

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **Committee of Adjustment**

Contact Information

Name: **Antonio D Santiago**

City: **London**

Province: **ON**

Postal Code: **N6E 3K2**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

December 7, 2021 Resolet 4.8-18-SPPC Appointment to the Committee of Adjustment for the term ending November 14, 2022
May 3, 2022 Resolet 4.5-8-SPPC Appointment as Voting Member to the Integrated Transportation Community Advisory Committee for the term ending on or before February 2024.

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

Half a century of life and work experience, in a plethora of roles in numerous fields of work, and interacting with people of different cultures, characters, personalities, and mindsets, have prepared me for the task at hand. By sharing my lived experience, I hope to be able to be an asset to the Committee. As a former czar of a closed community, being responsible for almost all of their daily needs - power, water, sewer & sanitary, public health, security, transportation, infrastructure, repairs & maintenance, education, community life, and even entertainment - I am well-equipped to share my knowledge and expertise in the tasks of the Committee.

Furthermore, as a former member of the Committee of Adjustment, I have had actual experience working with the Committee members and participating in the deliberations and decisions that were accomplished.

The learning experience is vast and helps increase my knowledge of the bylaws and rules and regulations of the City of London and particularly of its rapid growth. It is very interesting and a great experience to see the birth pangs of the City and how its history has helped contribute to and in some cases, suppress its growth. Added to this are the way development has proceeded and the reasons why it has gone the way it has.

How will you support the work of a Board or Commission? (max. 3000 characters):

Committing to be present in all of the meetings is the best way to support the work of a Board or Commission and I always strive to have perfect attendance unless there is a super compelling reason for me not to be present. By being present, I am updated on what is happening and what is going on, and not playing catch-up because of my absence.

Furthermore, being prepared for meetings - by going over the agenda, researching the information provided, and even physically surveying the location if possible - is key to participating in the deliberations and discussions.

Finally, getting to know and being able to work with fellow Board or Commission members is the best way to develop harmony and smooth interpersonal relationships that enable the trouble-free functioning of the body.

The City of London has a commitment to Diversity and Inclusion where we foster an inclusive and supportive workplace respecting the diversity, dignity and perspectives of all. What does it mean to you to have a commitment to diversity and inclusion? Give us an example of how you have and would demonstrate that commitment further in this role. (max. 3000 characters):

I firmly believe that all of us human beings are one and the same creatures. It does not matter where you come from, what you believe in, how you do the things you do, and how you interact with your fellow human beings because deep down inside we are all children of God. And as such, we should treat each other as we treat ourselves. It is how we think that has led us to all the prejudices, biases, hate, and fear that are ruining our relationships. That is why I always try to the best of my ability to treat every person as a unique human being that should be treated just like I would deal with myself on any and all occasions.

In the early part of 2022, I collaborated with the Nigerian community here in London to have my fellow Filipinos participate in a project that would train ordinary citizens how to deal with mental health issues especially with our fellow countrymen here in the City of London taking advantage of our unique ability to communicate in our native tongue that can greatly facilitate communication. This was quite a successful project and something that may be offered again in the near future. Furthermore, it opened the door for further collaboration between the Filipino and Nigerian communities here in the City of London. As a member of the Committee of Adjustment, I would welcome working with diverse people and fostering an inclusive environment in the workplace through the involvement of everyone in the discussions and deliberations. It would be very interesting to discover the perspectives of all that should give me an idea of how they think and how we can work together to solve the issues at hand.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

As previously stated, I was a former member of the Committee of Adjustment and served for a year until my appointment expired in November of 2022.

While I am a Professional Mechanical Engineer, with many years of experience in operations management, repair & maintenance, and project management, I have had many many years of community involvement while serving as Division Manager of the Management and Administrative Services of a large agricultural conglomerate in my home country whose main offices and areas of operation were situated in a 400-hectare compound in a rural agricultural sugar cane growing area. The compound was home to 1,000 company houses for the employees and officers of the corporation. And also to squatter settlements within the compound numbering about 300 shanties. Part of my duties and responsibilities was to take care of the community of around 30,000 people to make sure they had power, water, gas for cooking, sewer & sanitary, public health, repair & maintenance of the houses, roads, and bridges, transportation, education for their children, have community activities, etc., etc. I have also had to relocate the squatters by providing a relocation site for them that was fully developed by the company from scratch (agricultural land). This was a 3-year project that proved very successful. I am also a trained facilitator and conducted various training activities for the employees of the agricultural conglomerate stated above.

