

# **Accessibility Advisory Committee**

## **Report**

4th Meeting of the Accessibility Advisory Committee  
April 25, 2019  
Committee Room #3

Attendance                      PRESENT: J. Madden (Chair), G. Ashford-Smith, M. Cairns, L. Chappell, M. Dawthorne, N. Judges, P. Quesnel and J. Wilson and J. Bunn (Secretary)

ABSENT: A. Abiola, J. Menard and P. Moore

ALSO PRESENT: P. Kavcic, A. Macpherson, M. Stone and P. Yanchuk

The meeting was called to order at 3:04 PM.

### **1. Call to Order**

#### **1.1 Disclosures of Pecuniary Interest**

That it BE NOTED that no pecuniary interests were disclosed.

### **2. Scheduled Items**

#### **2.1 Accessible Trick or Treating**

That it BE NOTED that the attached presentation from M. Stone, Supervisor I, Municipal Policy (AODA), with respect to Accessible Trick or Treating, was received.

#### **2.2 Parks and Recreation Master Plan**

That representatives from the current membership of the Accessibility Advisory Committee (ACCAC) BE APPROVED as delegates to present comments of the ACCAC at such time as the final draft of the Parks and Recreation Master Plan is presented to the Community and Protective Services Committee; it being noted that the attached presentation from A. Macpherson, Manager, Parks Planning and Operations, with respect to this matter, was received.

#### **2.3 (ADDED) Municipal Parking Lots Upgrades 2019**

That it BE NOTED that the attached presentation from P. Yanchuk, Engineer-in-Training, with respect to Municipal Parking Lots Upgrades in 2019, was received.

### **3. Consent**

#### **3.1 3rd Report of the Accessibility Advisory Committee**

That it BE NOTED that the 3rd Report of the Accessibility Advisory Committee, from its meeting held on March 28, 2019, was received.

3.2 Municipal Council Resolution - 2019 appointments to the City of London Advisory Committees

That it BE NOTED that the Municipal Council resolution, from its meeting held on March 26, 2019, with respect to the 2019 appointments to the City of London Advisory Committees, was received.

**4. Sub-Committees and Working Groups**

4.1 Sub-Committees Report

That it BE NOTED that the revised attached Accessibility Advisory Committee Sub-Committee Report, from its meeting held on April 11, 2019, was received.

**5. Items for Discussion**

5.1 Draft Lambeth Area Community Improvement Plan (CIP)

That the Civic Administration BE REQUESTED to attend a future meeting of the Accessibility Advisory Committee (ACCAC) in order to highlight the accessibility elements of the Draft Lambeth Area Community Improvement Plan to the committee; it being noted that the ACCAC received a staff report dated March 18, 2019, submitted by L. Davies Snyder, with respect to this matter.

5.2 Accessibility Advisory Committee 2019 Work Plan

That the 2019 Accessibility Advisory Committee (ACCAC) Work Plan BE DEFERRED to the new term of the ACCAC, starting on June 1, 2019.

**6. Deferred Matters/Additional Business**

None.

**7. Adjournment**

The meeting adjourned at 4:23 PM.



## Accessible Trick or Treating 2019

- The wonderful Ashton Forrest brought this program to our attention last October after it was piloted in Toronto by a graphic design company.
- I got in touch with PADULO X to ensure a clear logo and assess cost.
- I asked for an estimate on 800 signs. They felt this was ambitious.
- Signs are recyclable, reusable and undated so any leftover can be used again next year. Low cost is because of a bulk order with Remax.
- Cost is approximately \$1600.00 which I have budgeted for but would love to share this cost if ACCAC wishes to do so. There will be very light costs associated with the printing of the flyers to accompany this sign and possibly a video.

## Proposed Roll out

- **APRIL - MAY** – Decide on and finalize instructions for flyer/web link
- **APRIL – JUNE** – Connect with community organizations for help with distribution and communication/support
- **JUNE** - Present final flyer to ACCAC. Follow with presentation to CPSC
- **SEPTEMBER** - Present to Council (ACCAC) (giving each member a sign) and encourage participation in each community
- **SEPTEMBER – OCTOBER** – Communications involved strategy for roll out
- **OCTOBER 1<sup>st</sup>** - Roll Out (Community Centers, Service London areas must be consulted about the program and how to distribute/where to distribute prior to this) Media and advertising needed here.

