

July 12 2019

Att: Chairs + Members of the Civic Works Committee.

Re: request for Compassionate Compensation for private drain connection at 55 1/2 Ada St.

I replaced my sewer line years ago. For the last 3 yrs, I have had sewer backup into my basement. I have had it cleaned out on a regular basis last time was in June 2019. Then on July 5 2019 it backed up again. The company that cleaned it said it was tree roots out on the City line. The tree is on City Property at 57 Ada St. How can I be responsible for the repairs of the City drain when I have done everything to try and keep it clean.

The City workers on July 8 said it was plugged with tree roots near the road. They had difficulty with it.

For 43 years I've lived here and would like to continue into my Elderly years. I am 65 and receive my CPP + OAS of 1526<sup>00</sup> monthly my Mortgage taxes and bills add up to 1360. It will be a financial hardship if 117 mthly for 5 moth for 10 years is added to my taxes. It will leave me \$10900 for food and transportation I cannot live like that!

Please consider my request for not having to pay it. I have done everything I could do to keep the lines clear.

Thankyou for hearing my request.

Karen Ramsay