I was enrolled by the same company at the Asian Institute of Management, in Manila, Philippines, for a management development program where I worked and collaborated with my classmates from various Asian countries. This was a fun learning experience and at the same time, a great opportunity to interact and network with people from many cultures.

A further diversity experience was my stint as an exchange student in Australia in my younger days where I learned to live with people from various cultures and at the same time immersing myself in the Australian culture.

Attach resume or other document here, if needed: **Antonio Santiago_Resume.pdf**

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity:
(optional): **Contact from the City Clerk's Office**

If you selected 'Other', please specify:

Submitted on: **2/7/2023 2:25:51 PM**

ANTONIO SANTIAGO

London, ON, N6E 3K2

PROFILE

- **Provisional Professional Engineer** licensed with Professional Engineers of Ontario, Canada
 - Mechanical Engineer with extensive manufacturing and production, warehousing, logistics, and transportation involvement in the automotive, defense, and food manufacturing industries
 - Proficient problem-solver with hands-on experience in the fields of manufacturing, production planning and scheduling, industrial engineering, logistics and transportation, shipping and warehousing, inventory management, quality assurance and control, and continuous improvement
 - Experienced trainer and facilitator, possessing exceptional verbal and written communication skills, and solid presentation abilities
 - Ethical and consummate professional committed to maintaining the highest standards in the profession
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EXPERIENCE

General Dynamics Land Systems – Canada
London, ON

2015 – 2018

PRODUCT READINESS TEAM SPECIALIST

2017 – 2018

- Vetted 24,000 individual parts of Stryker vehicles in 6 weeks, for correctness of part numbers, NSN assignments, descriptions, relevance of applicability, and disposition, that had been backlogged for 3 years
- Established criteria, e.g. ECNs, ECOs, NOCs, etc. for periodic part number scrub from overall parts listing numbering 30,000 plus for a more manageable and relevant list in-house and various customers' use
- Recipient of Outstanding Employee Award for service above and beyond

PRODUCT COMPLIANCE TEAM SPECIALIST

2016 – 2017

- Created 500-page illustrated Manuals of Instruction in 6 weeks for the inspection, cleaning, and preparation for re-installation of retrofit vehicle parts assemblies and components that would serve as a guide and reference for repair and maintenance personnel. This was a project that had been outstanding for more than 2 years.
- Produced detailed and illustrated 200-page Manual of Instruction in 2 weeks-time for the removal and re-installation of various vehicle parts assemblies and components that had been in the works for more than 1 year

PACKAGING SPECIALIST

2015 – 2016

- Cleaned up 2 year backlog in 5 months of parts identification, weighing, measuring, and packaging design numbering 2,000 pieces while ensuring relevance and applicability of the parts
- Completed identification and disposition of 1,500 parts in 6 months for the legacy RG-31 armored vehicle project that resulted in the final closing of the project that had been under process for 3 years

PACKAGING MACHINE OPERATOR**2014 – 2015***Dr. Oetker*

London, ON

- Established production record of 85,000 frozen pizzas in an 8-hour shift by our team
- Member of start-up group of frozen pizza manufacturing facility

CUSTOMER SERVICE REPRESENTATIVE**2012 – 2013***Sykes Assistance Services*

London, ON

- 95% resolution of all cases handled for Toyota Canada involving warranty, recalls, dealerships, performance, specifications, and quality issues through delivery of exemplary client relations
- 97% resolution of all roadside assistance calls from various vehicle owners in Canada and the US while maintaining courteous and helpful customer service

DOCK COORDINATOR, Service Parts Operation-CAMI Inc.**2008 – 2010***Transfreight Inc.*

London, ON

- Reduced average receiving time 30% by the creation of a parts receiving manual to guide receivers on quality issues that had hampered quick processing
- Increased on-time parts deliveries 20% through the investigation and resolution of inventory issues on a continuing basis of the 18,000 item parts warehouse
- Awarded continuous improvement champion in company-wide competition

PROFESSIONAL DEVELOPMENT

Overhead Crane Operator Certification
General Dynamics Land Systems-Canada

***Microsoft Office Suite-Word, Excel, PowerPoint
Oracle, Cognos, Siemens Team Centre Software***

Red Belt I
Transfreight, Inc.
Hazard Management
Fanshawe College

Introduction to Maintenance Management
Fanshawe College
Occupational Health & Safety Legislation
Fanshawe College

EDUCATION**BACHELOR OF SCIENCE in MECHANICAL ENGINEERING****1975***University of San Carlos*

Cebu, Philippines

Evaluated by World Education Services, Toronto, as equivalent to a Bachelor of Engineering in Mechanical Engineering from a recognized university in Ontario.