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то:	CHAIR AND MEMBERS COMMUNITY AND NEIGHBOURHOODS COMMITTEE MEETING ON NOVEMBER 29, 2011
FROM:	CINDY HOWARD DIRECTOR OF SOCIAL AND COMMUNITY SUPPORT SERVICES
SUBJECT	RFP 11- 40 LONDON CARES HOUSING STABILITY COMPONENT – CONTRIBUTION AGREEMENT WITH UNITY PROJECT FOR RELIEF OF HOMELESSNESS IN LONDON

# RECOMMENDATION

That, on the recommendation of the Director of Social and Community Support Services and with the concurrence of the Executive Director of Community Services, the following actions **BE TAKEN** with respect to RFP 11-40 London CAReS Housing Stability Component:

- 1. the proposal submitted by Unity Project for Relief of Homelessness in London, 717 Dundas Street, London, ON N5W 2Z5 at the allocated annual funding of: 2011 \$66,700; 2012 \$338,157 + (\$57,960.50 subject to available federal funding); 2013 \$339,307 + (\$57,960.50 subject to available federal funding), HST included, based on a twenty-five (25) month contract, **BE ACCEPTED**; and
- 2. on the prior condition that paragraph 1 above is accepted, that the <u>attached</u> proposed By-law (Appendix A) **BE INTRODUCED** at the Municipal Council meeting of December 5, 2011:
  - a) to approve the Contribution Agreement to be entered into between the City and Unity Project for Relief of Homelessness in London;
  - b) to authorize the Mayor and Clerk to execute the Contribution Agreement approved in paragraph 2.a) above; and
  - c) to authorize the Executive Director of Community Services to act under certain sections of the Contribution Agreement approved in paragraph 2.a) above.

## PREVIOUS REPORTS PERTINENT TO THIS MATTER

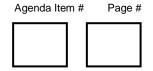
- London CAReS (Report of 2006 to CPS, final report of 2007, and annual CPS and Board
  of Control reports of activity, funding allocations, and service contracts)
- London CAReS Phase One Authorization and Funding (BOC: July 16, 2008)
- Overview of 2010 Homelessness and London Community Addiction Response Strategy (CAReS) Programs, Services and Funding (CNC: June 14, 2011)
- RFP 11-15 London CAReS Outreach (CNC: September 13, 2011, October 18, 2011)

# PURPOSE

The purpose of this report is to provide the Community and Neighbourhoods Committee with the results of a Request for Proposal issued to assemble a team of Housing Stability Workers with expertise in the areas of addictions/mental health and homelessness as part of the London Community Addiction Response Strategy (London CAReS) for implementation December 6, 2011, and to recommend the entering into of a Contribution Agreement for same.

# **PURCHASING PROCESS**

Request for Proposal 11-40 was issued and three submissions were received. A Selection Committee comprised of staff from Social and Community Support Services, Housing Division, Finance and Business Services and Purchasing and Supply evaluated the submissions against the pre-established set of criteria set out within the request for proposal. The criteria included: Experience and qualifications of the organization; Eligibility – must be a not-for profit corporation and have a base of operations in the City of London; Presentation and overall assessment; and Cost. Unity Project for Relief of Homelessness in London scored the highest and met all the requirements of the proposal in all areas.



#### **BACKGROUND**

London CAReS is an innovative Council approved strategy aimed at improving the health outcomes of street involved and homeless individuals who live with the challenges of poverty, addiction, and mental illness. The five year integrated strategy continues to December 2013 and focuses on individuals with complex and often co-occurring challenges in London's downtown and core neighbourhoods. London CAReS receives \$1.25 million municipal funding per year for five years.

The London Community Plan on Homelessness establishes the policy and program directions until December 31, 2015 for homeless programs and services in London and identifies themes and directions focused on permanent solutions to homelessness. Specifically, Direction 3.5 states: "To enhance London CAReS services and align with housing outcomes."

