

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **LMCH**

Contact Information

Name: **Maria Manno**

Phone Number:

Address: City: **London** Province: **ON** Postal Code: **N6A 1L4**

E-mail Address (Confirmation e-mail of your application will be sent):

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

Not applicable.

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

I like working as a team as ideas can be bounced back and forth. I want to contribute to the board and provide diversity. It's about inclusion, making people being part of everything. There seems to be so much negativity in this world. I like to look at people and talk about what can we do. Make it better for the sake of people of LMCH. That is what I enjoy, I am a people person. I shine through that. I cannot work alone through a computer. I like to be part of a team. I gain such energy from that.

How will you support the work of a Board or Commission? (max. 3000 characters):

My involvement is to always make myself available. No sense in being part of a board if you are not available. You need to be interested and be part of the team. You need to be present, eager and you have to show an interest.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

I have been a Resident Contact with LMCH. I have retired since then. I loved the work. I have people that can attest to that. I worked as a resident contact and maintained the building. We have such a diverse population that resides at LMCH which I love. You do not have to leave the building to speak to people of different cultures. Lots of tenants I shared conversations with, even with language barriers, that never swayed me being involved with them, conversing with them and not isolate them. I made a point to greet the newcomers. I wanted to be available to them. I enjoyed being with tenants and conversing with them face to face. There is a large diverse population with LMCH. I love being around the diverse population. I have heard many horror stories from them about their past but my work is to make tenants feel safe and inclusive. I would step in to make sure no one was berated. It bothers me and affects me to see this happen. I want to make a difference. People forget what you say but they never forget the feeling that you left them with. I ask myself how did I make them feel? I wanted to make a positive change.

Please tell us about your interest in being a part of the London Middlesex Community Housing board. Why are you interested in this particular opportunity? What do you hope to contribute, and how would you support the work of the London Middlesex Community Housing board?(max. 3000 characters):

When I heard about the position I was excited. I have worked great with the tenants. I want to join and contribute to the board. I want to be a part of something bigger than

myself. What can we do as a team? What can we do to make it better? I want to hear what others say and what they think. I am not a person that is self-isolated. I am person that would like to be part of something that is bigger, to make it a better place. I listen to other people's ideas. A board means people, not an individual. Not just me. It's other people. It is a think tank. The group of people is more than one person. Not just one person doing the talking. It's a group allowing people to talk. It's important for people to talk and not to take over. Don't intimidate people. Need to give everyone a chance to speak

Please tell us about your educational background, professional credentials, or any other training which is relevant to this position. (max. 3000 characters):

I was Resident Contact with LMCH that provided taking care of a building, writing reports, dealing with tenants, dealing with EMS, Fire, Police or families of people that passed away. I Retired last July. When I saw people who were at no fixed address, lost, I would always approach them and talk to them and give them a blanket or something warm to drink. I tried to help them as much as I can. Make them feel human. I was a McDonalds manager in Toronto. I enjoyed doing that and being part of a team. I went to McDonalds management schooling with training team members. I learned how to deal with customers. I was a Personal assistant with a family where I worked with the family. I would take care of the house hold and they had 3 children that I would home school. I felt I became part of that family while I worked with them. I was hired with this family even though we had different backgrounds. They thought I would be a good fit and when I met the kids they were very enthusiastic. I also worked in different day cares within the City of London. I love children and being part of a classroom. I have had a police background check. I was also Assistant store manager in Toronto. Other previous work was at Dollarama and Tim Hortons. I like to be around people. I also volunteered at Chelsea Park and Victoria Hospital.

Please describe any relevant work and/or lived experience you have. (max. 3000 characters):

Lived experience is what you take away from a job or meeting people, its taking who I am as a person the impact. It about the character that I am. It is about putting people at ease. Never be intrusive. You need these qualities and knowing how to be around people. I have never been fired from a job. My lived experience is how I put people at ease, how I conduct myself. When I sense someone in peril or pain, I put them at ease. I like to help people that look like they need to have a helping hand. I listen to strangers stories and I am happy to just sit and listen to their stories. You need to be caring and be there for people. It's the way you take care of people. You need to know how to care about a person. It's more about so many people having no body, don't have a sense of belonging. Have to make sure they matter.

Tell us about your involvement in any public or private sector boards, community involvement, or other experiences that are relevant to this position. Please describe the roles you played and the period of time you were involved.(max. 3000 characters):

I have volunteered in hospitals. Eagerness of wanting to do what is right, make a difference, make the board proud. I want them to say they are so glad to have this woman. They won't regret it. I will make a difference and be me. I am confident in who I am. I can do the best that I can.

If necessary, please provide any additional relevant information that is not captured in your previous answers.(max. 3000 characters):

I have tenacity, eagerness and wanting to do this. Everything I have done in the building, 12 floors by myself taking care of the building. 212 tenants. I love the building and the tenants. I liked to make sure everyone is good and happy. Need a positive energy. I helped out the people that wandered into the building and tried to help them and direct them to somewhere other than back to the street. I am someone who cares and can make a difference. I ask questions. I like to learn from the answers that they provide. I am always interested in people. I don't always like to talk about myself as I am interested in other person.

Attach resume or other document here, if needed:

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application will be included on a public agenda that is published on the City website.**

For members of the public applying to serve as Tenant Directors on the London Middlesex Community Housing Board. I declare the following:

I am currently a tenant of London Middlesex Community Housing; I understand that should I no longer be a LMCH tenant due to transfer of property or moving out, I will need to resign this position.

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Word of mouth**

If you selected 'Other', please specify: **I found out by accident and was so excited that I couldn't sleep until I could apply**

Submitter E-mail:

Submitted on: **6/2/2021 3:29:59 PM**