



## London's Emergency Management Program




Special Needs




## Presentation Overview

- The City of London Emergency Response Plan
- The top Hazards for the City of London
- Personal Preparedness
- Alert London (Emergency Notification System)
- Getting Prepared



## City of London Emergency Response Plan

- Authority (approved by By-law A.-7495-21)
- All hazard approach
- Levels of emergency (1 to 3)
- Process for declaring/terminating an emergency
- Notification and activation of the Plan
- Roles and Responsibilities of the Policy Group/EOC staff and the Incident Commander
- Responsibilities of EOC Advisors
- Response structure (the Incident Management System)



## Are You Prepared?

Have you ever thought about how to prepare for an emergency?

How would you:

- Look after your family for 72 hours
- Cope without power or water
- Contact your family and receive information



## Getting Prepared

Learn the three steps to getting prepared:

- Know the risks
- Make a plan
- Make an emergency kit



## Common Misconceptions

- Most emergencies are short lived
- I won't ever have to deal with an emergency where I live
- There are lots of emergencies I just can't prepare for
- Preparing takes too much time



## The Top Hazards

Can anyone guess what the top hazards are for the City of London?



## The Top Hazards

- Tornado (severe summer storm)
- Hazardous material incident (transportation incident)
- Critical infrastructure failure (e.g. extended power outage, phone system failures)
- Explosion/fire
- Freezing rain/ice storm (severe winter storm)
- Hazardous material incident (fixed site)
- Transportation emergency (rail)
- Transportation emergency (road)
- Flood (urban)





## Your Family's Emergency Preparedness

- Have a family meeting
- Consider everyone's needs including yourself
- Utilize the City of London Emergency Preparedness Guide as a tool
- Create a 72 hour emergency kit
- Rehearse your plan
- Ensure that you have copies of important documents and your plan
- Choose an out-of-town contact person
- Become familiar with the City of London's emergency management program



## A Home Escape Plan

- Create an home escape plan
- Identify a primary and alternate meeting places away from your home
- Record your emergency contact information
- Select an out-of-area contact person to relay messages
- Take an inventory of household possessions and place it in a safety deposit box
- Make plans for your pets (e.g. boarding)



## Prepare an Evacuation Plan

- Make arrangements ahead of time with relatives/friends who would be willing to provide you with temporary lodging in the event of an evacuation
- If you are directed to evacuate, take your emergency kit with you if safe to do so
- Carefully follow the instructions given by emergency authorities
- Stick to the evacuation route you have been told to follow and report to the reception centre
- When you arrive, register with the reception centre staff



## Shelter-in-Place

Depending on the emergency, you may be directed by public safety officials to shelter-in-place in your home or workplace

Be Prepared:

- Identify a room that will be your safe room
- Prepare a 72 hour kit. You may want to keep the kit in your safe room
- Include materials that will keep you safe room air tight (duct tape, towels, pre-cut pieces of plastic sheeting)



## Fast Fact

- Although the majority of Canadians believe that having an emergency plan and emergency kit are important, only a small minority have actually created them



## 72 Hour Emergency Kit

- 4 litres per person per day
- Non-perishable food
- Manual can opener
- First aid kit
- Flashlight, radio and spare batteries
- Personal hygiene supplies (e.g. tooth brush)
- Money (include small bills and change)
- Copies of important documents
- Emergency contact information
- Grab and go bag with medication, prescriptions, medical documents
- **At Work, Facility emergency kits**



## Vehicle Emergency Kit

- Water
- Emergency food supply (e.g. energy bars)
- Seat belt cutter and window breaking tool
- First aid kit
- Flashlight
- Seasonal clothing (mitts, scarf, boots, socks)
- Seasonal supplies (e.g. scrapper, snowbrush, shovel, anti-freeze)
- Small bills and change
- Fire extinguisher



## Pet Emergency Kit

- Food, water bowls, paper towels, can opener
- Blanket, small toy and treats, Leash
- Pet carrier for transportation
- Current photo of your pet (in the event that your pet gets lost)
- Up-to-date ID tags with your contact number
- Copy of pet license
- Medication
- Copies of vaccination and vital records
- Location of pet friendly hotels
- **Service Animals**





## Plan for High-rise Residents

- Evacuation Plan
- Know your exits
- Extra water and food in case of a power outage (e.g. no access to the elevators)
- Furniture on balconies and high winds
- Does your high-rise have a contingency plan for a back-up generator in the event of a prolonged loss of power

*Talk to your superintendent, building manager*



## Alert London



Register online at:

[London.ca/AlertLondon](http://London.ca/AlertLondon)



## Alert London

- The City's new Emergency Notification System
- Residents can register online or by mail
- Register various contact paths (e.g. home phone, work phone, cell phone, text, and/or email addresses)
- Alert London will notify residents of a large scale emergency and provide public safety messages (e.g. community wide evacuation, shelter-in-place)



## Special Needs

- Mobility Considerations
- Vision, Hearing Loss
- Medications, special needs equipment
- Non-visible Disabilities
- Seniors
- Travel
- Do's and Don'ts

*Be Aware and Be Prepared*



## London Community Emergency Management Program Committee

Members include:

- City of London: CSEM, EES (Water, Roads), ESS, NCFS, Community Services, Corporate Communications
- London Fire Department
- London Police Service
- Middlesex-London Emergency Medical Services
- Middlesex London Health Unit
- London Health Sciences Centre and St Joseph's
- London Hydro
- London Transit
- Middlesex County



## Get Prepared

- City of London: [London.ca/Emergency](http://London.ca/Emergency)
- Middlesex County: [Middlesex.ca](http://Middlesex.ca)
- Office of the Fire Marshall and Emergency Management: [Ontario.ca/emo](http://Ontario.ca/emo)
- Environment Canada Weather: [weather.gc.ca](http://weather.gc.ca)
- Public Safety Canada: [publicsafety.gc.ca](http://publicsafety.gc.ca)