## Thinking about Communications/Accessibility

- While the flyer we design is important, I think that a sub page set up in the Accessibility part of our website for all the information on this program is important.
- The flyer should be in different formats (braille, large print, electronic)
- We could also create a very short video on how to make your Trick or Treating accessible (ASL and captioned)
- Other ideas?

## Delivery/Pick Up Plan

- Potential participants may pick up signs and “how to guide” from our community centers and service London areas (to be negotiated with these City areas) during the month of October
- Potential participants sign up at each counter (so a follow up survey can be delivered via email/mail)
- Potential community partners for this initiative may also work to distribute signage and how to guides if/where possible.

Thoughts/Input?





City of London

Parks and Recreation Master Plan

April 2019

Accessibility Advisory Committee





About the Master Plan

Creating a “Game Plan” for Parks, Recreation Programs, Sport Services, and Facilities

- The Master Plan provides an overall vision and direction for making decisions.
- It is based on public input, participation trends and usage, best practices, demographic changes, and growth forecasts.
- The Plan will be used by the City to guide investment in parks, recreation programs, sport services, and facilities over the next ten years and beyond.







Project Scope



- **Recreation Programming**, such as aquatic, sport, wellness, arts/crafts, dance/music, and general interest programs provided by the City and other sectors



- **Recreation and Sport Facilities**, such as community centres, pools, sports fields, playgrounds and more



- **Parks & Civic Spaces**, such as major parks, neighbourhood parks, gardens, and civic squares



- **Investment in the Community**, such as neighbourhood opportunities, public engagement, sport tourism, and more





Project Overview



Phase One

Research and Consultation



Phase Two

Development of Recommendations and Strategies



Phase Three

Testing the Master Plan and Project Finalization









## Our Discussion May/June 2018

Purpose of That Session

To **learn** about your challenges and priorities.


To **share** your experiences with us.

To **discuss** ideas and opportunities to be considered within the Master Plan.

We shared our notes back with you to ensure we had recorded the information correctly.








## What the Accessibility Advisory Cttee said..

- Provide more accessible programming through partnerships with other community agencies.
- Be consistent and persistent when providing programming. It may take time to build the clientele and will require advertising throughout the community.
- Ensure that all parks and recreation facilities are included in Facility Accessibility Design Standards (FADS) document. Include FADS in the list of Council-approved initiatives.
- Make sure that accessibility standards are being met at all parks, recreation facilities and trails. Some additional considerations may include:
- Establishing a guideline requiring a minimum level of accessibility at playgrounds (e.g., at least 30-50% of amenities like swings be accessible).





## What the Accessibility Advisory Cttee said..

- Providing electric scooter charging stations and adjustable change tables in all facilities.
- Improving accessibility at dog parks by using easier to open gate latches and providing a paved area just inside the gate with shade. Small dog parks should also be open to service dogs.
- Making community events more accessible. For example, offering closed captioning at Labatt Park ball games.
- Providing sensory rooms for the neurodiverse population and providing training for staff about how to better address the needs of individuals with Autism Spectrum Disorder (ASD), including programing specifically for individuals with ASD. (from a delegation at the June 28, 2018 meeting)



## What the Draft Parks and Recreation Master Plan says....


- Did we hear you and respond appropriately?
- Did we miss anything?
- Anything else you would like to add?



Play  
Your  
Way!

## VISION

- In London, all residents – regardless of age, ability, culture, gender, income, or where they live – have opportunity to participate and share in meaningful and accessible parks, recreation and sport experiences.*



Play  
Your  
Way!

