

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **LMCH**

Contact Information

Name: **Tracy McNie (Law)**

City: **London**

Province: **ON**

Postal Code: **N6G 2V3**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

I have sat on several of London's Steering Committees including the Poverty Panel, East London Safety Committee, and the London Drug & Alcohol Strategy Commission & I am a member of the London Homeless Coalition.

I also was a founding member of the Naloxone Program as Director of LANSU.(London Area Network of Substance Users)We were responsible for the distribution of free Naloxone kits that save lives.

I ran LANSU, a non- profit support group for substance users & those struggling with mental health issues and have been advocating for tenants for many years.

Prior to that I worked for Neighbourhood Legal Services (NLS) giving Landlord & Tenant advice to clients over the phone.

I am very passionate about tenant rights & securing persons in need with affordable housing & would be an excellent candidate for this position.

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

I hope to give a voice to LMHC tenants, as a person who has lived in LMHC housing for 15 years. I am aware of areas of concern of tenants and would like to understand the hardships that housing providers endure so I can alleviate some of the tenants concerns & assure them that even though it may not appear that issues are being addressed, that in fact there are challenges in their resolution.

How will you support the work of a Board or Commission? (max. 3000 characters):

Given my extensive daily experience dealing with the very tenants that LMHC service, I hope to act as a mediator between the often strained relationships between tenants & LMHC staff.

The lack of communication between the parties adds to this strain & as a mediator, I would hope to improve the situation.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

I believe I outlined all of my experience in the first section.

In addition, I did attend the city training on the "Housing First" approach as well.

Please tell us about your interest in being a part of the London Middlesex Community Housing board. Why are you interested in this particular opportunity? What do you hope to contribute, and how would you support the work of the London Middlesex Community Housing board?(max. 3000 characters):

As I addressed prior to this question, I hope to mediate concerns of both tenants & housing staff, so that tenants feel like they are being heard & not ignored, which has been the consensus for some time.

Please tell us about your educational background, professional credentials, or any other training which is relevant to this position. (max. 3000 characters):

**I graduated Grade 12, then attended Wheable Adult Ed, as a single mom, to get an Administrative diploma & upgrade to attend Fanshawe College.
I graduated from the Law Clerk program, after doing my Admin co-op at Neighbourhood Legal Services, where I developed a desire to help those in need.
I worked as their Intake/Receptionist, which included giving Landlord Tenant advice to clients & enjoyed advocating for low income tenants
After an accident causing my physical disability to hinder my ability to work full-time, I started LANSU & achieved Peer Support training at LICH during my years advocating for those struggling with addiction & mental health.
I also recieved First Aid, CPR, Crisis Intervention & Naloxone Administration training.
I don't believe in being idle & always strive learn, develop & use my skills for the greater good.**

Please describe any relevant work and/or lived experience you have. (max. 3000 characters):

**I have been homeless myself, prior to moving into LMHC housing & had my own struggles with addiction & mental health.
Working with those experiencing the same struggles helped me & I hope to be able to motivate others to overcome their struggle**

Tell us about your involvement in any public or private sector boards, community involvement, or other experiences that are relevant to this position. Please describe the roles you played and the period of time you were involved.(max. 3000 characters):

**I believe I covered all relevant info above.
I sat on all committees until the committment was fulfilled & service no longer required.
I worked at NLS for 14 mths on contract until fulfilled.
I ran LANSU for 6 yrs until we lost our 3rd Director & most members; as our goal was to access funding to employ persons on ODSP to help others, however we were not successful in doing so.**

If necessary, please provide any additional relevant information that is not captured in your previous answers.(max. 3000 characters): **I can't think of any further pertinent information**

Attach resume or other document here, if needed: **PS Resume.pdf**

Attach more files here, if needed: **Cover letter.pdf**

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application will be included on a public agenda that is published on the City website.**

