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Sent: Thursday, September 16, 2021 6:26 PM
To: csc <csc@london.ca>
Cc: Saunders, Cathy <csaunder@london.ca>
Subject: [EXTERNAL] Committee - Sept 20 Meeting - Added Agenda - Item 2.1
Operations Budget Surplus Feedback

Please consider this an “ added agenda “ for Item 2.1 Operations Budget Surplus 2021 Consent request on the Water & Sewer Budget reco .

Chair Cassidy , Mayor Holder – CSC Council leads ;

AS a tax payer , I have suffered YOUR approved 8.5 % + 3.2 % increase respectively in 2020 and 2021 Approved Operating Budgeted for both Water and Sanitary Sewer rates , extremely inflationary for any Londoner & fixed income customers like me. The City of London approved and authorized (again only consent asked for) a major surplus in these Budget items in the 2020 tax year and squirrelled away in these same reserve funds that are recommended for fattening in todays report and added the great weight of some of the Thames Valley Conservation Authorities present and future costs to my limited ability to pay for these services .

RECO NOW >> I believe it's time to credit London Taxpayers for a significant portion of this over charging on Sewer and Water Rates with a one time payment back to their respective accounts in 2021 OR an adjustment in the 2022 projected budget rate increases going forward that reflect this operating surplus. If this City owned Utility was London Hydro , the Ontario Energy Board would reflect the same ruling and this monopoly should reflect the same consideration regardless of the By- Law on budget surplus distribution.

An other action Item here that would help from this Leadership Team for immediate cost control going forward - Any Water and Sewer job site I've seen in the past year has been supported by a “ personal City of London “ **truck rodeo** , up to 5 – 6 per job site with zero vehicle sharing for each employee and 2 trucks for all regular drive around jobs . With the recent City of London direction on C – 19 VAX , this should stop effective Oct 1 – 2021. It's truly an off – side OPS Cost increase and a HUGE INCREASE in GHGas emissions and staffing effectives .

THXS for Your Support >. Chris Buter