

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **London Public Library Board**

Contact Information

Name: **Ayman Abu Sharkh**

City: **London**

Province: **ON**

Postal Code: **N6P0H2**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

Board Member (2019 – 2020)

WIL Employment Connections (www.wil.ca)

Ambassador for Government Relations and Advocacy (2019-2020)

Multiple Scoliosis Society of Canada (www.mssociety.ca)

Social Committee Member (2017-2018)

Ivey School of Business Executive MBA Cohort Social Impact Committee

(<https://www.ivey.uwo.ca/emba/>)

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

I firmly believe that well-qualified members of our society have a duty to contribute positively to the advancement of our society and community.

My career path has focused on technology and education and hence I am interested in giving back to the City of London via the Library which I consider to be an important institution in the advancement of our community.

I'd like to be in a position where I can help the Library in advancing its posture toward a successful future.

How will you support the work of a Board or Commission? (max. 3000 characters):

I bring 10+ years of management experience where I supported, coached, and directed large teams with various backgrounds and skillsets. I have also worked with multifunctional teams and numerous technology vendors and professional services providers. I have years of experience in strategy development, capital and expense budget management, labour planning, and IT Operations.

I believe that I bring a unique set of skills; I will bring diverse technical capability in a world that is increasingly looking to leverage technology to achieve business goals. I have the unique ability to understand board governance and best practices from working in public, private, and publicly-traded organizations, as well as from an educational background with my Executive MBA education. Finally, I will bring diversity by providing perspective that comes from a multi-cultured background.

I believe that my motivation and effective collaboration skills will help me in assisting this body toward working effectively. I bring subject matter expertise in technology and overall management and I have excellent listening and negotiation skills.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

I contributed as a committee member of The Ivey School of Business's Social Impact committee during the 2018 Executive MBA cohort where I played a role defining our cohort's social impact mission (which was focused on education) and where I helped in organizing fund raising events, donations, and food drives. If selected, this will be my first opportunity as a member of a public board.

Attach resume or other document here, if needed:

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity:
(optional):

If you selected 'Other', please specify:

Submitted on: **10/16/2022 10:22:01 PM**

AYMAN SHARKH, MBA, P. Eng.

LONDON, ON | N6P 0H2

PROFILE SUMMARY

Experienced **technology professional and college professor** with a 17-year career in technology strategy and execution. A lifelong learner who is an expert in implementing effective ways of work and achieving business outcomes by sound strategic planning, project delivery, and people leadership

EDUCATION

Executive MBA <i>Ivey School of Business</i>	2018
B.Sc. Electrical & Computer Engineering <i>Western University</i>	2007
B.A. Economics <i>Western University</i>	2007

CORE COMPETANCIES

- Team leadership
- Delivery management
- Technology strategy
- Relationship building
- Stakeholder management
- Effective decision making
- Influential leadership
- Comfortable opposite ambiguity
- Project management
- Effective meetings
- Performance management
- Budget and vendor management

PROFESSIONAL EXPERIENCE

Canada Life
Senior Manager, Technology Delivery **2020–Present**

- Led an organization of 35 employees that deliver enterprise grade integration solutions. Team is nationally distributed and split across 3 pods of Engineers, Scrum Masters, BAs; Developers; and QAs
- Defined the API strategy and closely collaborated with business and technology partners to manage intake of integration needs and oversee delivery
- Identified stakeholder management strategies and communication plans and coordinate technical and business workshops in collaboration with business solution architects to define technical designs
- Onboarded, coached, managed, mentored, and learned from team members and continually looked for ways to increase team engagement and maximize output

London Hydro
Senior Manager, Technology **2015 – 2018**

- Managed a team of 12 IT professionals responsible for data centre, cloud infrastructure, on-premise network, servers and storage, contact centre infrastructure, service desk, and select IT/OT applications (metering)
- Developed annual technology roadmaps and capital & operational budget for London Hydro's IT Infrastructure
- Created procurement artifacts (RFP/RFI/RFQ) for IT projects and developed sourcing strategies with internal procurement and partner vendors inclusive of evaluation criteria, bid evaluations, vendor selection, and Statement of Work development

EXPERIENCE *(Continued)*

Bell Canada
Senior Program Manager

2007 – 2015

- Defined the IT strategy for the Managed Service portfolio while providing leadership and guidance to 4 IT Project Managers to standardize service delivery IT platforms
- Developed the program business case and outlined its strategic objectives and execution methodologies. Tracked progress and engaged stakeholders and senior leadership through the program's multi-year lifespan
- Delivered \$40M of workforce efficiency across Product, Field Service, and Service Operation, through collaboration with 5 Line of Business VPs to sponsor and buy into identified strategies

IBM Canada
QA Analyst

2005-2006

- Wrote test cases; developed SQL procedures and shell scripts; automated tests; summarized test results and reviewed defects with developers

CORE COMPETANCIES

Fanshawe College

Adjunct Professor, Faculty of Business

2018–Present

- Teach a variety of business courses within the Kinlin School of Business offerings (Accounting, Marketing, and Supply Chain programs). Courses delivered: Economics (microeconomics, and macroeconomics), Operations Management, Risk Assessment, Quality Management, and IT Tools for Operations
- Create and maintain a positive learning environment which supports the diversity of students' cultures, educational backgrounds and learning styles

Conestoga College

Adjunct Professor, Business Analysis Program

2021–Present

- Deliver courses aligned to the Business Analysis program of the Faculty of Workforce Development
- Enrich student experience by augmenting learning outcomes of assigned courses with real-world applications and examples from industry experience in the field

BOARD EXPERIENCE

Board Member (2019 – 2020)

WIL Employment Connections (www.wil.ca)

Ambassador for Government Relations and Advocacy (2019-2020)

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Social Committee Member (2017-2018)

Ivey School of Business Executive MBA Cohort Social Impact Committee (<https://www.ivey.uwo.ca/emba/>)

PERSONAL

- 22-year resident of London
- Married to wife Dena and enjoy spending time together with children Khaled, Omar, and Basma
- Hobbies include soccer, walking, swimming, and reading