For members of the public applying to serve as Tenant Directors on the London Middlesex Community Housing Board. I declare the following: **I am currently a tenant of London Middlesex Community Housing; I understand that should I no longer be a LMCH tenant due to transfer of property or moving out, I will need to resign this position.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Other**

If you selected 'Other', please specify: **LMHC flyer**

Submitted on: **1/11/2023 8:00:18 PM**

Objective: To secure a position which best utilizes my skills, education and experience

Skills:

- Office Administration Certificate in 2004, Law Clerk Diploma in 2011 & Peer Support Worker Training in 2016
- 15 + years experience working in a social service capacity, advocating & referring clients to local agencies best suited to meet their specific needs
- Strong computer skills in Microsoft Office and various agency specific database programs
- Extensive knowledge of the Residential Tenancies Act, poverty/social reform issues & mental health/addiction concerns
- Enthusiastic, self-starter who truly enjoys working with the public and helping others

Related Work Experience:

<i>Director</i>	London & Area Network of Substance Users (LANSU)	Sept.2011-Mar. 2020
<i>Student</i>	Law Clerk Program	Sept.2009-Apr.2011
<i>Intake Support Worker</i>	London Housing Registry (3 month contract)	Sept.-Dec.2006
<i>Intake Receptionist/Legal Assistant</i>	Neighbourhood Legal Services (Legal Aid Ontario Contract)	Aug.2004-Oct.2005

Related Volunteer Work:

<i>Volunteer</i>	Various City of London Steering Committees (Community Drug & Alcohol Strategy, The Naloxone Program, Poverty Panel, etc.)	Sept.2012-present
<i>Director</i>	London & Area Network of Substance Users	Sept.2011-present

Related Work Duties:

- Incorporated & acted as the Director of LANSU, a non-profit organization consisting of current & former substance users who provide peer support, harm reduction & overdose prevention education, referrals & advocacy
- Welcomed clients in a warm manner and provided detailed information, resolving clients' concerns in a respectful, sensitive, non-judgmental manner
- Courteously answered multi-line telephone, took messages and routed calls
- Acted as a liaison between community agencies and clients; referring clients to appropriate agencies, based on their specific needs
- Assisted lawyers in their dealings with clients by advising clients of their rights with respect to provincial and municipal legislation; including OW, ODSP, CPP, Landlord/Tenant, Social Housing policies & procedures

Specialized Training:

Peer Support Training, Naloxone Administration, CPR & First Aid Training London Intercommunity Health Centre 2016

Education:

<i>Law Clerk Diploma</i>	Fanshawe College, London	Sept.2009-Apr.2011
<i>Office Administration Certificate</i>	Wheable Centre for Adult Education, London	Sept.2002-Jun.2003

Hobbies: Human Rights Advocacy, Animal Rescue (East Village Animal Hospital Volunteer), Tai Chi and Hiking

References Available Upon Request

December 11, 2022

Attention: CMHA

Re: Housing Support Worker Position

Please accept this letter in application for the Housing Support Worker position with CMHA.

Throughout my employment history, I have worked for many years for some of the communities' social service organizations, as well as the Director for LANSU, responsible for the Naloxone Programs success, providing support & advocacy for those struggling with mental health & addiction issues.

Prior to that, I worked for Neighbourhood Legal Services, providing landlord and tenant advice over the phone, advocating for low income tenants. I also help an Intake Support Worker position at the London Housing Registry providing the community with affordable housing options & persuading landlords to rent to the low income demographic.

I acted as an advocate & liaison between community agencies & clients, providing detailed information & referrals to appropriate agencies to meet specific client needs.

My education, experience and work history make me an ideal candidate for this position. I possess both exceptional communication skills and the ability to learn things quickly, while working well independently. Many of these attributes make me a valuable employee. I am always willing to go the extra mile for a client or co-worker and believe I would be an asset to you!

I would like the opportunity to meet with you at your convenience to discuss my qualifications in greater detail. A message can be left for me.

Yours sincerely,

Tracy Law