Based on the experience and evaluation of the first two years, and the approval of the London Community Housing Strategy and the Community Plan on Homelessness, London CAReS is refocusing its objectives to build on community integration and housing outcomes for the targeted populations.

Five components will form the comprehensive model of service:

- Outreach/Safe Haven
- Housing Stability
- Peer Engagement
- Central Coordinated and Integrated Data Base
- System Governance, Accountability and Leadership

London CAReS will focus on individuals with the highest need including youth, women and seniors who are newly introduced to engaging in street culture and at high risk of homelessness, and individuals experiencing chronic or persistent homelessness and will focus on achieving housing.

On October 24, 2011 Municipal Council resolved to enter into an agreement with Addiction Services of Thames Valley to provide the Outreach component of London CAReS.

The outcome from the Housing Stability Request for Proposal will put in place a consolidated housing stability team service provided through Unity Project for Relief of Homelessness in London.

The attached Contribution Agreement includes a detailed project description specific to the Housing Stability component of London CAReS.

#### **FINANCIAL IMPACT**

Annual municipal funding of \$1.25 million per year has been secured to support London CAReS until 2013.

#### **CONCLUSION**

Reporting of the outcomes and funding allocation will be provided through the annual London Community Housing Strategy (LCHS) Community Update Reports. This community report will address all of the homelessness prevention and intervention initiatives funded through the City of London.

## **ACKNOWLEDGEMENTS**

This report was prepared with the assistance of Jan Richardson, Manager of Homelessness, Hostels and Special Populations, Social and Community Support Services, Community Services and Chris Ginty, Procurement Officer, Purchasing and Supply.

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SUBMITTED BY:	
CINDY HOWARD DIRECTOR, SOCIAL AND COMMUNITY SUPPORT SERVICES	
REVIEWED AND CONCURRED BY:	REVIEWED AND CONCURRED BY:
MIKE TURNER DEPUTY CITY TREASURER	ROSS L. FAIR EXECUTIVE DIRECTOR OF COMMUNITY SERVICES

cc. John Freeman, Manager, Purchasing and Supply
Martin Hayward, City Treasurer, Chief Financial Officer
Anna Lisa Barbon, Manager, Financial and Business Services
Stephen Giustizia, Manager, Ontario Works and Homelessness
Jan Richardson, Manager, Homelessness, Hostels and Special Populations
Louise Stevens, Director, Municipal Housing

#### **APPENDIX A**

Bill No. 2011

By-law No.

A By-law to authorize and approve a Contribution Agreement with Unity Project for Relief of Homelessness in London under the London CAReS program for Housing Stability; to delegate to the Executive Director certain authority under the Agreement; and to authorize the Mayor and City Clerk to execute the Agreement.

WHEREAS section 5(3) of the *Municipal Act, 2001* S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS section 10 of the *Municipal Act, 2001* provides that the City may provide any service or thing that the City considers necessary or desirable for the public, and may pass by-laws respecting same, and respecting economic, social and environmental well-being of the City, and the health, safety and well-being of persons;

AND WHEREAS the City issued a Request for Proposal RFP 11-40 regarding London CAReS Housing Stability Component;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

- 1. The Contribution Agreement to be entered into between The Corporation of the City of London and Unity Project for Relief of Homelessness in London attached as Schedule 1 to this by-law regarding funding under the London CAReS program, is hereby authorized and approved.
- 2. The Mayor and City Clerk are authorized to execute the Agreement authorized and approved under section 1 of this by-law.
- 3. The Executive Director of Community Services is authorized to act under sections 3.2, 5.2(1)(a), 5.4, 8.1, 8.4, 17.1(d), 17.2, 17.3, and Appendix B of the Agreement authorized and approved under section 1 of this by-law..
- 4. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council

, 2011

Joe Fontana Mayor

Catharine Saunders City Clerk

First reading — Second reading — Third reading —