

Report to Dearness Home Committee of Management

To: Chair and Members
Dearness Home Committee of Management

From: Kevin Dickins, Acting Managing Director, Housing, Social Services and Dearness Home

Subject: 2019-2022 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2020

Date: February 25, 2021

Recommendation

That, on the recommendation of the Acting Managing Director, Housing, Social Services and Dearness Home;

- a) the Acting Managing Director, Housing, Social Services and Dearness Home **BE AUTHORIZED** by the Dearness Home Committee of Management to execute the Declaration of Compliance (substantially Schedule E - form of Compliance Declaration attached as Schedule 1) under the Long-Term Care Home Service Accountability Agreement for the reporting period of January 1 to December 31, 2020; and
- b) the Acting Managing Director, Housing, Social Services and Dearness Home **BE DIRECTED** to advise the Licensee that the Declaration of Compliance has been made.

Executive Summary

It is a requirement of the *Local Health System Integration Act, 2006* that a Local Health Integration Network (LHIN) have a service accountability agreement (SAA) in place with each Health Service Provider (HSP) that it funds. The SAA for the long-term care sector is called the Long-Term Care Home Service Accountability Agreement (L-SAA). On March 26, 2019, Council approved a three year L-SAA agreement with the South West LHIN for the Dearness Home for the period April 1, 2019 to March 31, 2022 attached as Appendix A.

Consistent with previous versions of the L-SAA, the new 2019-2022 L-SAA sets out the terms under which the LHIN will continue to provide funding to the City of London for the delivery of Long Term Care services at Dearness Home. It also confirms the reporting, performance, planning and health system integration obligations that the City must adhere to in order to receive funding. Schedule D of the L-SAA agreement outlines the performance indicators and obligations as follows:

- The number of visits to the emergency department (ED) made by residents of Dearness Home per 100 LTCH residents with Baseline 9.5% (this is the baseline set for Dearness by the LHIN) , Target of 8.37% (this is an expectation that Dearness demonstrates a 12% improvement from the baseline) and Corridor of 8.56% (this is acceptable level of improvement from the baseline, essential 10% improvement).

The LHIN provided the above performance metrics for the 2019-20 LSAA local conditions which were determined using data from Q4 2017-18 to Q3 2018-19 (January 2017 to December 2018). Targets were then to be adjusted by the LHIN as more current data was made available, using fourquarters of data. In February 2020 (using data from April to June 2019) the Dearness Home was informed by the LHIN that it had achieved an Emergency Department visit rate far below the average for the LHIN's

geographic area. This is a positive performance indicator for the Home. Thereafter, due to the pandemic, schedules and targets were not reviewed or updated by the LHIN so the Baseline, Target and Corridor was subsequently not produced or provided to Dearness for 2020-21. As a result, the LHIN has informed us there is not a compliance expectation for the local conditions for the year 2020-21, although they do still require the Declaration of Compliance.

The LHIN intends to provide further details about the LSAA and schedules in the near future, but beyond the March 1, 2021 deadline for this particular declaration of compliance.

Within the L-SAA is also the requirement that the “Board” (defined in the agreement as the Committee of Management attached) issue a Compliance Declaration. The Form of the Declaration of Compliance follows (and see attached Schedule 1):

The Board has authorized me, by resolution dated [insert date], to declare to you as follows:

After making inquiries of the [insert name and position of person responsible for managing the Home on a day to day basis, e.g. the Chief Executive Office or the Executive Director] and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the long-term care service accountability agreement (the "Agreement") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP confirms that

- (i) it has complied with the provisions of the Local Health System Integration Act, 2006 and with any compensation restraint legislation which applies to the HSP; and*
- (ii) every Report submitted by the HSP is accurate in all respects and in full compliance with the terms of the Agreement;*

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the Agreement between the LHIN and the HSP effective April 1, 2020.

The declaration is required to be submitted to the LHIN on or before the 1st day of March preceding the end of the reporting period.

Analysis

1.0 Background Information

1.1 Previous Reports Related to this Matter

- 2019-2022 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2019 (DHCOM February 11, 2020).
- 2019-2022 Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) (CPSC – March 19, 2019).
- 2016-2019 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2018 (DHCOM February 21, 2019).

2.0 Discussion and Considerations

2.1 Confirmation of Compliance

With respect to compliance with the L-SAA agreement 2019-2022, the Administrator of Dearness Home has confirmed that during the reporting period January 1 to December 31, 2020 has complied with all terms of the LSAA agreement.

The Administrator also confirm that Dearness Home has complied with the provisions of the *Local Health System Integration Act* and with any compensation restraint legislation which applies to the HSP and that every report submitted by the HSP is accurate in all respects and in full compliance with the terms of the L-SAA Agreement 2019-2022.

Conclusion

As a result, it is recommended that the Acting Managing Director be authorized by the Dearness Home Committee of Management (Board) to execute the Declaration of Compliance for the Dearness Home for Senior Citizens for the period of January 1 to December 31, 2020. It is also recommended that the Acting Managing Director, Housing, Social Services and Dearness Home be directed to advise the Licensee of the completion of the Declaration of Compliance. The Licensee for the Dearness Home is the Corporation of the City of London. The notice of completion of the Declaration will be provided to City Council, through the Clerk's office.

Prepared by: Nora Rexhvelaj, Manager of Accounting and Reporting
Submitted by: Leslie Hancock, Administrator
Recommended by: Kevin Dickins, Acting Managing Director, Housing Social Services and Dearness Home

cc. J. Brown, Financial Businss Administrator
L. Marshall, Solicitor
J. Wills, Manager, Risk Management
L. Hancock, Administrator, Dearness Home