



**Neal Roberts, Chief**  
**MIDDLESEX-LONDON PARAMEDIC SERVICE**

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To: Members of Council

I write this to express my support of the Health & Homelessness Whole Community System Response initiative. This innovative initiative will be fundamental in developing collaborative and comprehensive systems to support our most in-need citizens and ensure the strengthening of inter-organizational partnerships to target service & support gaps and provide a holistic care approach from within our community.

The coordinated and focused response of multiple agencies and sectors is necessary to provide real solutions to our community's current housing crisis and protect our vulnerable populations. Ensuring this is accomplished with a common set of principles and coordinated goals is critical to the initiative's success.

From the perspective of Middlesex-London Paramedic Service, this initiative creates opportunities for citizens to navigate support & health services better, connect with the most appropriate and definitive sources of care they require, and integrate several provincially recognized Middlesex-London Paramedic Service Community Paramedicine programs into a more comprehensive and far-reaching support network.

This increased focus on effective system navigation benefits patients and the emergency healthcare system systemically. Ensuring citizens have the resources and access to the most appropriate and definitive methods of support and care ensures the most effective utilization of emergency healthcare resources.

This response initiative will result in superior wrap-around services to citizens that may have called 911 and provide more appropriate resources and support, allowing for better, more complete & comprehensive support to ensure patients with chronic health issues are better managed.

I urge you to fully support this community plan and the allocation of London Community Recovery Network Funding to its implementation. Decisive action is needed to meet this crisis; this initiative safeguards our community's health by providing citizens with the resources they need, alleviating suffering and saving lives.

Chief Neal Roberts  
Middlesex-London Paramedic Service