Committee: London Hydro Inc. Board of Directors

Organization/Sector represented: Industry knowledge, strategic planning, finance, regulatory, etc.

Name: Mark F. Rosehart

### Occupation:

CEO/General Manager Tillsonburg Hydro Inc. until June 30, 2016

#### Work experience:

Primary functions have included participation within the corporate senior management team on various strategic planning initiatives, managing various regulatory compliance and customer issues, business and resource planning, administration and budgeting. Management of customer service, information system, strategic planning, utility support services team; key accounts and energy management, business systems support, wholesale and retail settlements, meter data management, and retailer management, regulatory compliance.

### **Education:**

THE UNIVERSITY OF WESTERN ONTARIO, London, Ontario. B.A. in Administrative & Commercial Studies, Financial Studies & Economics, 1980 -1983 FANSHAWE COLLEGE OF APPLIED ARTS & TECHNOLOGY, London, Ontario. Diploma, Graduated Land Survey (Civil) Technician Program., 1977 -1979 Activities and Societies: Student Council representative for the CIVIL Technology Division ONTARIO ASSOCIATION OF CERTIFIED ENGINEERING TECHNICIANS AND TECHNOLOGISTS Designation as a C.E.T. and C.S.T.

### Skills:

Strategic planning, Regulatory Interpretation, Finance deputy Treasurer, Business Communications and Report Writing, Stabilization & Complex Issues Management, Electric & Water Conservation/CDM Manager, Team Building and Mentorship, Regulatory Interpretation & Requirements, Energy Management, Smart Metering Business Process, Project Management Change Management and Leadership, Strategic Planner/Visionary, Award Winner, Program Developer, Marketing

### Interest reason:

My aspiration is to continue to serve the Public in a team environment experiencing new challenges and growth, and at the same time utilize my skills and past experiences to meet the organizations mission and objectives.

### Contributions:

Vision, leadership, commitment, hard worker, strategic thinker, diverse knowledge and experience, senior leadership team player, experienced manager, complex issues manager, team builder and leader, etc.

### Past contributions:

Senior leadership team at two Hydro Distribution companies, Middlesex Elgin Board of Director, etc.

### Interpersonal:

Senior leadership team at two Hydro Distribution companies, Middlesex Elgin VON Board of Director, Smart Energy Oxford Committee member, key advisor to the Ontario Energy Board (OEB), Ministry of Energy (MOE), Independent Electric System Operator (IESO), etc. I have personally worked with the MOE in writing two legislations and multiple regulations, the OEB in writing and defining multiple Codes and the IESO in defining compliance and initiatives. Considerable senior leadership team experience, etc.

Interview interest: Yes

### Mark F. Rosehart B.A., C.E.T., C.S.T.

Linkedin: www.linkedin.com/in/mf-rosehart

### Experience

# CHIEF EXECUTIVE OFFICER/GENERAL MANAGER AT TILLSONBURG HYDRO INC. 2015 – 2016

Stabilize business operations, create a path of sustainability, and/or review alternative business model options, enhanced governance, represent THI on various stakeholder matters e.g. Regional Planning, Smart Energy Oxford, Ministry of Energy, etc. Through presentation and Hydro Board approval several changes were made including implementation of an operational resource plan, organizational restructuring, sustainable budget approvals, short and long-term business strategies, etc.

# DIRECTOR, UTILITY SUPPORT SERVICES & ENERGY MANAGEMENT AT LONDON HYDRO INC.

1999 - 2012

Employed as the Director, Utility Support Services & Energy Management within the Customer Services & Strategic Planning (CSSP) Department. Primary functions have included participation within the corporate senior management team on various strategic planning initiatives, managing various regulatory compliance and complex business issues, business and IT resource planning, administration, and budgeting. In addition, management of the utility support services team consisting of business systems support, key accounts and energy management, wholesale and retail settlements, meter data management and retailer management.

Past Positions: \*Director, Utility Support Services & Energy Management (2005-2012) \*Manager of Strategic Planning and Energy Analysis (2002-2004) \*Strategic Planner (2001) \*Key Account Executive (1999).

Special projects have included: project management and business lead for the design of transmission and distribution rates, strategic business and regulatory compliance plans, and the design and implementation of the wholesale, retail settlement, and interval metered data management systems. Other important roles included development of CIS (ODS/MDM/MDUS/MV90/IEE) architecture and strategies, and senior participation on the provincial change management teams, rate hearings representative, and member of the London Hydro Union Management Job Evaluation Committee.

# MANAGER OF CUSTOMER SERVICE & INFORMATION SYSTEMS AT TILLSONBURG PUBLIC UTILITY COMMISSION

1986 - 1999

- Customer Service Manager: 30% allocation.
- ❖ Deputy Treasurer and Financial Analyst: 30% allocation.
- \* Key Accounts Manager: 20% allocation.
- Computer & Information Systems Manager: 20% allocation.

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### Skills & Expertise

\*Leadership, Team Building and Mentoring \*Business Communications and Report Writing \*Strategic Planning/Visionary \*Stabilization & Complex Issues Management \*Resource & Business Planning \*Change & Project Management \*Wholesale & Retail Settlements \*Research, Rate and Price Analytics \*Electric & Water Conservation \*Business Process Improvement \*Regulatory Interpretation & Business Requirements \*Energy Management, Renewables & Smart Metering \*Award Winner, Program Development, Marketing.

### Education & Associations

### THE UNIVERSITY OF WESTERN ONTARIO, LONDON, ONTARIO.

B.A. in Administrative & Commercial Studies, Financial Studies & Economics, 1980 - 1983

### FANSHAWE COLLEGE OF APPLIED ARTS & TECHNOLOGY, LONDON, ONTARIO.

Diploma Land Survey (Civil) Technician Program, 1977 - 1979

Activities and Societies: Student Council representative for the CIVIL Technology Division.

#### **CONTINUING EDUCATION:**

Completed several Municipal, Accounting and Human Resources Management Certificate program credits, Front Line Leadership, Organizational Behaviour, Visual Basic, AutoCAD, etc.

## ONTARIO ASSOCIATION OF CERTIFIED ENGINEERING TECHNICIANS AND TECHNOLOGISTS

Designation as a C.E.T. and C.S.T.

#### **BOARD MEMBERSHIP:**

\*London-Middlesex Housing Corporation Board of Directors (2017) \*Tillsonburg Hydro Board of Directors (2015) \*Smart Energy Oxford Committee Member (2015-16) \*VON Elgin Middlesex Board of Directors (2014).

#### Awards and Honours:

- M.E.A. Marketing and Consumer Information Award for medium sized Utility (1988) Heat Pump Package.
- Ontario Hydro Award for Excellence in Customer Service and Promotion of Energy Efficiency (1992).
- M.E.A. Marketing and Consumer Information Award for medium sized Utility (1997) "Home Energy Audit" program.

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