	<b>Goal 1: ACTIVE LIVING</b>	We will support and promote opportunities for active living. This will be achieved through unstructured and structured experiences that encourage regular physical activity and healthy aging.
	<b>Goal 2: INCLUSION &amp; ACCESS</b>	We will remove barriers to participation by adopting a model of “access for all”. This will be achieved by welcoming and including all residents.
	<b>Goal 3: CONNECTING PEOPLE &amp; NATURE</b>	We will strengthen residents’ connections with their neighbourhoods and nature. This will be achieved through public awareness, neighbourhood-driven activities and decision-making, and opportunities to animate and enjoy London’s outdoor spaces and places.
	<b>Goal 4: SUPPORTIVE ENVIRONMENTS</b>	We will invest strategically in parks, recreation, and sport infrastructure to support the Master Plan goals. This will be achieved by responding to demonstrated community needs through the thoughtful design, provision, and management of parks, facilities, and spaces.
	<b>Goal 5: RECREATION CAPACITY</b>	We will deliver exceptional parks, recreation, and sport services. This will be achieved through the use of effective and responsive practices, partnerships, innovation, leadership, and accountability at all levels.

Note: The goals of this Parks and Recreation Master Plan are aligned with the Framework for Recreation in Canada (2015).





## Active Living

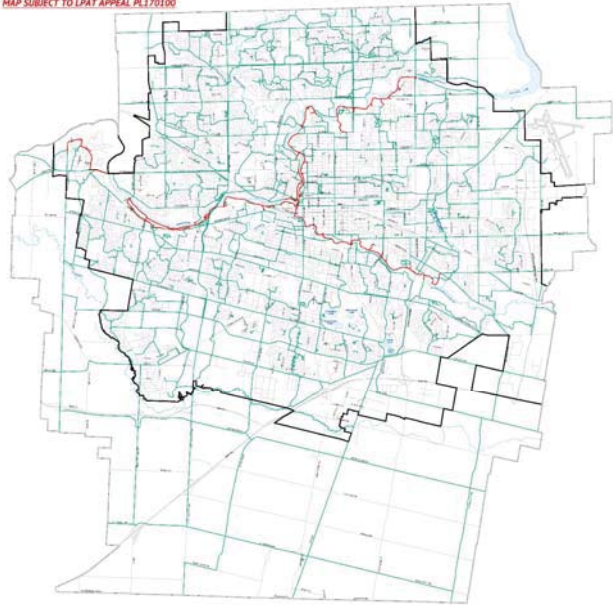
### Recommendations:

- Emphasis on physical activity and physical literacy for residents of all ages and abilities through registered and drop-in opportunities
- Expansion of drop in programming – respond to changing demographics & diversity, offering at non-traditional sites etc.
- More family recreation opportunities... to foster lifelong participation
- Working together with other service providers and stakeholders to understand participation rates and gaps



### MAP 4 - ACTIVE MOBILITY NETWORK

MAP SUBJECT TO LPAT APPEAL PL170100



LEGEND

Thames Valley Parkway
Thames Valley Parkway
Thames Valley Parkway

BASE MAP FEATURES

Thames Valley Parkway
Thames Valley Parkway
Thames Valley Parkway



ADOPTED BY COUNCIL ON JUNE 25, 2014  
APPROVED BY THE PROVINCE ON DECEMBER 16, 2014

THIS MAP MUST BE READ IN CONJUNCTION  
WITH THE 2014-2015 PLAN FOR LONDON

While every effort has been made to ensure that this map is accurate, a reader should  
verify all information with the City of London, including the City of London's  
Planning Department, before using this map for any purpose.





## Inclusion and Access

**Goal:** We will remove barriers to participation by adopting a model of “access for all”. This will be achieved by welcoming and including all residents.

**Strategic Directions:**

- a) Work collaboratively with populations that face constraints to participation – such as (but not limited to) Indigenous peoples, newcomers to Canada, residents with low income backgrounds, LGBT+ community, females, and persons with disabilities – to reduce and remove barriers.
- b) Support diversity and inclusion by evaluating proposals, policies, and actions through an equity and gender identity lens.
- c) Provide, promote, and enhance subsidy programs that improve affordability for all.
- d) Increase the range of low- and no-cost programs within the city.
- e) Promote the use of parks, public spaces, trails, and pathways.
- f) Implement age-friendly design standards and planning strategies that improve accessibility for all.



