

Committee: **London Hydro Board of Directors**

Organization/Sector represented:

Name: **Harry Joosten**

Occupation:

Semi-retired / governance consultant

Work experience:

1976-2016 Libro Credit Union, retiring as Corporate Secretary and Governance Coach

2016-present Governance Vitality (principal) consulting practice specializing in government relations, strategic planning, public affairs

Education:

1971 SDCI graduate & Ontario Scholar (80+ avg) 1976 Western U BA (Econ) + Dean's

List 1975 1982 CCUI Fellowship & Associate (Honours) 2003 Queens U Exec Development Program 2015 ICD.D via Rotman School at U of Toronto

Skills:

- collaboration, cooperation & consensus building - strategic & scenario planning - government relations & public affairs - board skill assessment, peer feedback, evaluation - articles, bylaws, policy, regulation development

Interest reason:

As an Independent Community Service Professional, my passion is helping public, private and plural sector organizations reach their maximum potential through governance vitality and best practices. I believe London Hydro will benefit from my experience and expertise.

Contributions:

While London Hydro provides a critical service on a reliable basis, it must continue to evolve to remain relevant in a fast changing environment. Unique governance challenges come from the City being sole shareholder and I can help address those issues.

Past contributions:

I helped the former SWEA build better relationships with member municipalities and developed governance models (open disclosure: not ultimately adopted). London City Community Grants Panel -- fostered a more strategic approach to approval decision making

Interpersonal:

My approach is open communication and respectful candour. I have chaired and coached many groups over 43 years, facilitating conversations that lead to effective decision making while also building team and interpersonal relationships. I have presented to many conferences and seminars on a wide variety of topics including governance, marketing, strategic planning, government relations.

Interview interest: **Yes**



SKILLS & EXPERIENCE

- Collaboration & Co-operation
- Strategic & Scenario Planning
- Government Relations & Public Affairs
- Media Relations & Communications
- Director Skills Assessment & Board Group Evaluations
- Director Succession Planning & Candidate Recruitment
- Drafting & Reviewing Articles of Incorporation, ByLaws, Board & Management Policies, Meeting Minutes, Reports, etc.

EDUCATION

- 1958-1966 – Elementary: St. Peter Canisius (Watford), St. John Fisher (Forest), Our Lady Immaculate (Strathroy)
- 1966-1971 – Secondary: Strathroy District Collegiate Institute (SDCI) senior matriculation (Grade 13 Arts and Science)
- 1971-1976 – University of Western Ontario, Bachelor of Arts (Economics)
- 1980 – Credit Union Institute of Canada (CUIC) Fellowship
- 1982 – Credit Union Institute of Canada Associate (with Honours Standing)
- 1993 – Credit Union Central of Ontario (CUCO) Financial Management School
- 2003 – Queens University Executive Development Program
- 2014-2015 – Rotman School of Business, University of Toronto, Institute of Corporate Directors (ICD)
- **2016-present – Continuing participation in ICD workshops to maintain ICD.D designation**

AWARDS

- 1971 – Ontario Scholar (secondary school graduate with 80%+ average)
- 1975 – University of Western Ontario Social Science Dean's Honour List (Economics)
- 1999 – Cooperator of the Year, Ontario Cooperative Association (OnCoop)
- 2003 – Gary Gillam Social Responsibility Award (CUCO/Alternia Credit Union)
- 2011 – President's Award, London Chamber of Commerce
- 2015 – "I am Libro" Award for Passionate Accountability, Libro Credit Union
- 2017 – Nominee, Canadian Credit Union Association, National Credit Union Hall of Fame
- **2019 – Hon. Ray Lawson Rotarian of the Year Award, Rotary Club of London**
- **2020 – Jack Burghardt Community Service Above Self Award, Rotary Club of London**

WORK EXPERIENCE

- 1965-1975 – (Age 12-22) Various part-time, summer and full-time jobs during and between school years including Cuddy Foods, Glendale Mobile Homes, Tuffin Motors, Kentucky Fried Chicken, St. Clair Region Conservation Authority, Smithrim Silos, Western University, Barnes Security Services, Frost Fencing
- 1976-2016 – Libro Credit Union (formerly St. Willibrord)
 - 1976 – Member Relations Officer, 1977 – Membership Supervisor, 1984 – Membership & Marketing Supervisor
 - 1984 – Appointed Secretary to the Board of Directors (Corporate Secretary)
 - 1988 – Member Relations Manager (member of Senior Management Team)
 - 1996 – Vice President Member Relations (Senior Management)
 - 2001 – Vice President Owner Relations & Corporate Secretary (Executive Leadership Team)
 - 2008 – Corporate Secretary (Executive Leadership Team)
 - 2014 – Governance Coach & Corporate Secretary (member of the Leadership Team)
 - 2015 – Governance Coach (transition to retirement)
- **2016-present – Governance Vitality (principal)**
 - consulting and support re: government relations, governance, strategic planning, etc.
 - Clients: Tenzing Communications, Canadian Credit Union Association, Heartland Farm Mutual, Greater London International Airport Authority

CREDIT UNION & COOPERATIVE SYSTEM INVOLVEMENT

- 1977-1983 – Board of Directors, London & District Credit Union Chapter
- 1979-1982 – Organizing Committee, Southwestern Ontario Credit Union Interchapter Conference
- 1979-1982 – Cooperative Trust Ontario Advisory Committee
- 1980-1983 – Member, London Cooperative Council
- 1982-1984 – Member, Board of Directors, London Coop Housing Resource Group
- 1983-1986 – Member, Board of Directors, Mary Campbell Housing Coop (President 1984-1986)
- 1984-1991 & 1994 & 2004 – Facilitator, Coop Young Leaders Program

