

# City of London - Application for Appointment to a City of London Board or Commission

## Application

Please choose the Board or Commission you are interested in serving on: **London Police Services Board**

## Contact Information

Name: **Omar Al-Atawneh**

City: **London**

Province: **ON**

Postal Code: **N6B 1X9**

## Experience and Qualifications

1. Serving on the Police Services Board requires monthly, full-day meeting attendance; each meeting requires 4-6 hours of reading in advance. Can you describe your ability to participate and contribute this minimum amount of time monthly?: **I**

**am currently working downtown and have a flexible schedule. Therefore, I am able to work the third Thursday of every month. I enjoy reading on my off time already, and to have the opportunity to make beneficial changes in the city, I will eagerly have my readings done beforehand.**

2. What skills, education, community involvement and/or experience (including lived experience) do you have that will assist you in a role on this specific board?:

**Multitasking is something I excel at. I strictly manage my time and plan things out ahead to never run into short deadlines. I was able to advance my life and career by joining the Y.O.U. program early on, it changed my life and I look forward to helping others achieve the same. I learned fast to use my communication skills and street knowledge to learn to stay healthy and alive. As an immigrant you have to be careful of course. Day to day I serve people of various backgrounds at my work. A lot of the time I get people who are angry or are in a hurry due to the disorganization of downtown. I remember when it was a place people loved to visit and now it's a place to get in and get out. I wish to help change those faces to enjoy coming downtown to help rebuild our community and thrive again.**

3. If you have experience on a Board, Commission or Committee (in London or elsewhere), please provide the details. If you have not previously served on a Board, Commission or Committee, please describe why this appointment is of interest to you.:

**I have lived in downtown London for the past 10 years and have seen both positive and negative changes. As a visible minority, racism unfortunately has played a big part as well. I believe being on this committee is an important chance to help counter everyday issues our community deals with. You must know pain to learn how to stop inflicting pain on others. Those who do not understand the struggles of the lower class can not easily empathize. Learning and understanding are the main things I wish to influence others with, while educating myself. I have a family I care for and one that I hope to begin with my partner here in London in the future as well. I sincerely want a brighter future for my current and future family in our great city. This position truly holds my interest because the police helped my family and saved my mother and youngest brothers life. I wish to help this city and it's police force any way I am capable of.**

4. We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment to reconciliation, equity and inclusion. Please describe how your work, community or lived experience will enhance these efforts through Board and Committee work. (max. 3000 characters):

I work downtown at Cash Money. A loan company was never my dream job but it has taught me a lot about patience, equity, resilience, the need for a real community and the sense of comradry that humans strive for. This job has given me the tools to be more understanding and help or de-escalate situations with individuals who have become aggressive. I am always looking to learn new skills and knowledge. I do not think inaction is the right move, I'd say continually growing is always a goal of mine. As an immigrant I can also say I have a unique perspective that is very beneficial during our rapidly changing times. I am of Islamic and Arabic origin and have lived in London for twenty years. This has helped me a lot in this city as we have a huge Islamic community. I empathize with refugees arriving in this country, some whom have issues in the downtown core. The ability to speak to them in our language has helped both myself and those people, and I could not be more grateful to be an immigrant and a Canadian.

Attach resume or other document here (optional).: **Resume proto.pdf**

Attach more files here, if needed:

## Confirmations

I declare the following: **I am at least 18 years old.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Other**

If you selected 'Other', please specify: **Indeed**

Submitted on: **2/26/2023 10:40:07 AM**



# Omar Al-Atawneh

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## Profile

A self-starter with 5 years of managerial, administrative, human resource, and customer service experiences. Versatile skill set in sales, retail, and written and oral communication. Strong interpersonal skills coupled with a sincere desire to cultivate meaningful relationships and to help others. Enthusiastic and results driven, able to organize and to prioritize multiple tasks in a fast-paced environment includes creating strategies to improve job performance.

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## Experiences

SEPT 2016 - PRESENT

### Client Specialist-Shift Lead/Cash Money, London, Ontario

- Handling cash transactions confidently while maintaining seamless operations and procedures.
- Updating daily revenue goals and worked with the team to achieve objective.
- Maximizing customer satisfaction by providing great service and resolving all disputes, inquiries, and concerns from customers.
- Demonstrating leadership by being the first point of contact to assist with questions and issues from staff.

NOV 2013- AUG 2016

### Line Cook-Kitchen Manager/Jacks Bar and Grill, London, Ontario

- Processed invoices and balanced restaurant food budget.
- Set and exceeded revenue goals by looking for improvements and implementing new ideas and promotions to generate greater financial return.
- Managed daily kitchen duties include leading the team to process and service orders
- Prepped and stock food stations, manage inventory for food and beverage orders for restaurant from multiple companies weekly.

2009 – OCT 2013

### Assistant Manager/beyond Movies, London, Ontario

- Balanced store revenue and budget by preparing and forecasting monthly financial reports.
- Managed all operational issues, including payroll, price changes, store housekeeping, administrative duties, physical inventories to ensure an efficient and productive business workflow.
- Processed all administrative requirements related to store management, including customer applications, payroll, and business contacts.

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## Skills

Fluent in Arabic • Analytical thinking • Relationship Management • Conflict Resolution • Excellent Communication • Data analytics

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## Education

2005-2008

High School Diploma with Honours/Saunders Secondary School, London, ON.

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## Reference

Available upon request