## Inclusion and Access

- Statement from the Accessibility Plan included in text of section
- Recognition of guidance by the Accessibility Advisory Committee
- Range of services offered to ensure that persons with disabilities can engage in leisure activities
- ...matters relating to barrier-free access and AODA built environment requirements are addressed in “Supportive Environments” section





## Inclusion and Access

### Recommendation:

- Work with under-represented populations to identify participation rates in parks, recreation, and sport; remove barriers to participation and establish appropriate participation targets.
- Expand programs and services for the special needs population, with a focus on increasing physical activity options for school-aged children with special needs.
- Expand staff training around accessibility, including sensitivity training.



## Connecting People and Nature

### Recommendations

- Enhancing connections with nature – awareness, marketing, education, programs, Thames access, signage, outdoor play
- Support community development – equity in parks, facility, and service delivery
- Public engagement and communication
- Safe and welcoming spaces within neighbourhoods (indoor and out)

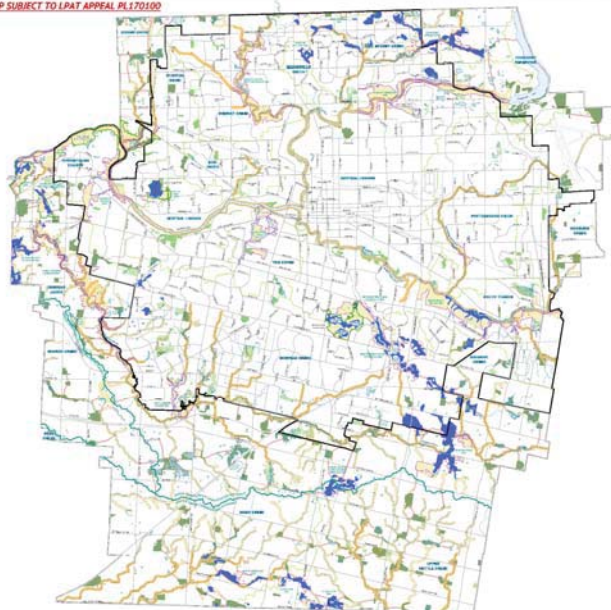


## Recommendations

- 



MAP SUBJECT TO LPAT APPEAL PL170106



LEGEND

- NATURAL HERITAGE SYSTEM**
- |   |                          |   |                         |
|---|--------------------------|---|-------------------------|
|  | Primary/Key Site/Reserve |  | World Heritage Site     |
|  | Wildlife                 |  | Conservation Area       |
|  | Coastal Park/Reserve     |  | State Park              |
|  | Agro-ecological Reserve  |  | Agro-ecological Reserve |
|  | State Park/Reserve       |  | State Park/Reserve      |

**SAGE MAP FEATURES**  
 ..... (continued)

- **Stages** ===== **Time taken to deploy resources**  
 ===== **Cost of deployment** ———— **Scalability of resources**  
 ———— **State of the system** ===== **Performance of the system**



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WITH THE TEXT OF THE LONDON PLAN

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## Supportive Environments

### Strategic Directions:

- Ensure that public spaces are safe, welcoming, accessible, and maintained in a state of good repair through the implementation of contemporary design standards, AODA requirements, and effective asset management.
- Develop spaces, facilities, and amenities that are flexible and service multiple users
- Respond to changing participation patterns, demographics, emerging activities by adapting public spaces and programs to fit evolving needs and expectations.



## Supportive Environments

### Recommendations

- Infrastructure – arenas, community centres, aquatics, pools, sport fields, amenities in parks, acquiring land for parks, parks and public space design
- Continue to make facilities and parks more accessible for persons with disabilities, in keeping with AODA requirements. Review the City's accessibility design standards to ensure that all relevant parks, recreation and sport facilities are included
- Intensification – more multi-functional spaces, expand social and recreational opportunities to serve a diverse population







## Supportive Environments

### Recommendations

- Conduct accessibility audits on a regular basis. Consideration to assistive technologies and adaptive equipment.
- Design new and redeveloped playgrounds with **accessibility** in mind (including surfacing and components). The standard for City-Wide and District Parks should be fully accessible playgrounds with rubber surfacing. Playgrounds in Neighbourhood Parks should have consideration for partial-accessibility.




