

**7TH REPORT OF THE**  
**SERVICES REVIEW COMMITTEE**

Meeting held on November 22, 2011, commencing at 9:26 a.m.

PRESENT: Councillor N. Branscombe (Chair) and Councillors D. Brown, J.P. Bryant, D. Henderson, P. Hubert and J. B. Swan and B. Westlake-Power (Secretary).

ALSO PRESENT: J.A. Fielding, R.L. Fair, M. Hayward, P. McNally, A. Barbon, R. Brown, J. Buchanan, A. Dunbar, J. Edward, J. Fleming, G. Francis, A. Gilliam, L. Green, S. Houde, D. Ikeno, C. Keller, J. Kobarda, J. Kovacs, I. Listar, A. Macpherson, L. Palarchio, J. Purser, N. Roberts, C. Saunders, M. Turner, J. Verhaeghe and R. Wilcox.

**I YOUR COMMITTEE RECOMMENDS:**

Technology  
Upgrades –  
Council  
Chambers and  
Committee  
Rooms 4 & 5

1. (2) That, on the recommendation of the City Clerk and the Chief Technology Officer, and with the concurrence of the Manager of Purchasing & Supply, the following actions be taken with respect to the Technology Upgrades for the Council Chambers and Committee Rooms 4 & 5:

- (a) the tender for Technology Upgrades – Council Chambers & Committee Rooms 4 & 5, submitted by Dynamix London Inc., 5 Hamley Road, London, Ontario N6E 3W1, at their tendered price of \$208,022.00 (excluding HST), **BE ACCEPTED**;
- (b) the Civic Administration **BE AUTHORIZED** additional capital funding of \$38,515.00 (excluding HST) to proceed with the purchase and installation of additional desktop computers and servers required by the Technology Services Division to implement web streaming capabilities for Council Chambers and to implement electronic voting, the electronic agenda and web streaming capabilities for Committee Rooms 4 & 5;
- (c) the funding for the above-noted project **BE APPROVED** as set out in the Sources of Financing Report attached hereto as Appendix "A"; it being noted that annual operating costs to sustain the technology upgrades, estimated to be \$27,823 in Year One and \$59,687 in Year Two and beyond, can be accommodated in the base 2012 and beyond Corporate Operating Budget;
- (d) the Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in connection with this matter; and
- (e) the approvals hereby given **BE CONDITIONAL** upon the Corporation entering into a formal contract or issuing a purchase order relating to the subject matter of this approval;

it being noted that the Services Review Committee reviewed and received a Municipal Council resolution adopted at its meeting held on November 7, 2011, with respect to this matter.

Fire Services

2. (5) That the Civic Administration **BE REQUESTED** to provide a report back to the Services Review Committee with respect to the following matters related to Fire Services:

- (a) alternative service delivery options that may be utilized for responses to nuisance burning complaints; and,
- (b) potential revenue streams (models used in other municipalities, user fees, insurance charge backs, etc.).

Thames Valley  
Corridor Plan

3. (7) That the Thames Valley Corridor Plan Business Case **BE REFERRED** to the Investment and Economic Prosperity Committee for consideration in conjunction with other initiatives, in order to maximize the use of all funding sources available; it being noted that the Services Review Committee further suggested that 'complementary areas' of the current budget be re-examined to determine whether additional synergies and opportunities exist.

Emerald Ash  
Borer  
Management  
Strategy

4. (8) That, on the recommendation of the Executive Director – Planning, Environmental and Engineering Services, with the advice of the City Planner and the Manager of Urban Forestry, the following actions be taken with respect to the

Emerald Ash Borer Management Strategy:

- (a) the following items be further considered and reviewed at a future meeting of the SRC, with a recommendation to be forwarded to the Municipal Council in conjunction with the 2012 Budget:
  - (i) recognizing the significant risk exposure associated with dead and dying trees that result from the Emerald Ash Borer (EAB), and the need to re-plant streetscapes where trees have been removed, and also recognizing Council's desire to meet budget targets in 2012, the following existing budgets **BE CONSIDERED** as sources of financing to fund the 2012 Emerald Ash Borer program:
    - A. Street Tree Planting Program - \$229k of the \$260k budget for 2012 – meaning that there will be significant delays for infill tree-planting that had previously been planned for 2012;
    - B. Woodland Management Program - \$150k – meaning that there will be no funds dedicated to the management of woodlands with respect to the cutting of invasive species, trail building or maintenance, etc.
    - C. EAB designated tree planting - \$443k – which includes surplus from previous years EAB re-planting and \$200k planned EAB planting in 2012;
  - (ii) the Coordination, Administration and Education components of the EAB program **BE DELAYED** for 1 year, eliminating \$100,000 of cost from the endorsed EAB strategy;
- (b) the Municipal Council **BE ADVISED** that the above-noted approach will have significant impacts on street tree planting, and woodland management and downtown tree planting in London in 2012, and a similar approach is not sustainable for 2013 and beyond;
- (c) the consideration of \$272k from Downtown street tree planting, meaning that planned planting programs in support of the 2013 World Figure Skating Championships will not be completed, **BE REFERRED** back to the Civic Administration in order to have additional clarification brought back to the Services Review Committee (SRC);
- (d) the Civic Administration **BE DIRECTED** to review alternative sources of revenue to supplement the above-noted projects in the year 2013;

it being noted that the SRC reviewed and received a Municipal Council resolution adopted at its meeting held on October 24, 2011, with respect to this matter.

## II YOUR COMMITTEE REPORTS:

Deferred  
Business  
Cases

- 5. (3,4,6,11,12) That the Services Review Committee (SRC) deferred consideration of the following Business Cases to a future meeting of the SRC:
  - (a) Service Reviews;
  - (b) Land Ambulance Issues;
  - (c) Planning Division Work Program Options; it being noted that additional information will be available at a future meeting;
  - (d) Corporate Records Management Program; it being noted that the SRC requested additional information related to the potential reallocation of funds to finance this project; and,
  - (e) London Community Archive Program; it being noted that this project is a 2013 initiative.

SRC - 3

Consideration  
of Business  
Cases –  
Proposed  
Add/Cut List

6. (5,9,10) That the Services Review Committee (SRC) deferred consideration and review of the following business cases to a future meeting of the SRC, with a recommendation to be forwarded to the Municipal Council in conjunction with the 2012 Budget:

- (a) Increasing Staffing Levels on Aerial Trucks;
- (b) Community Engagement & Relationship Building Opportunities; and,
- (c) Improving Outreach & Communications with Residents.

Business Plan  
Summary  
Review

7. (1) That the Services Review Committee (SRC) held a general discussion with respect to the two business plans related to Payroll (10.1.12); it being noted that the SRC did not complete the discussion of these plans at its previous meeting.

The meeting adjourned at 12:08 p.m.