Accessibility Advisory Committee
Report

7th Meeting of the Accessibility Advisory Committee
July 25, 2019
Committee Room #4

Attendance

PRESENT: J. Madden (Chair), G. Ashford-Smith, A. Bueschleb, M. Dawthorne, T. Eadinger, N. Judges, P. Moore, P. Quesnel, D. Ruston and J. Wilson and J. Bunn (Secretary)

ABSENT: G. LaHay, J. Menard and K. Steinmann

ALSO PRESENT: K. Husain, S. Khan, N. Musicco and M. Stone

The meeting was called to order at 3:00 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest
That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Accessible Taxi Incentive Program Update
That it BE NOTED that the attached presentation from N. Musicco, Specialist I, Municipal Policy, with respect to an update on the Accessible Taxi Incentive Program, was received.

2.2 Overview and Introduction of Roles
That it BE NOTED that verbal delegations from M. Stone, Specialist, Accessibility and S. Khan, Specialist II, Diversity & Inclusion, with respect to an overview and introduction of their roles with the City of London, were received.

3. Consent

3.1 6th Report of the Accessibility Advisory Committee
That it BE NOTED that the 6th Report of the Accessibility Advisory Committee, from the meeting held on June 27, 2019, was received.

3.2 Municipal Council Resolution - Draft Parks and Recreation Master Plan
That it BE NOTED that the Municipal Council resolution, from the meeting held on June 25, 2019, with respect to the Draft Parks and Recreation Master Plan, was received.

3.3 2020 Mayor's New Year's Honour List - Call for Nominations
That it BE NOTED that the communication dated July 2, 2019, from C. Saunders, City Clerk, with respect to the 2020 Mayor's New Years Honour List Call for Nominations, was received.
4. **Sub-Committees and Working Groups**

None.

5. **Items for Discussion**

5.1 **City of London Sidewalk Review**

That the communication dated July 17, 2019, submitted by G. LaHay, with respect to a City of London Sidewalk Review, BE DEFERRED to the August 22, 2019 meeting of the Accessibility Advisory Committee.

5.2 **Accessibility Advisory Committee Orientation**

That it BE NOTED that the Accessibility Advisory Committee Orientation presentation, as appended to the agenda, submitted by M. Dawthorne, was received.

6. **Adjournment**

The meeting adjourned at 5:00 PM.
Accessible Taxi Incentive Update
Accessibility Advisory Committee

Presenter: Nicole Musicco
Specialist, Municipal Policy
Development & Compliance Services
Date: July 25, 2019

Exploring Accessible Taxi Incentives

- Accessible
- Safe
- Available
- Affordable
- Sustainable
Current Structure Statistics

- Number of brokers in London:
  - **Taxi (4)**
    - YourTaxi London
    - London Yellow Taxi
    - Green Transportation
    - U-Need-A Cab
  - **Limo (2)**
    - Checker Limousine
    - Green Transportation
  - **Transportation Network Company (1)**
    - UBER

- Statistics:
  - 1 cab plate for every 1100 citizens
  - 1 accessible plate for every 12 taxi plates
  - 353 licensed cabs with 20 accessible cabs (29 available)

2018 Vehicle For Hire Ride Statistics

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private Vehicle</td>
<td>49%</td>
<td></td>
</tr>
<tr>
<td>Cab Rides</td>
<td>43%</td>
<td></td>
</tr>
<tr>
<td>Executive Limousine</td>
<td>8%</td>
<td></td>
</tr>
</tbody>
</table>

- Total # Vehicle for Hire Rides: 4,390,000
- Total # Private Vehicle for Hire Rides: 2,305,000
- Total # Cab Rides: 2,095,000
- Total # Executive Limousine Rides: 350,000
- Total # Accessible Rides: 34,000 (included in total # cab rides)

Note: If rounded to nearest 1000
## What are other cities doing?

<table>
<thead>
<tr>
<th>City</th>
<th>Surcharges to fund Accessible Vehicles</th>
<th>Subsidies</th>
<th>Additional Incentives</th>
<th>Central Dispatch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calgary</td>
<td>$0.30 per trip; One-time funding request of $350K in 2019 and $350K in 2020 to support a two-year Centralized Dispatch pilot project</td>
<td>$5000/year in grants and incentives (to a maximum of $40,000) over 8 years.</td>
<td>Incentives provided for days on road, vehicle inspections, minimal complaints on vehicle, cordless debit machines.</td>
<td>Yes</td>
</tr>
<tr>
<td>Edmonton</td>
<td>$10/year per accessible vehicle. TBD</td>
<td>Accessible Licence fee reduction.</td>
<td>None</td>
<td>No</td>
</tr>
<tr>
<td>Hamilton</td>
<td>None</td>
<td>$5.00 flat rate to all qualified accessible taxi drivers for each trip</td>
<td>None No</td>
<td></td>
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<tr>
<td>Montreal</td>
<td>None</td>
<td>$15,000 provincial vehicle conversion subsidy</td>
<td>None No</td>
<td>No</td>
</tr>
<tr>
<td>Ottawa</td>
<td>$0.07 per trip</td>
<td>Currently working on potential subsidies.</td>
<td>No annual accessible licence fee</td>
<td>No</td>
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<tr>
<td>Toronto</td>
<td>None</td>
<td>None</td>
<td>Accessible licence fee reduced</td>
<td>No</td>
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<tr>
<td>Chicago</td>
<td>$0.10 per TNC trip; $22/month licence fees for non-WAV vehicles.</td>
<td>Up to $20,000 capital on new vehicle and up to $5000 annual operating.</td>
<td>Airport fast lane voucher for accessible vehicles. Free mediation to annual “Excellence Award” winner.</td>
<td>Yes</td>
</tr>
<tr>
<td>New York</td>
<td>$0.30 per taxi trip</td>
<td>Up to $20,000 capital and operating subsidy distributed over 4 years ($14,000 up front) and $10-$30 per trip for trips booked through Accessible dispatch service.</td>
<td>$0.50 for every trip taken in an accessible vehicle.</td>
<td>Yes</td>
</tr>
</tbody>
</table>

## Intended Outcomes

Mitigate Costs to drivers and customers. Improve Service.
Get Involved Survey

- Next week, an Accessible Taxi Survey will be posted to [https://getinvolved.london.ca](https://getinvolved.london.ca).

- Gain a better understanding of the amount of on-demand accessible taxicabs required in the community.

Get Involved London

Questions/ Comments

Thank you.
Nicole Musicco  
Specialist, Municipal Policy  
Development & Compliance Services  
nmusicco@London.ca  
519-661-CITY (2489) ex 4992