## Recreation Capacity

**Goal:** We will deliver exceptional parks, recreation and sport services. This will be achieved through the use of effective and responsive practices, partnerships, innovation, leadership, and accountability at all levels.

### Recommendations:

- Collect feedback and act on it
- Evidence informed decision making
- Partnerships
- Collaborations






## Stay Involved!

You may still provide input:

1. Any questions or comments to:  
[dbaxter@london.ca](mailto:dbaxter@london.ca)
2. You are encouraged to read through all of the recommendations online and provide comments online:  
[getinvolved.london.ca/playyourway](https://getinvolved.london.ca/playyourway)





## Municipal Parking Lot Upgrades 2019



## Municipal Parking Lot Upgrades 2019

- Background
- 2019 MPLU Locations
- Existing Conditions
- Proposed Upgrades
- Regulations and By-law
- Examples of completed projects




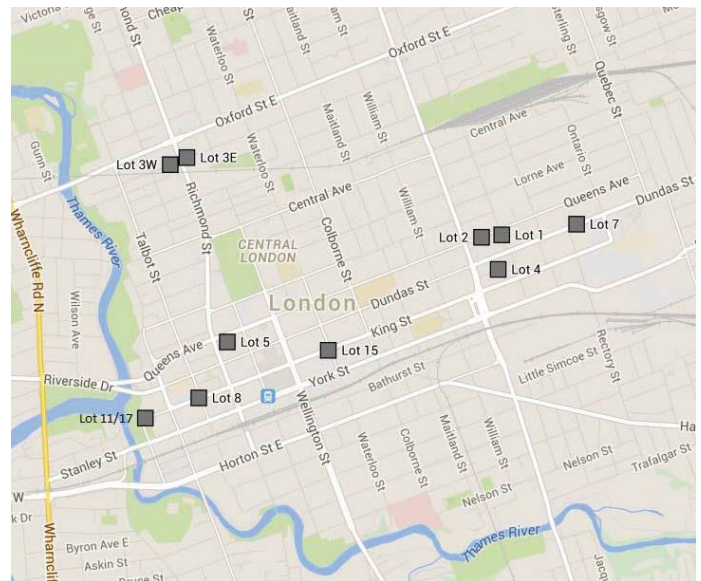




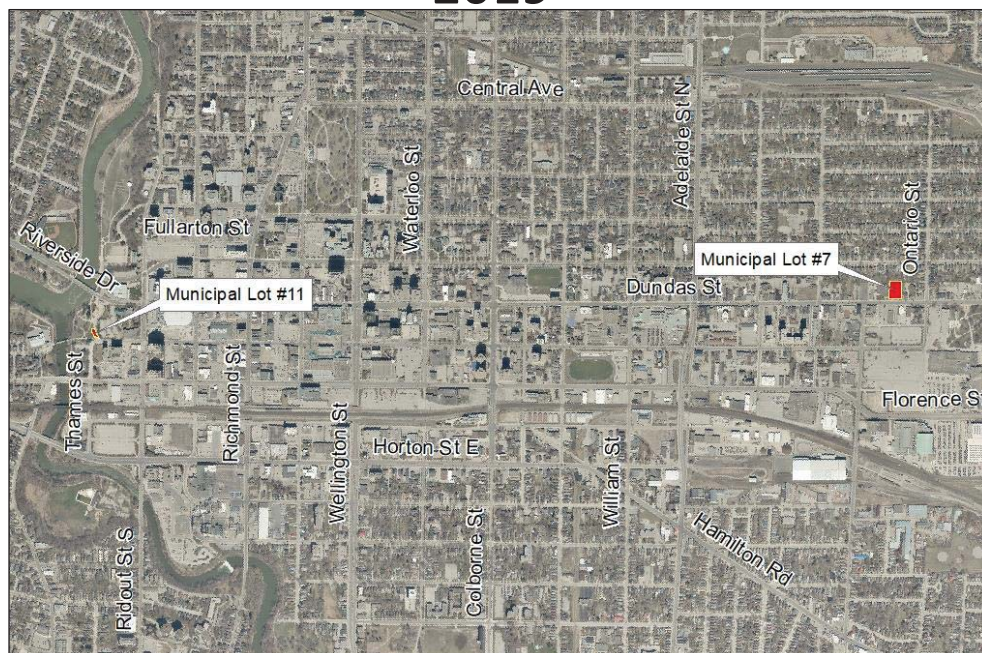