Harry Joosten CREDIT UNION & COOPERATIVE SYSTEM INVOLVEMENT (continued)

- 1985 – Credit Union Central of Ontario MasterCard II Implementation Task Force
- 1988-2006 – Board of Directors, Ontario Credit Union Charitable Foundation
 - Vice Chair 1994-1999 & Chair 1999-2004
- 1980-1990 (intermittent) – CUCO Marketing & Image Advertising Advisory Committees
- 1999-2001 – Credit Union Central of Canada National Services Entity (NSE) Brand Task Force
- 2004-2008 – Canadian Cooperative Association International Program Committee
 - 2006 – Post-tsunami project inspection & study visit to Sri Lanka
 - 2008 – Strategic Partner Planning Meetings in Ghana
- 2004-2015 – Gary Gillam Award Selection Committee
- 2005-2008 – Credit Union Central of Ontario Government Relations Committee (Chair 2006-2008)
- 2008-2010 – Central 1 Credit Union Ontario Act Review Committee (Chair)
- 2011-2015 – Central 1 Credit Union Legislative Committee
 - 2013-2015 Central 1 Ontario Act Review Working Group
- 2011-2015 – Credit Union Central of Canada Legislative Committee
- 1980-2018 – Numerous presentations to seminars and workshops at credit union and cooperative conferences, schools, annual meetings etc. including those for Credit Union Central of Ontario, Credit Union Central of Canada, Canadian Cooperative Association, Ontario Credit Union Directors Forum, Irish Credit Union Restructuring Board and Irish Credit Union Managers Association on topics ranging from marketing to governance to government relations

EXTRA CURRICULAR & COMMUNITY INVOLVEMENT

- 1966-1970 – SDCI high school football and wrestling teams
- 1967-1970 – All Saints Catholic Parish (Strathroy) Youth Group (1969-1970 Leader)
- 1969-1971 – SDCI “Eye” high school student newspaper (1970-1971 Co-editor)
- 1970-1972 – All Saints Catholic Parish Council
- 1971-1972 – University of Western Ontario “Gazette” (student newspaper reporter)
- **1971-present – Red Cross/Canadian Blood Services: blood and platelets donor (140+ units to date)**
- 1985-1986 – Board of Directors, London Chapter of Multiple Sclerosis Society
- 2001-2005 – City of London Storybook Gardens Advisory Committee
- 2007-2011 – YMCA “Y Fore Kids” Fundraising & Golf Tournament Organizing Committee
- **2008-present – member, Rotary Club of London**
 - 2010-2014 – Member, Board of Directors
 - 2011-2012 – President-Elect, **2012-2013 – President**, 2013-2014 & 2017-2018 – Past President
 - **2013-present – Board of Directors, Rotary Club of London Foundation (Chair 2015-2016)**
 - 2011 – Rotary Polio Immunization Trip to Ethiopia
 - 2008, 2010, 2012, 2014, 2016, 2018, 2020, **2021** – host family for Rotary Youth Exchange students (total 14 to date)
 - **2018-present – Sergeant at Arms Committee**
- **2009-2019 – London Chamber of Commerce**
 - 2009-2014 – Provincial and Federal Issues Committee
 - 2010-2014 – Municipal Affairs Committee (2010-2012 Chair)
 - 2014-2019 – Government Affairs Committee (Municipal, Provincial & Federal committees amalgamated)
- 2011-2012* – Board of Directors, Grand Theatre (London)
 - *Note: Resigned 2012 upon my daughter being hired onto Grand Theatre staff
 - 2011 & 2013 – cast member in Grand Theatre community play
- 2012-2015* – Board of Directors, Southwest Economic Alliance (SWEA)
 - 2012-2013 – Chair, Private Sector Working Group
 - 2014-2015 – Corporate Secretary
 - *Note: 2015 – organized SWEA orderly wind up and dissolution
- **2012-present – St. George Catholic Parish Lay Liturgical Minister (Commentator & Lector)**
- **2013-present – Thames Valley Science & Engineering Fair (Divisional & Special Awards Judge)**
 - 2014 – Canada Wide Science Fair (Windsor Ontario) Divisional Judge
- **2015-present – Rotary District 6330 Youth Exchange Committee (Treasurer)**
- 2016 – CoChair, Pillar (Not For Profit Network) Innovation Awards Committee
- **2016-present – ICD Southwestern Ontario Chapter Executive (Secretary)**
- 2016-2018 – Member, City of London Community Grants Panel
- 2016-2021 – Member, Board of Directors, ReForest London
 - 2016-2020 – Chair, Westminster Ponds Centre Project Committee
 - 2018-2021 – Board of Directors (Vice Chair 2018-2020, Chair 2020-2021)
- 2016-2018 – Board Policy Review Advisor, Central States Rotary Youth Exchange Inc.
- **2016-present – LondonG5 (private citizen group sponsoring UNHCR refugees)**
 - **Official Representative to Immigration, Refugee and Citizenship Canada (IRCC, federal government ministry)**
 - **Host to four refugee families for periods from 3 weeks to 3 years in lower level apartment within own home**
- **2019-present – Rotary District 6330 Leadership Team (Secretary)**