










## The Corporation of the City of London Internal audit dashboard as at January 31, 2022

### Project status – 2021 internal audit plan

| 2021 Audit plan project                                     | Percent complete   | Est. timeframe <sup>1</sup> | Project status | Report issued   |
|---|--|-----------------------------|----------------|---|
| • SaaS Application Review                                   |  100% | March – June                | complete       |  |
| • Automated Traffic Management System (ATMS) Project Review |  100% | June - Sept                 | complete       |  |
| • Recruitment Process Assessment (Note 2)                   |  |                             | DF             |  |
| • Fire Process Assessment                                   |  100% | Sept-Dec                    | complete       |  |
| • Fleet Process Review                                      |  100% | Sept-Dec                    | complete       |  |

OT – On track

DF – Deferred

DL – Delayed

### Comments

<sup>1</sup> Agreed timing with management to scope project and kick-off fieldwork  
<sup>2</sup> Recruitment Process Review is deferred and will be considered for the 2022 Internal Audit plan

### Internal audit activities – February 2022

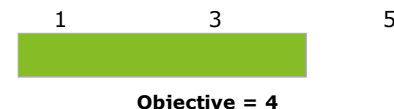
- Transition to new Internal Audit team.

### Other activities

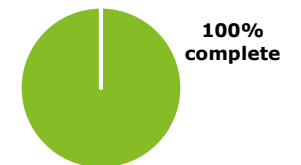
### 2021 Performance metrics

#### Project customer satisfaction

Overall quality of work/satisfaction level (Based on completed reports surveys returned)



#### % Complete of the Revised 2021 internal audit plan



### Internal audit 2021 Revised IA plan Reporting

|                      | Draft (days) | Management comment (days) | Issue final (days) | Final (days) |
|----------------------|--------------|---------------------------|--------------------|--------------|
| • <b>Objective</b>   | 5            | 15                        | 10                 | 30           |
| • <b>Performance</b> | 14           | 18                        | 5                  | 37           |