

Hello,

I have been living in a rental unit here in London for 5 years now, and the property manager refuses to maintain the property to a minimum standard. It has gone so far as to have to be ordered by the Landlord Tenant Board and the repairs still have not been carried out as instructed. On top of that, the responsibility of that maintenance has been neglected for so long that the building has slowly been boarded up, one window at a time, and not sealed properly, so that air leaks into the apartment through the window and bugs and small creatures (bats) are able to enter my unit through the holes in the screen.

I understand that there is a motion being put into place so that buildings are licensed and more appropriately maintained, and I would like to provide my address as a building that should be among those inspected initially, as it is intended to be affordable housing for lower income families, and I feel that those that are less privileged should be looked after before the less needy.

If you could please contact me and let me know that you have received this email and we can talk about the property standards that have been violated, the Order from the Landlord Tenant Board that is currently in violation, the fire codes that are being violated, and the multitude of requests from both myself and businesses to have the work done that have been neglected. I can provide copies of all the paperwork that has been submitted on my side, and I can provide pictures of the building in which I live. It is a heritage building, close to downtown, not far from the property that had a fire that has brought these changes about.

Thank you in advance for your time,

Aaron Hagen

Good afternoon,

I have reached out to many city services in regards to this matter, and every time I do, I face further retaliation from the property manager who runs the building. I am not going to let that intimidate me into being silent however.

As it stands right now, I have been in contact with Austin Malchesky of the London Fire Department, in charge of fire prevention. He has come to my building and done a fire inspection, and ordered the manager fix the errors, which had not been done.

I have been in contact with Property Standards on more than one occasion, even going so far as to look up specific code violations and include them in a detailed message, only to be told to "bring my correspondence to city hall", which I did, and I have been waiting to hear from anyone about this issue to date.

I have also been in contact with Bylaw Enforcement to try and make sure that no one else has to suffer because of the negligence, which is leading to a heritage building that should be preserved falling into disrepair. I heard through a credible source at one point that the owner here was being prosecuted by bylaw, however that has not changed the fact that they have no sense of responsibility when it comes to maintaining a safe and peaceful place to live.

As a tenant, I had my door and window stolen one morning, and that was months ago. The "replacement" that I was given was done by a restoration company (for which I am thankful), however the only reason they even came was because the police officers that woke me up to tell me what had transpired called them. Since then, I have been without a properly fire rated door, and I have a piece of plywood for a window. It has been months of notices that do not meet the RTA requirements and being put off until they can get me out of the unit.

When I stood up for my rights as a tenant the owner here started retaliating and making life difficult for me, I have proof of many of these instances.

I know that there isn't a clear way to proceed from here, I have been on this path for awhile now. I just want you to understand that there are many people I have already contacted in hopes to get an answer to this, and in the end I was forced out of my place to live, because I stood up for myself, and refused to be harassed.

The Landlord Tenant Board has issued an order to repair the unit as well, and that was not done in time. It was ordered that the unit be fixed by January 31st, and it is now February 26. I have not interfered in any way, aside from asking for proper notices from the property manager (as required by the RTA, 24 hours written notice, with a 4 hour window to do the work).

If you would like to add me to that list I would like to join so that I can have a voice. I have many ideas that might help.

And if you think that any of your associates will take my claims seriously; instead of just listening to what the landlord has to say then I would gladly ask that you send my information and all the details I have provided thus far to them.

I look forward to helping the housing situation in London become one that everyone can have a safe and comfortable place to stay.

Thank you for your time and consideration,

Aaron Hagen