

## City of London - Application for Appointment to a City of London Board or Commission

### Application

Please choose the Board or Commission you are interested in serving on: **London Police Services Board**

### Contact Information

Name: **Antonio Santiago**

City: **London**

Province: **ON**

Postal Code: **N6E 3K2**

### Experience and Qualifications

1. Serving on the Police Services Board requires monthly, full-day meeting attendance; each meeting requires 4-6 hours of reading in advance. Can you describe your ability to participate and contribute this minimum amount of time monthly?:

**I am a retired person and have ample time to attend a full-day meeting on a monthly basis. I do copious amounts of reading on a daily basis for a variety of purposes, whether they be for information, knowledge, or entertainment. I can speed read, having acquired the ability to do so a long time ago. I underwent a course on speed reading primarily because of the required quantity of reading in many of my previous work situations. You can only devote so much time to reading as have had to attend to all the other activities that were required of the job at hand. And yet reading was likewise an essential component of the job.**

**As a former head of the strategic and corporate planning department of a large agricultural conglomerate, I have experienced entire weekends devoted to closed conferences formulating SWOT analyses, objectives, goals, and strategies with company executives and directors. These were usually 3-day affairs dedicated entirely to formulating strategies, vision, and mission statements on an annual basis. Needless to say, a voluminous quantity of reading and discussions with my staff was required prior to the holding of these closed conferences.**

2. What skills, education, community involvement and/or experience (including lived experience) do you have that will assist you in a role on this specific board?:

#### **Skills**

**Reading - adept at speed reading and comprehension**

**Leadership - highly developed leadership skills from managing corporate groups in various industries, and professional, and social organizations**

**Interpersonal - worked with various committees, social groups, professional organizations, sports teams, and work groups; customer service for call center; ESL coach**

**Decision-making - managed a wide selection of work groups including operational, administrative, professional, and social bodies**

**Computer - intermediate skill level for Windows, MSO suite; tech support for Hewlett-Packard computers**

**Writing - equally adept at writing and composition**

#### **Education**

**Trainer/facilitator - trained and experienced trainer/facilitator**

**ROTC - 2-year training as a Reserve Officer in the naval reserve service**

**Management development - completed live-in course in management development at the Asian Institute of Management, Manila, Philippines**

**BS in Mechanical Engineering - graduated in a 5-year course at the University of San Carlos, Cebu City, Philippines**

#### **Community Involvement and Experience**

**Managed the security force of a large agricultural conglomerate that was composed of**

**120 permanent employee guards, and a force of 250 security agency guards  
Treasurer of a committee comprised of representatives from the company, planters associations, local government, local police service, and military that provided funding for the local police service, military, and armed paramilitary civilian groups that provided security for the farms, trains, railway lines, and company sugarcane transloading stations against armed insurgency groups operating in the Company milling district (area of 50,000 hectares)**

**Managed the provision of services - power, water, public health, sanitary, infrastructure, garbage and recycling, security, schools, hospital, churches, and transportation - to the local community of around 20,000 residents contained within the company compound.**

3. If you have experience on a Board, Commission or Committee (in London or elsewhere), please provide the details. If you have not previously served on a Board, Commission or Committee, please describe why this appointment is of interest to you.:

**Committee of Adjustment Dec 7, 2021, Resolet 4.8/18/SPPC**

**ITCAC May 3, 2022, Resolet 4.5/8/SPPC**

**ITCAC Sub-committee on Vision Zero (Road Safety), Chair**

**Communication Committee of St. Justin's Parish (London, ON) - pioneer member of the first-ever communication committee of the parish (volunteer position)**

**Technical Committee (Victorias Milling Company) Secretary of a committee comprised of managers from all operating areas of the Company that met monthly to discuss operational issues and strategies.**

**Sugar Advisory Committee (Victorias Milling Company) Treasurer of a committee comprised of representatives from the Company, local government, planters associations, local police service, and military that met bi-weekly to discuss budgeting and funding of the local police service, military, and civilian paramilitary groups that provided security to the farms, railway lines, trains, company sugarcane transloading stations, against armed insurgency groups that operated in the Company's milling district - an area of 50,000 hectares.**

**75th Anniversary Committee (Victorias Milling Company) Chaired the Transportation & Security group for the 75th-anniversary celebration of the Company which had various activities and programs spread throughout the year (1994)**

**River Clean-up Project (Victorias Milling Company) Chair of the project I initiated to clean up the river running through the Company compound that was heavily polluted and silted.**

**Philippine Society of Mechanical Engineers-Negros Occidental Chapter - President for the year 1991 of the provincial chapter of the Philippine Society of Mechanical Engineers which had a membership of 750 engineers.**

**\*NOTE: Victorias Milling Company is an agricultural conglomerate operating in Victorias City, Negros Occidental, Philippines. It is the top cane sugar milling and refining company in the country with interests in engineering services, construction, aquaculture, food processing, agricultural research & development, agribusiness, shipping and warehousing, railroad transport, and financial services.**

4. We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment to reconciliation, equity and inclusion. Please describe how your work, community or lived experience will enhance these efforts through Board and Committee work. (max. 3000 characters):

