# City of London - Application for Appointment to a City of London Board or Commission

# **Application**

Please choose the Board or Commission you are interested in serving on: **London Transit Commission** 

## **Contact Information**

Name: Tariq Khan

City: London

Province: **ON** 

Postal Code: N5X 1C6

## **Experience and Qualifications**

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters): **Please See enclosed file.** 

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters): Please See enclosed file.

How will you support the work of a Board or Commission? (max. 3000 characters): **Please See enclosed file.** 

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters): **Please See enclosed file** 

Attach resume or other document here, if needed: London Transit Application.pdf

Attach more files here, if needed: City\_Resume.pdf

## Confirmations

I declare the following: I am a resident of London.; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **City Website** 

If you selected 'Other', please specify:

Submitted on: 10/18/2022 12:05:11 AM

# About Me

Name: Tariq Khan

London On.

Bureaucracy, Metropolitan City

management, CyberSecurity



## **Specialized Trainings & certificates other than routine departmental trainings:**

Introduction to Indigenous Peoples Culture: CPA Canada (2021)

• Negotiation Skills: Strategies for increased effectiveness: Harvard University (2016)

Cybersecurity: Technology, Application and Policy: MIT (2016)

Road Traffic Injury Prevention And Control: John Hopkins (2013)

Enhancing Municipal Service Delivery Capability: Asian Development Bank (1998)

Software Application Design & Development: Institution of Electrical Engineers (1991)

• Local Council Officers training : Local Government Institute (1989)

Aboriginal Worldviews and Education
University of Toronto (Contd.)

## **Skill Set**

- Corporate Governance, Forward planning, Strategic thinking and Commercial awareness.
- Negotiations, confidence & consensus building.
- Promotion of women empowerment
- Inter & intra Cultures & communities engagements.
- Advocacy for Housing, Homeless, Human rights & Indigenous peoples.
- Dealing in Parliamentary affairs (Provincial & Federal)
- Crises management through 3Rs (resolve, resiliency and rebuild).
- Parliament/Assembly business handling (Municipal, Provincial & Federal).
- Benchmarking & continuous improvement.
- Cybersecurity, Software, Technology, Application and Policy.
- Citizens representation & advocacy in public sector boards and Advisory committees.

## **Portfolios:**

- Commissioner London Transit Commission (2018-2022).
- Member Committee of Revision, City of London (2018-2022).
- Chair Integrated Transportation Citizen Advisory Committee (2022- to-date).
- Member Programming council Western Fair Association Canada.
- President Cancer Registries Canada.
- Director Optimist Club (North London).
- Vice Chair Crime Prevention & Community Safety Advisory Committee, City of London (2018-2022).
- Vice Chair Transportation Advisory Committee City, City of London(2018-2022).
- Curator PlayCanada Promotion of sports in London.
- Member Environment Advisory Committee, City of London. (2012-15)
- Member Trees & Forest Advisory Committee, City of London. (2016-2018)
- President RASTA Board (Road And Street Traffic Awareness) Pk (2007-17) addressing over 30 million population.

## **Application for Appointment to the London Transit Commission**

Name: Tariq Khan

Address: London On. N5X 1C6

#### **Experience & Qualifications**

If you have experience on a London Board or Commission, please provide dates and details.

Dec 19, 2018: Appointed to the London Transit Commission

**Term** : December 2018 - November 15, 2022

Dec 19, 2018: Appointed to the Committee of Revision/Court of Revision

**Term** : December 2018 - November 15, 2022

Jan, 2019. : Member Rapid Transit Implementation Working Group (RTIWG).

**Term**: On completion of its mandate RTIWG was dissolved by the Council in Oct 2020.

#### Advisory Committees (City of London).

#### 2022 - to date

- Chair Integrated Transportation Community Advisory Committee (ITCAC).
- Member Environment sub committee of ITCAC
- Member Mobility Master Plan sub committee of ITCAC
- Member Active Transportation sub committee of ITCAC
- Member Road Safety/ Vision Zero sub committee of ITCAC

## 2018 - to 2022

- Vice Chair Transportation Advisory Committee (TAC).
- · Vice Chair Community Safety & Crime Prevention Advisory Committee (CS & CP).

#### 2016 - 2018

Member at large Trees & Forest Advisory Committee (TFAC) Member at large Transportation Advisory Committee. (TAC)

#### 2012 - 2015

- Member at large Advisory Committee on the Environment (ACE).
- Representative of ACE on Transportation Advisory Committee(TAC).

What do you hope to contribute or learn as part of a Board or Commission?

I have over three decades of diverse experience in public, private and non-profit sectors. My professional experience, education, training & certifications place me in a positive position to contribute to the organization through my skill-set and experience to achieve its mission and goals.

During the Term 2018-2022, in addition to several other programs, London Transit Commission have initiated three very important & crucial projects:

- Implementation of Zero Emission busses (Electric buses) plan.
- Replacement/up-gradation of Highbury facility.
- Alternate Service Delivery model.

#### Implementation of Zero Emission busses (Electric busses) plan

Replacement of the Diesel fleet with zero emission buses( electric buses) is a challenging project. It is not simply changing the bus technology or changing the office equipment, it is the changing of **Whole System**. It requires new infrastructure e.g maintenance facilities, Charging stations ( rapid and normal) at the two facilities as well as on the routes, Operational and maintenance staff training.

