms of the 2019-2023 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and Ontario Health West for the reporting period of April 1, 2022 to March 31, 2023 (form attached as Schedule 1).

Executive Summary

The 2019-2023 Multi-Sector Accountability Agreement (M-SAA) with Ontario Health West allows for the provision of funding with respect to the Adult Day Program at Dearness Home.

Article 8.1 (d) of the Agreement sets out the requirement for the Board of the HSP to issue a declaration that the HSP has complied with the terms of the Agreement. Under Article 1.0 of the Agreement (Definitions and Interpretations) with respect to a municipality, “Board” means the Municipal Council. The reporting timeline set out in the Agreement is “within 90 days of the HSP’s fiscal year-end”.

The fiscal year end of the Dearness Home Adult Day Program is March 31st which requires submission of the Declaration of Compliance by June 30th.

With respect to compliance with the M-SAA agreement, the Administrator of Dearness Home has confirmed that during the reporting period April 1, 2022 to March 31, 2023 the Dearness Home Adult Day Program has complied with the terms of the M-SAA agreement and specifically any procurement practices set out in Article 4.8 and the Connecting Care Act, 2019.

Linkages to the Corporate Strategic Plan

[2019-2023 Strategic Plan for the City of London](#)

[2023- 2027 Strategic Plan for the City of London](#)

The City of London identifies ‘Strengthening Our Community’ and ‘Building a Sustainable City’ as strategic areas of focus.

Londoners have access to the supports they need to be successful.

Londoners have access to the services and supports that promote well-being, health, and safety in their neighborhoods and across the city.

Londoners have safe access to public spaces, services, and supports that increase wellbeing and quality of life. Improve resident satisfaction, safety, service, and recreation programming at Dearness Home.

Analysis

1.1 Background Information

It is a requirement of the Local Health System Integration Act, 2006 that a Local Health Integration Network (LHIN) have a service accountability agreement (SAA) in place with each Health Service Provider (HSP) that it funds. The SAA for the Dearness Home Adult Day Program is called the Multi-Sector Service Accountability Agreement (M-SAA).

On March 26, 2019, 2019 Council approved 2019-2022 Multi-Sector Accountability Agreement (M-SAA) for the period April 1, 2021 to March 31, 2022, to be entered into with the South West Local Health Integration Network (LHIN) for the provision of funding with respect to the Adult Day Program. Mayor and City Clerks executed the document.

On March 17, 2021, the Honourable Christine Elliott, Deputy Premier and Minister of Health, issued a series of orders transferring the Local Health Integration Networks' (LHINs') health system planning and funding functions to Ontario Health, an agency of the Province, established under the *Connecting Care Act, 2019*. Accordingly, as of April 1, 2021, Ontario Health assumed all rights and obligations in respect of the service accountability agreements entered into by South West LHIN with the Corporation of the City of London. Aside from the assumption of these agreements by Ontario Health, all of their terms and conditions remained the same.

On March 1st 2022, Ontario Health West wrote to the Deputy City Manager, Social and Health Development to provide notice that the 2019-2022 M-SAA would be extended to March 31st, 2023. They also asked that The Corporation of the City of London accept and agree by signing and returning the Extending Letter. Subsequently, on April 20th, 2022, as allowed under Document Execution By-law A-1, the Extending letter was signed by the Deputy Mayor and the City Clerk and returned to Ontario Health.

Article 8.1 (d) of the Agreement sets out the requirement for the Board of the HSP to issue a declaration that the HSP has complied with the terms of the Agreement. Under Article 1.0 of the Agreement (Definitions and Interpretations) with respect to a municipality, "Board" means the Municipal Council. The reporting timeline set out in the Agreement is "within 90 days of the HSP's fiscal year-end".

The fiscal year end of the Dearness Home Adult Day Program is March 31st which requires submission of the Declaration of Compliance by June 30th.

With respect to compliance with the M-SAA agreement, the Administrator of Dearness Home has confirmed that during the reporting period April 1, 2022 to March 31, 2023 the Dearness Home Adult Day Program has complied with the terms of the M-SAA agreement and specifically any procurement practices set out in Article 4.8 and the Connecting Care Act, 2019.

1.2 Previous Reports Related to this Matter

- 2019-22 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2021 – March 31, 2022. (Community and Protective Services Committee – June 14, 2022)
- 2019-22 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2020 – March 31, 2021. (Community and Protective Services Committee – June 1, 2021)

- 2019-22 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2019 – March 31, 2020. (Community and Protective Services Committee – July 15, 2020)
- 2017-19 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2018 – March 31, 2019. (Community and Protective Services Committee – May 28, 2019)
- 2017-18 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2017 – March 31, 2018. (Community and Protective Services Committee – May 29, 2018)
- 2017-18 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network – Declaration of Compliance April 1, 2016 – March 31, 2017. (Community and Protective Services Committee – May 24, 2017)

2.0 Financial Impact/Considerations

The Multi-Sector Service Accountability Agreement is essential to the continuity of all long-term care funding.

Conclusion

It is recommended that the Deputy City Manager, Social and Health Development be authorized by Municipal Council (Board) to execute the Declaration of Compliance for the Dearness Home Adult Day Program for the period April 1, 2022 to March 31, 2023.

Submitted by: Leslie Hancock, Director
Recommended by: Kevin Dickins, Deputy City Manager, Social and Health Development

cc. F. Juweto, Financial Business Administrator
 L. Marshall, Solicitor
 J. Wills, Manager, Risk Management

SCHEDULE F – DECLARATION OF COMPLIANCE

DECLARATION OF COMPLIANCE

Issued pursuant to the Multi-Sector Service Accountability Agreement effective April 1, 2019

To: The **Board of Directors** of Ontario Health
Attn: Board Chair.

From: The **Municipal Council** (the “Board”) of the The Corporatoration of the City of London (the “HSP”)

Date: **6/27/2023**

Re: April 1, 2022 – March 31, 2023 (the “Applicable Period”)

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the multi-sector service accountability agreement between Ontario Health and the HSP effective April 1, 2019, as amended by an amending agreement dated the 31st day of March, 2020 (the “March 2020 Amendment”), an extending letter effective March 31, 2021 (the “March 2021 Extending Letter”) and an extending letter effective March 31, 2022 (the “March 2022 Extending Letter”) (collectively, the “Agreement”).

The Board has authorized me, by resolution dated **6/27/2023**, to declare to you as follows:

After making inquiries of the **Leslie Hancock, Administrator of the Dearness Home** and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Municipal Council’s knowledge and belief, the HSP has fulfilled, its obligations under the Agreement in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices; and,
- (ii) the *Connecting Care Act, 2019*.

Signature

Kevin Dickins, Deputy City Manager, Social and Health Development ,

SCHEDULE F – DECLARATION OF COMPLIANCE

Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]