



**Neighbourhood
Legal Services**
LONDON AND MIDDLESEX

May 27, 2022

Community and Protective Services Committee
City of London
300 Dufferin Ave
London, ON N6B 1Z2

By email cpsc@london.ca

**Re: May 31, 2022 Agenda Item – Housing Stability For All Plan – Single Source Procurements
Extreme Clean / Hoarding Program**

Dear Committee Members:

Neighbourhood Legal Services is a poverty law clinic assisting low income Ontarians who reside in Middlesex County with legal issues in the areas of social assistance, landlord/tenant and employment. As such, we are highly aware of the difficulties that low income Ontarians encounter.

We assist tenants who are facing eviction at the Landlord and Tenant Board. Some of the tenants we assist are being evicted due to hoarding issues. Some are unable to comply with pest management treatment requests because they cannot clear belongings and are therefore facing eviction.

These tenants need specialized services. At present there is a large void in our community for tenants in this area; there are currently no City funded services to assist with the actual cleanup for disabled and elderly tenants and precious few for the necessary mental health support to enable tenants to part with their belongings.

As such we fully support the staff recommendation to provide funding to the VHA Home Healthcare team to allow the London Extreme Clean and Hoarding Program to continue to provide and increase services to tenants having hoarding difficulties so that they may be able to maintain their housing.

Yours truly,

Mike Laliberte
Staff Lawyer

Theresa Kiefer
Housing Support Worker