#### Replacement/up-gradation of Highbury facility.

London Transit's Highbury facility's building is quite old and needs to be replaced. Assessment / feasibility study has already been completed. The other facility which is at WonderlandRd South is small hence is not able to cater for the future needs. To cater for the implementation of zero emission buses the up gradation of the Highbury facility is a must.

#### Alternate Service Delivery (ASD) Model

Presently London Transit is able to serve almost 80% of the city. Delay in supply of new buses (replacement & expansion buses program) due to supply chain issues, has already caused overcrowding at certain routes. On the other hand there are many new subdivisions which have surfaced in the last three years that don't have adequate London Transit service. Similarly there are certain routes which also experience low ridership. There was a demand to add more buses in the industrial areas as well. Keeping in view the situation and circumstances, after a series of discussions, London Transit Commission approved Alternate Service Delivery (ASD) Model. Using London Transit's App, Customers will be able to book their ride whenever they want; on their own schedule, and not on a predetermined fixed schedule. Pilot is designed for Innovation /Industrial park but later on it is likely to provide transit services for the areas with low ridership.

While many may see the upcoming Term 2022 - 2006 for the London Transit just as another four years term, I believe it is the most critical period when it brings its strategic projects (**implementation plan for Zero emission buses and rebuild of Highbury facility & Alternate Service delivery model**) to fruition. My appointment may ensure continuity and will help to expedite the implementation of most important projects & plans.

#### How will you support the work of a Board or Commission?

With an average over 26 million annual ridership, London Transit is the backbone of transit services in London. Recent pandemic era was the toughest period for any public service Organization. When Lockdown was announced, most of the city/government services shifted into online-mode, however London Transit service was operational throughout the pandemic period to provide the most needed transit services to essential services employees, health care workers and for riders who have to make unavoidable trips.

Throughout the pandemic period, London Transit Commissioners worked very closely with the staff and provided all needed support & guidance to keep the services running all the times. Whether it was emergency budget provision to clean/wash the busses on daily basis, tough decision to stop fare collection, installation of Covid prevention Active Air Purification System in the whole fleet and Operator Safety Barriers to keep our bus operators physically isolated from the riders, being a commissioner, I was always available to the other commission members and staff to provide any support in terms of change in policy or approving staff's recommendations.

My recent LTC and Committee of revision responsibilities as well as my previous & present services on ITCAC, TAC, CS&CP, ACE & TFAC Advisory Committees, afford me an understanding of the complexities & challenges facing London Transit. I have also had extensive exposure to the mechanics of Intracity & Provincial/Federal coordination, which may be helpful for the London Transit Commission.

With an extensive career in management, municipal administration, human resources, roads & transportation infrastructure development, fleet management, public transport facilitation, transport demand management & planning consultation, vulnerable road users safety, industrial relations, multicultural & diversity, regulatory & compliance, I feel myself ready to serve as London Transit Commission board member where I can deliver value through my experience, technical expertise and operational understanding.

3) Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member.

London has been my home for over a decade. During this time, I have always tried to contribute my diverse experience, exposure, community engagement skills and multilingual capabilities towards the betterment of this city & society by being an active member of the community.

Benchmarking & continuous improvement in public service has been my speciality. My formal educational background is in the field of mathematics/computer science and my experience has been managing public sector large organizations.

By utilizing my research and analytical skills coupled with management-operations & negotiation expertise I find unique solutions to difficult problems/challenges.

Over 33 years of diverse experience serving in <u>Public, Non-profit & Private</u> sectors.

#### **Public Sector:**

- Provincial Local Government & Community development Department.
  - · Periodical inspection of municipalities (over 330 municipalities in province).
  - Assisting Secretary Local government( Deputy minister) for the preparation bills for provincial legislative assembly.
  - Supervision of computerization/automation process in municipalities throughout the province.

#### - City Management

- Routine functions & duties Deputy Chief / acting Chief Officer ( City Manager) City of Lahore.
- · Protocol affairs related to heads of the states during their official visits.
- · Head of the City's Council branch, conduct municipal assembly business.

#### **Boards & Commissions, Advisory Committees:**

See Question 1 above.

#### **Non-Profit Sector:**

- Member at Large Western Fair Association.
- Member at Programming Council (effective from Nov10, 2022)

#### - Chair Cancer Registries Canada.

- Showcase of cancer research academic projects CareTrack.
- ABCD Project (Analyzing Breast Cancer Data) at London Health Science Centre.
- Patient Education Apps (22 non-commercial-Apps, free for patients to download/use).

#### **Private Sector:**

- President Canris Technologies Canada (2014-to date)
- Vice President UTNT (2008-2014)
- · Lecturer Mathematics & Software (Operating systems).

## **Community Involvement:**

- Director North London Optimist Club.
- Curator PlayCanada. Parents Leading Active Youth Canada: Promoting healthy physical activities specially among kids & youth through organized sports (Indoor / Outdoor). PlayCanada a practical, effective & sustainable augmentation of govt's programs/initiatives, hence transforming London into a larger family circle through parents' interaction.
- Active member of various multi-culture community associations and groups.

#### Thank you for the Consideration.