

Report to Community and Protective Services Committee

To: Chair and Members
Community and Protective Services Committee
From: Lynne Livingstone, City Manager
Subject: RFP-2022-007 Contract Award Recommendation for Service Delivery Improvements project on behalf of the London & Middlesex Local Immigration Partnership
Date: March 29, 2022

Recommendation

That, on the recommendation of the City Manager, the following actions **BE TAKEN** with respect to the award of the contract for Request for Proposal (RFP) 2022-007 – Developing a Model for Community Planning of Settlement Services for the London & Middlesex Local Immigration Partnership, as per London City of London Procurement Policy Section 12.2 (b), requiring Committee and City Council approval for RFP awards greater than \$100,000.

- a) The Request for Proposal 2022-007 in the amount of \$429,419 excluding HST, **BE AWARDED** to Mellor Murray Consulting. The proposal submitted by the proponent meets the City's requirements and complies with the Procurement of Goods and Services Policy;
- b) that Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in relation to this award;
- c) that approval given herein **BE CONDITIONAL** upon the Corporation entering into a formal contract with the Consultant for the work; and,
- d) the Mayor and the City Clerk **BE AUTHORIZED** to execute any contract or any other documents, to give effect to these recommendations.

Executive Summary

On December 21, 2021, Council approved a by-law authorizing the Corporation of The City of London to sign a Contribution Agreement with Immigration Refugees and Citizenship Canada, for funding on behalf of the London & Middlesex Local Immigration Partnership for a Service Delivery Improvements: Developing Models of Community-based Plans for Settlement Service Delivery and Funding.

The Contribution Agreement includes funding for a consultant.

A competitive Request for Proposal process awarded Mellor Murray Consulting.

Linkage to the Corporate Strategic Plan and the London Community Recovery Network

The proposed agreement between the City of London and Immigration, Refugees and Citizenship Canada is aligned with London's 2019-2023 Strategic Plan under the Strategic Area of Focus - Strengthening our Community with the outcome: Londoners are engaged and have a sense of belonging in their neighbourhoods and community and the expected result: Increase the number who feel welcomed and included, and Strategy – Create inclusive engagement opportunities for Londoners.

As the London Community Recovery Network has noted, the pandemic has disproportionately impacted vulnerable and marginalized communities including Newcomers, Indigenous Peoples and Visible Minorities.

Analysis

1.0 Background Information

1.1 Previous Reports Related to this Matter

- Local Immigration Partnership Funding Application (CPSC: May 26, 2008)
- Local Immigration Partnership Funding (CPSC: January 26, 2009)
- Contract for Local Immigration Partnership (BoC: July 22, 2009)
- Local Immigration Partnership – Signing Authority (BoC - Sept. 16, 2009)
- Update re Local Immigration Partnership (CPSC: January 11, 2010)
- London & Middlesex Local Immigration Partnership Strategic Plan & Update (CPSC: Sept. 27, 2010)
- Update on London & Middlesex Local Immigration Partnership (CNC: May 17, 2011)
- London & Middlesex Local Immigration Partnership Strategic Plan 2013-2016 and Update (CPSC: August 25, 2014)
- London & Middlesex Immigration Partnership Strategic Plan 2016-2019 (CPSC: September 20, 2016)
- Agreement for London & Middlesex Local Immigration Partnership with Immigration, Refugees and Citizenship Canada (CPSC: February 19, 2020)
- City-WIL Purchase of Service Agreement for London & Middlesex Local Immigration Partnership (CPSC: March 31, 2020)
- Discrimination experienced by Immigrants, Visible Minorities and Indigenous Peoples in London and Middlesex, An Empirical Study by the London & Middlesex Local Immigration Partnership (CPSC: September 21, 2021)
- Agreement for London & Middlesex Local Immigration Partnership with IRCC (CPSC: December 14, 2021)

2.0 Discussion and Considerations

2.1 Purpose

The purpose of this report is to recommend approval to enter into a Purchase of Service Agreement with Mellor Murray Consulting for the project Service Delivery Improvements: Developing Models of Community-based Plans for Settlement Service Delivery and Funding on behalf of the London & Middlesex Local Immigration Partnership for \$429,419 excluding HST for the period of April 19, 2022, to December 31, 2023.

2.2 Background

The London & Middlesex Local Immigration Partnership LMLIP is one of over 80 Local Immigration Partnerships across Canada, funded by Immigration, Refugees and Citizenship Canada since 2009. The LMLIP is a collaborative community initiative designed to strengthen the role of local and regional communities in serving and integrating immigrants. LMLIP is co-chaired by an individual appointed by the City of London and a community volunteer, and it takes an active strategic community approach which has resulted in successful outcomes for immigrants in our community.

On December 21, 2021, the City of London entered into a Contribution Agreement on behalf of the London & Middlesex Local Immigration Partnership with Immigration, Refugees and Citizenship Canada for a Service Delivery Improvements project: Developing Models of Community-based Plans for Settlement Service Delivery and Funding. The initiative is fully funded by IRCC for a total value of \$535,283 over three fiscal years.

The objective of the project is the development of a model that uses an integrated whole-of-community approach to settlement service delivery and funding. The project

focuses on designing and developing a community-based plan that incorporates a local approach to direct and indirect service delivery and funding best suited to the needs of and requirements of our community. The project includes an environmental scan, a series of community consultations, and design of a locally based community plan. The goal is to develop a model for community planning that is responsive to newcomers' needs and promotes a welcoming community.

The Service Delivery Improvements project will be supported by a consulting company, over the period April 2022 to December 2023.

3.0 Procurement Process

A Request for Proposals was issued on January 28, 2022, through Purchasing and Supply, Financial Services and was posted on london.bidsandtenders.ca with a closing date of February 24, 2022.

Promotion of the proposal met general advertising practices of Purchasing and Supply including posting on london.bidsandtenders.ca.

Submissions were received from four vendors. The submissions were reviewed and evaluated by staff from Anti-Racism and Anti-Oppression, Life Stabilization, and volunteers of the London & Middlesex Local Immigration Partnership.

Following the competitive process, Mellor Murray Consulting was determined to be the highest scoring proponent.

4.0 Financial Impact/Considerations

4.1 Funding

There is no financial impact to the Corporation for the Purchase of Services Agreement between the City of London and Mellor Murray Consulting.

Conclusion

The London & Middlesex Local Immigration Partnership has been working with the community since 2009 to settle and integrate immigrants. A strong project team and large group of dedicated volunteers have contributed to positive outcomes for immigrants. These efforts contribute directly to Council's vision and efforts of building a welcoming and inclusive community for all.

Prepared by:	Jill Tansley, Manager, Strategic Programs & Partnerships
Submitted by:	Rumina Morris, Director, Anti-Racism and Anti-Oppression
Recommended by:	Lynne Livingstone, City Manager