# Municipal Parking Lot Upgrades 2019

## Background

- City owned public lots  
Condition Assessment
- In 2015 Council approved  
Municipal Parking Lot Upgrades Strategy
  - 2017 – Lots 1, 2 & 17
  - 2018 – Lots 3W, 3E & 4
  - 2019 – Lots 7 & 11 
  - Future – Lots 8 & 15



# Municipal Parking Lot Upgrades 2019







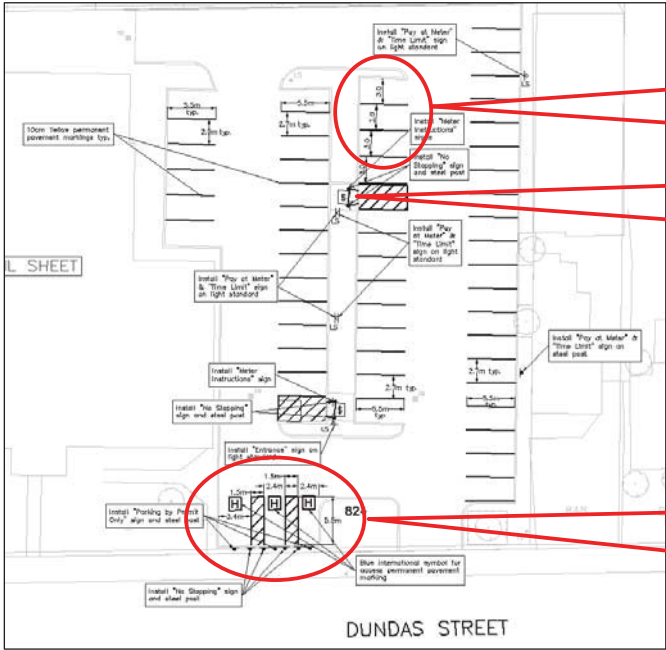
# Parking Lot #7 - 824 Dundas Street Existing Conditions



Existing accessible parking spaces do not comply with current AODA requirements



# Parking Lot #7 - 824 Dundas Street Proposed Upgrades



- Additional 3 parking spots
- Barrier-free access to Parking Meter
- Asphalt surface sealing throughout
- New pavement markings and signs
- Pavement Marking Improvements
- Signage Improvements

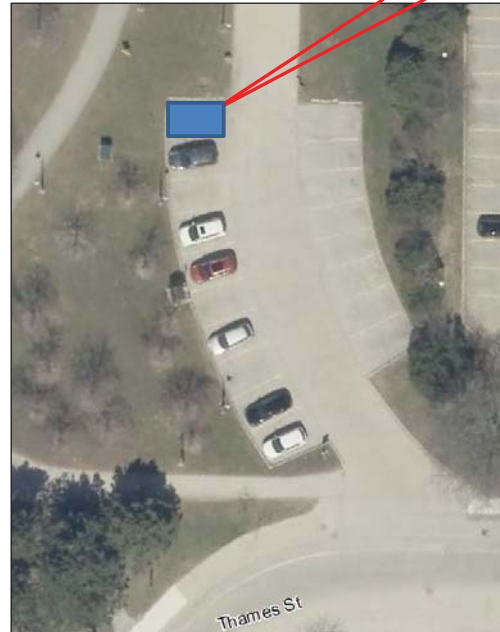


## Parking Lot #11 - 331 Thames Street Existing Conditions

Accessible  
Parking



Existing accessible parking  
space does not comply with  
current AODA requirements



