

- (a) Maintain any and all licenses, permits and approvals required to deliver the project component(s) in accordance with the requirements of this AGREEMENT and outlined in the Service Providers submission;
- (b) Maintain documentation in employee personnel files to demonstrate ongoing compliance with confidentiality and vulnerable persons screening, health and safety training and all other areas identified through this AGREEMENT that relate to individual employee and as relevant to the project component submission(s);
- (c) Not request payment of any charge or fee from Participants who are participating in the approved program;
- (d) Submit reports on Participant participation and outcomes in a form or format as specified by the City of London;
- (e) Assign a program lead representative of the Service Provider(s) to liaise with City staff;
- (f) Comply with all instructions of the City relating to the City's compliance requirements and obligations under the *Municipal Freedom of Information and Protection of Privacy Act*, R.S.O. 1990, c. M.56 ("MFIPPA");
 - The Service Provider acknowledges that the Province (SAO Funder) is bound by the *Freedom of Information and Protection of Privacy Act*, R.S.O. 1990, c. F.31 ("FIPPA") and that any information provided to the Province in connection with the Project or otherwise in connection with the Agreement may be subject to disclosure in accordance with that Act. The Service Provider acknowledges that the Province is bound by FIPPA and undertakes to perform its obligations under the Agreement in a manner that ensures that the Province is not in breach of its obligations under FIPPA
- (g) Acknowledge that the Service Provider have non-discrimination policies and procedures in place which prohibit discrimination based on race, ancestry, place or origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability;
- (h) Treat personal information in accordance with applicable privacy legislation, and the Service Provider's own privacy policy;
- (i) Maintain appropriate administrative, physical, and technical safeguards for the protection, security and confidentiality of personal information;
- (j) Immediately notify City staff of any accident, incident, violation or contravention of the *Occupational Health and Safety Act*, R.S.O. 1990, *Employment Standards Act*, 2000, S.O. 2000, *Municipal Freedom of Information and Protection of Privacy Act*, R.S.O. 1990, c. M.56 and *Freedom of Information and Protection of Privacy Act*, R.S.O., 1990 c. F.31;
- (k) Submit regular reports to City staff, including financial and progress reports. These reports will be used to assess the program's effectiveness and ensure service agreement compliance and ongoing accountability. Service Providers will not