



# Housing Stability Action Plan – An Overview

Community and Protective Services Committee

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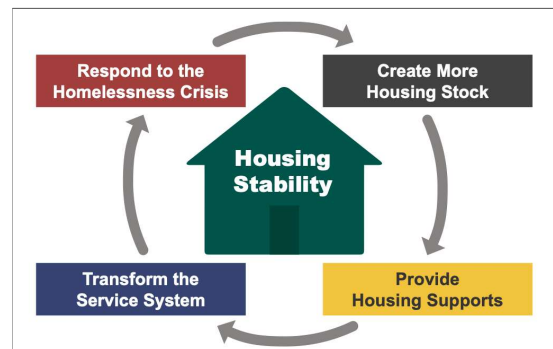
December 3rd, 2019



## What is happening?

- Over the last year, the City of London, in consultation with the community, has updated the Homeless Prevention and Housing Plan.
- The Plan will set a new strategic framework and vision that will align the housing community towards a single housing stability system.

### *Housing Stability for All*



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## What do we know?

- London's population is changing, putting pressure on the housing system.
- Londoners need support to find and keep housing.
- There is not enough housing where it's needed most.
  - Individuals and families are increasingly in need of deep rental affordability.
  - Rental housing may not be attainable to Londoners.
  - Home ownership is no longer attainable to many.

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See Pages 6-7 of the Housing Stability Action Plan for further analysis



## What did we hear from the Community?

### Decreased Emergency Shelter Use

"The focus needs to be on minimizing shelter use and the length of time in shelter."

"Integrating a Housing First focus into shelters is a good step forward."

"Focus on shelter diversion."

### Coordination and Centralization

"Having centralized intake to be able to divert ensures that clients end up in the best spot possible."

"Design centralized access to formally serve a diverse range of clients (triage, case management)."

"Work with other agencies to ensure the best possible support."

### Housing Affordability

"We need new affordable housing in London."

"We need many more affordable homes and apartments built. It must be a priority."

"If we do not have safe, clean, affordable housing options, the issues are not going to get better."

### London As A Leader

"Make London a leader in this!"

"Solutions don't require a great capital investment. But, they do require willpower and bold leadership."

"We need a unified approach to housing and homelessness."

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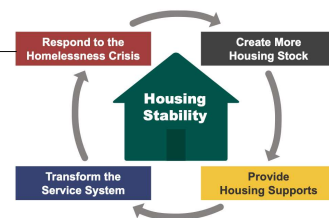
# What do we need to do together?

## Respond to the Homelessness Crisis

- More people are experiencing homelessness and with more complex needs than ever before.
- There is a need to work differently with clients to better understand their needs and help them access services quickly.

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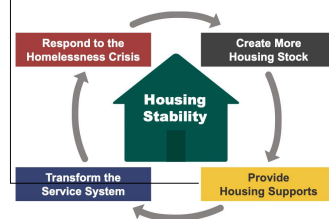
# What do we need to do together?

## Provide Housing Supports

- Create better ways to access housing.
- People needing housing are stuck in a market with few options and no centralized way of getting meaningful help.
- There is a need for more options to help people access the supports they need to stay housed.

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### Housing Stability For All





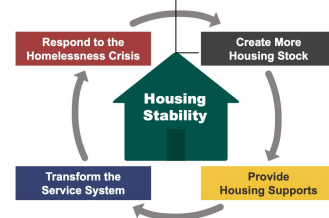
# What do we need to do together?

## Create More Housing Stock

- There is a need for more affordable housing stock in our community.
- The shortage of safe, affordable housing options is impacting the stability and health of people.

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### Housing Stability For All



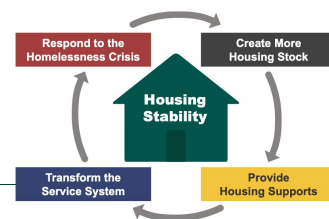
# What do we need to do together?

## Transform the System Service

- Lead by example.
- A strong Housing Stability Action Plan needs to be managed as a system and engage all sectors and stakeholders.
- There is a need to measure, manage, and respond to the things that change the housing market.

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### Housing Stability For All





## What are the key enablers of this Plan?

- The success of this Plan requires:
  - The City of London and Municipal Services (e.g., LMCH, HDC etc.) taking a leadership role.
  - All services, sectors, governments, and residents working together to address the rapidly changing and complex housing stability needs in the community.
  - Investment.

Housing Stability Action Plan – Shared Leadership Model



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## Are we aligned with other related plans?

### The Plan is aligned with:

- The City's Multi-Year Strategy, London Plan, and other related local initiatives.
- Middlesex County - where the City is the Service Manager. It also supports the County's independent "Change Begins with Choice" overall homeless prevention and housing plan.
- The National Housing Strategy and Ontario's related housing plans.



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See Plan page 49 and 50 for related details and plans



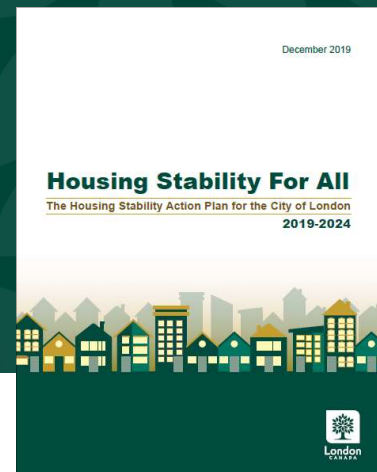
## How will this Plan be implemented?

- To deliver on the strategies and actions identified, the implementation framework will build on the key measures identified, as well as outline the priorities, sequencing, and identify the contributors for specific action items.
- The implementation plan will include:
  - An overall governance structure;
  - An overall strategy work plan with established organization leads;
  - Prospective timelines to deliver specific action items;
  - Progress updates; and,
  - Communication and reporting, including measures and achievements to date.

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# Thank you



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