

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **LMCH**

Contact Information

Name: **Sylvia Exley**

Phone Number:

Address: City: **London** Province: **ON** Postal Code: **N6A 1M2**

E-mail Address (Confirmation e-mail of your application will be sent):

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

No experience

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

I hope to be a voice for low income tenants in LMCH rental properties and to address and remedy concerns about safety, maintenance, comfort, and social service supports. I can bring 17 years of lived experience to meetings about such issues.

How will you support the work of a Board or Commission? (max. 3000 characters):

I can speak up at meetings about issues to do with LMCH and can write up follow up reports and/or take minutes.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

I have volunteered raising awareness of and funds for My Sister's Place homeless shelter and have served as part of a planning committee for a conference on homelessness. At my building I was a member of our previous tenant association and I also hosted craft nights and social events at my building, providing outreach to elderly and socially isolated tenants. I have workplace experience in customer service and tourism interacting with members of diverse populations and income levels and political standpoints.

Please tell us about your interest in being a part of the London Middlesex Community Housing board. Why are you interested in this particular opportunity? What do you hope to contribute, and how would you support the work of the London Middlesex Community Housing board?(max. 3000 characters):

I want to bring attention to issues affecting tenants of LMCH properties. Increasingly, there are issues with poor building maintenance and security, the faulty screening process for new tenants, the comfort and safety of tenants, and a lack of recreation options and accessible services for marginalized and socially isolated tenants. My building used to be better but tenant discontent is growing, and my discussions with people I know at other properties suggest that they are experiencing the same troubles. At my building lately there have been constant break ins and trespassing, with these intruders sometimes threatening tenants and leaving messes in common areas. The building has endured fires and fire alarms and noise pollution. Pest control is ongoing but has not stopped two years of constant issues with cockroach and bedbug infestation. When new tenants move in to abandoned units, many do not know how to live safely and respectfully in shared community environment, posing health and safety

risks to their neighbours. Regarding maintenance, many long term tenants are living in units in need of repairs to floors and appliances, or that have faulty plumbing and mould in the bathroom and kitchen. Other people are waiting to have their units painted and cabinets replaced. The building is also not comfortable due to the closure of our lounge which has even remained closed during heat emergencies, cutting off an essential cooling space for tenants without air conditioning. It is wrong to assume low income tenants have these luxuries. Also, many tenants enjoyed the lounge as a place for social interaction and to watch T.V., but since those days Covid 19 as well as the theft of several of our televisions have destroyed these options. I hope to raise these concerns and others as a member of the board.

Please tell us about your educational background, professional credentials, or any other training which is relevant to this position. (max. 3000 characters):

I have a university degree in English and French and customer service experience in tourism, marketing, and client care.

Please describe any relevant work and/or lived experience you have. (max. 3000 characters):

I have been a tenant in an LMCH building for over 17 years, giving me lived experience of issues affecting social housing tenants. During those years I have spent many hours in conversation with fellow tenants and been a member of our Tenant Association.

Tell us about your involvement in any public or private sector boards, community involvement, or other experiences that are relevant to this position. Please describe the roles you played and the period of time you were involved.(max. 3000 characters):

Please see above paragraphs

If necessary, please provide any additional relevant information that is not captured in your previous answers.(max. 3000 characters):

In gaining understanding of poverty issues I have volunteered with the London Coffee House, The Salvation Army, and Metropolitan United Church Hunger relief program and social coffee hours.

Attach resume or other document here, if needed:

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application will be included on a public agenda that is published on the City website.**

For members of the public applying to serve as Tenant Directors on the London Middlesex Community Housing Board. I declare the following:

I am currently a tenant of London Middlesex Community Housing; I understand that should I no longer be a LMCH tenant due to transfer of property or moving out, I will need to resign this position.

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional):

If you selected 'Other', please specify: **I was sent an e-mail by LMCH**

Submitter E-mail:

Submitted on: **6/3/2021 7:44:50 PM**