**I firmly believe that all of us human beings are one and the same creatures. It does not matter where you come from, what you believe in, how you do the things you do, and how you interact with your fellow human beings because deep down inside we are all children of God. And as such, we should treat each other as we treat ourselves. It is how we think and act that has led us to all the prejudices, biases, hate, and fear that are ruining our relationships. That is why I always try to the best of my ability to treat every person as a unique human being that should be treated just like I would deal with myself on any and all occasions.**

**In the early part of 2022, I collaborated with the Nigerian community here in London to have my fellow Filipinos participate in a project that would train ordinary citizens how to deal with mental health issues especially with our fellow countrymen here in the City of London taking advantage of our unique ability to communicate in our native tongue that can greatly facilitate communication. This was quite a successful project and something that may be offered again in the near future. Furthermore, it opened the door for further collaboration between the Filipino and Nigerian communities here in the City of London. A further diversity experience was my stint as an exchange student in Australia in my**

**younger days where I learned to live with people from various cultures and at the same time immersing myself in the Australian culture.**

Attach resume or other document here (optional): **Antonio Santiago\_Resume.pdf**

Attach more files here, if needed:

## **Confirmations**

I declare the following: **I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity:  
(optional): **City Website**

If you selected 'Other', please specify:

Submitted on: **3/19/2023 9:45:52 PM**

# ANTONIO SANTIAGO

London, ON, N6E 3K2

## PROFILE

- **Provisional Professional Engineer** licensed with Professional Engineers of Ontario, Canada
- Mechanical Engineer with extensive manufacturing and production, warehousing, logistics, and transportation involvement in the automotive, defense, and food manufacturing industries
- Proficient problem-solver with hands-on experience in the fields of manufacturing, production planning and scheduling, industrial engineering, logistics and transportation, shipping and warehousing, inventory management, quality assurance and control, and continuous improvement
- Experienced trainer and facilitator, possessing exceptional verbal and written communication skills, and solid presentation abilities
- Ethical and consummate professional committed to maintaining the highest standards in the profession

## EXPERIENCE

***General Dynamics Land Systems – Canada***  
*London, ON*

**2015 – 2018**

### **PRODUCT READINESS TEAM SPECIALIST**

**2017 – 2018**

- Vetted 24,000 individual parts of Stryker vehicles in 6 weeks, for correctness of part numbers, NSN assignments, descriptions, relevance of applicability, and disposition, that had been backlogged for 3 years
- Established criteria, e.g. ECNs, ECOs, NOCs, etc. for periodic part number scrub from overall parts listing numbering 30,000 plus for a more manageable and relevant list in-house and various customers' use
- Recipient of Outstanding Employee Award for service above and beyond

### **PRODUCT COMPLIANCE TEAM SPECIALIST**

**2016 – 2017**

- Created 500-page illustrated Manuals of Instruction in 6 weeks for the inspection, cleaning, and preparation for re-installation of retrofit vehicle parts assemblies and components that would serve as a guide and reference for repair and maintenance personnel. This was a project that had been outstanding for more than 2 years.
- Produced detailed and illustrated 200-page Manual of Instruction in 2 weeks-time for the removal and re-installation of various vehicle parts assemblies and components that had been in the works for more than 1 year

### **PACKAGING SPECIALIST**

**2015 – 2016**

- Cleaned up 2 year backlog in 5 months of parts identification, weighing, measuring, and packaging design numbering 2,000 pieces while ensuring relevance and applicability of the parts
- Completed identification and disposition of 1,500 parts in 6 months for the legacy RG-31 armored vehicle project that resulted in the final closing of the project that had been under process for 3 years

**PACKAGING MACHINE OPERATOR****2014 – 2015***Dr. Oetker*

London, ON

- Established production record of 85,000 frozen pizzas in an 8-hour shift by our team
- Member of start-up group of frozen pizza manufacturing facility

**CUSTOMER SERVICE REPRESENTATIVE****2012 – 2013***Sykes Assistance Services*

London, ON

- 95% resolution of all cases handled for Toyota Canada involving warranty, recalls, dealerships, performance, specifications, and quality issues through delivery of exemplary client relations
- 97% resolution of all roadside assistance calls from various vehicle owners in Canada and the US while maintaining courteous and helpful customer service

**DOCK COORDINATOR, Service Parts Operation-CAMI Inc.****2008 – 2010***Transfreight Inc.*

London, ON

- Reduced average receiving time 30% by the creation of a parts receiving manual to guide receivers on quality issues that had hampered quick processing
- Increased on-time parts deliveries 20% through the investigation and resolution of inventory issues on a continuing basis of the 18,000 item parts warehouse
- Awarded continuous improvement champion in company-wide competition

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**PROFESSIONAL  
DEVELOPMENT**

***Overhead Crane Operator Certification***  
General Dynamics Land Systems-Canada

***Microsoft Office Suite-Word, Excel, PowerPoint  
Oracle, Cognos, Siemens Team Centre Software***

***Red Belt I***  
Transfreight, Inc.  
***Hazard Management***  
Fanshawe College

***Introduction to Maintenance Management***  
Fanshawe College  
***Occupational Health & Safety Legislation***  
Fanshawe College

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**EDUCATION****BACHELOR OF SCIENCE in MECHANICAL ENGINEERING****1975***University of San Carlos*

Cebu, Philippines

Evaluated by World Education Services, Toronto, as equivalent to a Bachelor of Engineering in Mechanical Engineering from a recognized university in Ontario.