

















## The Corporation of the City of London

January – December 2019 internal audit dashboard as at March 2, 2020

### Project status – 2019 internal audit plan

2019 Audit plan project	Percent complete	Est. timeframe <sup>1</sup>	Project status	Report issued
• Parking enforcement assessment	 100%	Jun – Aug		
• Smart City Office pre-implementation assessment	 25%	Aug – Dec	DL*	
• Electronic fund transfer compliance assessment	 100%	Sept – Nov		
• Dearness Home process assessment	 100%	Nov – Jan		
• IT cyber risk workshop	 100%	Jun – Jul		
• Computerized Maintenance Management System (CMMS) pre-implementation review	 100%	Sept - Nov		
• IT security assessment: Agencies, Boards, Commissions and Corporations	 100%	Jul – Sept		
• Class replacement pre-implementation project review	 100%	Ongoing		

OT – On track

DF – Deferred

DL – Delayed

### Internal audit activities – March to June 2020

- Activities as part of the 2020 internal audit plan to be conducted.

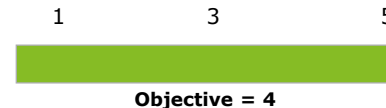
### Other activities

- Prepare Audit Committee meeting materials
- Observation follow-ups and validation

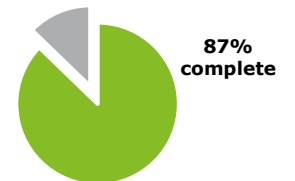
### 2019 Performance metrics

#### Project customer satisfaction

Overall quality of work/satisfaction level? (Based on completed reports surveys returned)



#### % Complete of the 2019 internal audit plan



### Internal audit 2019 reporting

	Draft (days)	Management comment (days)	Issue final (days)	Final (days)
• Objective	5.0	15.0	10.0	30.0
• Performance	7.8	48.5	8.5	57.0

### Comments

<sup>1</sup> Agreed timing with management to scope project and kick-off fieldwork

\* Due to changes in Smart City Office management, the project is currently on hold.