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City of London Audit Committee Observation Summary As at March 2, 2020

| LEGEND | | | | | | | |
|--|---|--|--|--|--|--|--|
| Observations closed | All observations have been addressed by management. | | | | | | |
| Remediation in progress | Observations in progress are being addressed by management including observations where initial timeline was missed but a plan is in place for remediation that appears acceptable. | | | | | | |
| Remediation in progress - exceptions noted | Management has missed implementation deadlines for observations and no adequate resource plan has been identified. | | | | | | |
| Management accepts the risk | Management has accepted the remaining risk. | | | | | | |

| Report Summary | | | | Observation Status for Management Action Plans due March 2, 2020. | | | | | | |
|------------------------------------|---|----------------------|--|---|---------------------------------|--|--------------------------|---|----------|--|
| Internal Audit Plan Year | Report | Report Issue Date | Total High & Medium Observations | Observations Closed Per Management | Closed Per Internal Audit | In Progress Observations (Not Due) | Past Due Observations | Observations Closed by IA Since November 2019 update | Timing | |
| 2017/2018 | Building Permit Process Assessment | Jan-18 | 3 | 3 | 3 | 0 | 0 | 1 | Complete | |
| 2017/2018 | Parking Revenue Generation Assessment | Jun-18 | 5 | 4 | 4 | 1 | 0 | 2 | Jun-20 | |
| 2017/2018 | Homeless Prevention Assessment | Oct-18 | 4 | 2 | 2 | 2 | 0 | 1 | Jun-20 | |
| 2017/2018 | Health and Safety Assessment | Mar-19 | 3 | 3 | 3 | 0 | 0 | 2 | Complete | |
| 2017/2018 | Housing Process Assessment | Mar-19 | 5 | 5 | 5 | 0 | 0 | 4 | Complete | |
| 2017/2018 | IT Portfolio Management and Project Management Assessment | Mar-19 | 4 | 3 | 3 | 1 | 0 | 0 | Apr-20 | |
| 2017/2018 | Class Replacement Pre-implementation Project Review (Progress Memo #1) | Jun-19 | 2 | 1 | 1 | 1 | 0 | 0 | Apr-20 | |
| 2017/2018 | Construction Procurement Process Assessment | Aug-19 | 8 | 8 | 8 | 0 | 0 | 8 | Complete | |
| Sub-total 2017/2018 reports | | | 34 | 29 | 29 | 5 | 0 | 18 | | |
| 2019 | IT Security Assessment: Agencies, Boards, Commissions and Corporations | Nov-19 | 1 | 0 | 0 | 1 | 0 | 0 | Sep-20 | |
| 2019 | Electronic Fund Transfer Assessment | Feb-20 | 1 | 0 | 0 | 1 | 0 | 0 | May-20 | |
| 2019 | Class Replacement Pre-implementation Project Review (Progress Memo #2) | Feb-20 | 4 | 0 | 0 | 4 | 0 | 0 | Jun-20 | |
| 2019 | Computerized Maintenance Management System (CMMS) Review | Feb-20 | 9 | 0 | 0 | 9 | 0 | 0 | May-20 | |
| 2019 | Dearness Home Process Assessment | Feb-20 | 4 | 0 | 0 | 4 | 0 | 0 | Mar-21 | |
| Sub-total 2019 | Sub-total 2019 reports | | 19 | 0 | 0 | 19 | 0 | 0 | | |
| Total High and Medium observations | | | 53 | 29 | 29 | 24 | 0 | 18 | | |

Closed per Management: Management has indicated that action plans due to be acted upon by March 2, 2020 are complete.

Closed per IA: Internal Audit has validated Management's assertions of observation closure through review of evidence.

In Progress Observations: Management action plans due beyond March 2, 2020 are underway or management has asserted observations are closed but Internal Audit has not yet validated. Past Due Observations: Actions plans due by March 2, 2020 have not been fully acted upon.

Observations Closed by Internal Audit since last update: Management has indicated in the current period that action plans are complete and Internal Audit has validated through review of evidence.

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