

# ANTONIO DREYFUS SANTIAGO

London, ON N6E 3K2

This is not your typical resume. What this document proposes to inform is my experience that is relevant to the position at hand, that of Member, Committee of Adjustment.

## Current Undertakings

1. Member, Committee of Adjustment, CY 2022
2. Member, ITCAC (Integrated Transportation Community Advisory Committee), 2022
3. Chair, ITCAC Sub-committee on Road Safety (Vision Zero), 2022
4. Volunteer, London Public Library, 1 on 1 ESL Mentorship Program, 2022

## Relevant Experience

**Note:** All positions were at the Victorias Milling Company, Inc. where I worked for 20 years, from 1976-81, and 1986 – 2000. Victorias Milling Company, Inc. is an agricultural conglomerate that is primarily involved in the milling and refining of sugar cane and had interests in agricultural research and development, aquaculture, shipping and marine, drydocking, warehousing, railroad transportation and maintenance, food production, engineering services (foundry, machine shop, construction, fiberglass production, civil engineering, civil construction), financial services, and real estate.

The Company was located on a 400-hectare property that had a mill and refinery and sundry services and that also had 1,000 company houses for management and employees. As part of the employee benefits, housing, water, power, cooking gas, garbage collection and recycling, civil construction services, public health, sanitary services, and security were all gratis et amore, provided by the Company.

1. **Department Manager, Industrial Engineering**, 1994. – Initiated the provision of Industrial Engineering services to all areas of the Company including management and administrative services. This was a novel idea that was implemented and continues to be active at present.
2. **Department Manager, Corporate Planning**, 1995. – Initiated the concept of corporate and strategic planning to all areas of the Company that was widely accepted by management. This was a 2-year project that yielded very positive results for the Company.
3. **Division Manager, Management and Administrative Services**, 1996-1999. – Managed 7 departments and reported to the VP, Management and Administrative Services. This included Industrial Engineering, Corporate Planning, Security, Civil Construction Services, Travel & Accommodation Services, Civic Improvement & Maintenance Services, and Medical Services.
  - Managed provision of services to the community with a population of 30,000 people that included: water, power, cooking gas, civil construction & maintenance, road repair & improvement, civic maintenance & improvements, sanitary services, garbage collection & recycling, public health
  - Undertook successfully, the relocation of 300 squatter families – a long festering issue of the company for 30+ years. This was a 3-year project that saw the creation and development of a relocation site and the physical movement of the squatters' houses

and their belongings to the relocation site. The campaign involved a house-to-house visit and inspection, dialogue with the squatters and their leaders, seminars on the benefits of their relocation, and dealing with the various issues that would crop up. On the other hand, it also involved overseeing the development of the relocation site that included site clearing, provision of public water wells and sanitary services at strategic locations, road construction, dealing with the municipality for the provision of public roads and electricity, and having to meet with municipality officials for the recognition and addition of the relocation site as part of the municipality.

- Proposed the idea of an annual river cleanup for the Company to undertake during the annual Company anniversary celebrations. A river runs through the middle of the Company location which partly served as one of the sources of the cooling water supply for the factory and refinery and as the recipient of the exhaust water from the factory and refinery. The river was a constant source of fish kills because of the pollution from the factory and refinery and from the community's refuse and garbage. Appointed by the President of the Company as Chair of the first ever undertaking, this was a resounding success. The cleanup has become an annual undertaking and has been ongoing for the last 25 years.

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## PROFILE

- **Provisional Professional Engineer** licensed with Professional Engineers of Ontario, Canada
- Mechanical Engineer with extensive manufacturing and production, warehousing, logistics, and transportation involvement in the automotive, defense, and food manufacturing industries
- Proficient problem-solver with hands-on experience in the fields of manufacturing, production planning and scheduling, industrial engineering, logistics and transportation, shipping and warehousing, inventory management, quality assurance and control, and continuous improvement
- Experienced trainer and facilitator, possessing exceptional verbal and written communication skills, and solid presentation abilities
- Ethical and consummate professional committed to maintaining the highest standards in the profession

## EXPERIENCE

***General Dynamics Land Systems – Canada***  
*London, ON*

**2015 – 2018**

### **PRODUCT READINESS TEAM SPECIALIST**

**2017 – 2018**

- Vetted 24,000 individual parts of Stryker vehicles in 6 weeks, for correctness of part numbers, NSN assignments, descriptions, relevance of applicability, and disposition, that had been backlogged for 3 years
- Established criteria, e.g. ECNs, ECOs, NOCs, etc. for periodic part number scrub from overall parts listing numbering 30,000 plus for a more manageable and relevant list in-house and various customers' use
- Recipient of Outstanding Employee Award for service above and beyond

### **PRODUCT COMPLIANCE TEAM SPECIALIST**

**2016 – 2017**

- Created 500-page illustrated Manuals of Instruction in 6 weeks for the inspection, cleaning, and preparation for re-installation of retrofit vehicle parts assemblies and components that would serve as a guide and reference for repair and maintenance personnel. This was a project that had been outstanding for more than 2 years.
- Produced detailed and illustrated 200-page Manual of Instruction in 2 weeks-time for the removal and re-installation of various vehicle parts assemblies and components that had been in the works for more than 1 year

### **PACKAGING SPECIALIST**

**2015 – 2016**

- Cleaned up 2 year backlog in 5 months of parts identification, weighing, measuring, and packaging design numbering 2,000 pieces while ensuring relevance and applicability of the parts
- Completed identification and disposition of 1,500 parts in 6 months for the legacy RG-31 armored vehicle project that resulted in the final closing of the project that had been under process for 3 years

**PACKAGING MACHINE OPERATOR****2014 – 2015***Dr. Oetker*

London, ON

- Established production record of 85,000 frozen pizzas in an 8-hour shift by our team
- Member of start-up group of frozen pizza manufacturing facility

**CUSTOMER SERVICE REPRESENTATIVE****2012 – 2013***Sykes Assistance Services*

London, ON

- 95% resolution of all cases handled for Toyota Canada involving warranty, recalls, dealerships, performance, specifications, and quality issues through delivery of exemplary client relations
- 97% resolution of all roadside assistance calls from various vehicle owners in Canada and the US while maintaining courteous and helpful customer service

**DOCK COORDINATOR, Service Parts Operation-CAMI Inc.****2008 – 2010***Transfreight Inc.*

London, ON

- Reduced average receiving time 30% by the creation of a parts receiving manual to guide receivers on quality issues that had hampered quick processing
- Increased on-time parts deliveries 20% through the investigation and resolution of inventory issues on a continuing basis of the 18,000 item parts warehouse
- Awarded continuous improvement champion in company-wide competition

**PROFESSIONAL  
DEVELOPMENT**

***Overhead Crane Operator Certification***  
General Dynamics Land Systems-Canada

***Microsoft Office Suite-Word, Excel, PowerPoint***  
***Oracle, Cognos, Siemens Team Centre Software***

***Red Belt I***  
Transfreight, Inc.  
***Hazard Management***  
Fanshawe College

***Introduction to Maintenance Management***  
Fanshawe College  
***Occupational Health & Safety Legislation***  
Fanshawe College

**EDUCATION****BACHELOR OF SCIENCE in MECHANICAL ENGINEERING****1975***University of San Carlos*

Cebu, Philippines

Evaluated by World Education Services, Toronto, as equivalent to a Bachelor of Engineering in Mechanical Engineering from a recognized university in Ontario.