

Report to Civic Works Committee

To: Chair and Members
Civic Works Committee

From: Kelly Scherr, P.Eng., MBA, FEC, Managing Director,
Environmental and Engineering Services and City Engineer

Subject: Strategic Plan Variance Report

Date: February 9, 2021

Recommendation

That, on the recommendation of the Managing Director of Environmental and Engineering Services and City Engineer, the following report on the Strategic Plan Progress Variance **BE RECEIVED** for information.

Executive Summary

As part of the Strategic Plan reporting cycle, variance reports are completed for any actions identified as 'caution' or 'below' plan in the Semi-Annual Progress Report. These reports are submitted to the appropriate Standing Committee following the tabling of the May and November Progress Reports. This report provides an overview of the actions relating to the Civic Works Committee.

Linkage to the Corporate Strategic Plan

Council's 2019-2023 Strategic Plan includes the Strategic Area of Focus 'Leading in Public Service'. This includes the Expected Result 'The City of London is trusted, open, and accountable in service of our community' and the Strategy 'Improve public accountability and transparency in decision making'.

Analysis

1.0 Background Information

1.1 Previous Reports Related to this Matter

Strategic Priorities and Policy Committee (SPPC): November 25, 2019, June 23, 2020, November 17, 2020.

2.0 Discussion and Considerations

2.1 Background

On April 23, 2019, Council set the 2019-2023 Strategic Plan for the City of London. This is a critical document that identifies Council's vision, mission, and the strategic areas of focus for 2019-2023. It identifies the specific outcomes, expected results and strategies that Council and Civic Administration will deliver on together over the next four years.

The Strategic Plan also includes a commitment to report regularly to Londoners on the implementation of the Strategic Plan, demonstrating progress being made and how this work is having an impact in the community.

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2.2 Discussion

This report outlines the actions corresponding to the Civic Works Committee that, as of November 2020 that were identified as 'caution' or 'below plan'. This report covers one milestone that was flagged as 'caution'.

Overall Strategic Plan Progress

As of November 2020, 547 (93.3%) of all actions are complete or on target. 15 (2.6%) actions were marked as 'caution' (actions behind by one quarter or three months or actions that are in progress or not yet started that are flagged as possibly not being completed by the target end date). There were no actions that were noted as 'below plan'.

Variance Explanations

1. Strategic Area of Focus: Building a Sustainable City

Outcome: Londoners can move around the city safely and easily in a manner that meets their needs.

Expected Result: Improve safety for all modes of transportation.

Strategy: Implement infrastructure improvements and programs to improve road safety.

Action: Update the Vision Zero Road Safety Strategy

- Current End Date: 12/31/21
- Revised End Date: No new end date proposed at this time, however, flagging that progress and current end date of 12/31/21 may be impacted and delayed as a result of COVID-19.
- Rationale and Implications: New strategy creation is impeded by diversion of resources from the London Middlesex Road Safety Committee due to COVID. The London Middlesex Road Safety Committee is a multi-disciplinary committee of partners that bring different perspectives and knowledge to create a coordinated holistic approach. The committee includes important partners from the Middlesex London Health Unit and London Health Sciences that are currently unavailable for new strategy creation due to the pandemic. In the meantime, the current award-winning strategy continues to provide guidance supplemented by information sharing and staff staying current on best practices. Annual implementation of road safety measures such as infrastructure changes and communication programs continue with the resources that are available.

Conclusion

The Semi-Annual Progress Report is an important tool that allows the community, Council and Administration to track progress and monitor the implementation of Council's Strategic Plan. In some cases actions have been delayed due to shifting priorities or emerging circumstances. The Strategic Plan Variance Reports are intended to provide Council with a more in-depth analysis of these delays. Information included in this report can support Council in strategic decision making and inform the work of Civic Administration.

Recommended by: Kelly Scherr, P.Eng., MBA, FEC, Managing Director,
Environmental and Engineering Services and City
Engineer

cc. Lynne Livingstone, City Manager
Strategic Leadership Team
Strategic Thinkers Table