7

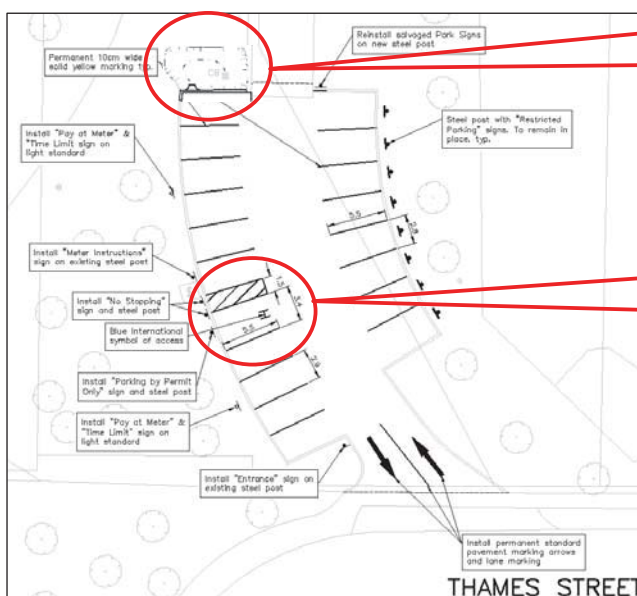


## Parking Lot #11 - 331 Thames Street Proposed Upgrades

Dry Swale – LID Feature

Relocated Accessible Parking with  
access aisle and required signage

- Asphalt surface sealing throughout
- New pavement markings and signs



8

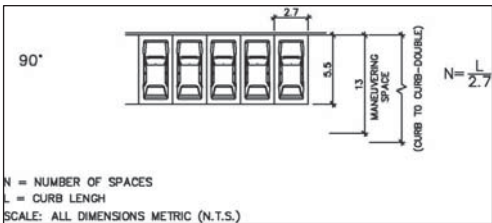






# Cite Plan Control By-law & AODA Requirements

- Cite Plan Control By-Law:
  - ✓ Section 6 – Parking facilities and internal driveways
  - ✓ Section 7 – Walkways and all other means of pedestrian access:



- AODA, 2005 – Design of Public Spaces Standards, Accessible Parking:
  - ✓ Type A – 3.4 m wide
  - ✓ Type B – 2.4 m wide
  - ✓ Access Aisle – 1.5m wide
  - ✓ 4% of total parking spaces

9



## Examples from previous MPLU projects

Parking Lot #3E

Before

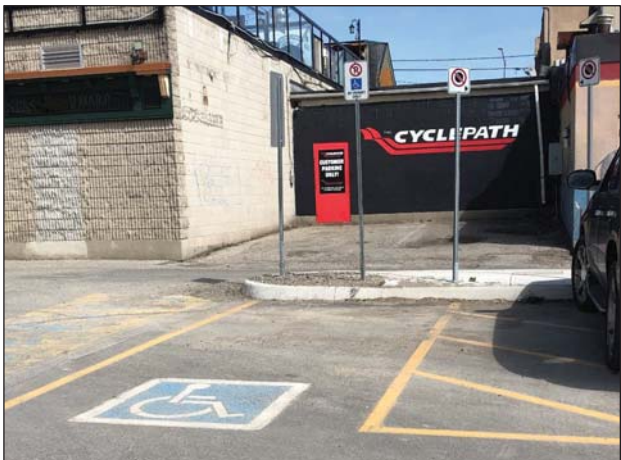
After





# Examples from previous MPLU projects

Parking Lot #3W



# Examples from previous MPLU projects



Parking Lot #1



Parking Lot #2



ACCAC Sub-Committee Report  
Built Environment, Policy and Education and Awareness  
Thursday April 11, 2019

Present: J. Madden, M. Dawthorne, M. Cairns, L. Chappell, P. Quesnel, B. Quesnel, P. Moore, G. Ashford-Smith, K. Koltun, J. Michaud, V. Kinsley, M. Stone, G. Bridge

**Built Environment**

Community Gardens:

- presentation by J. Michaud and V. Kinsley re: proposals for Reservoir, Thames and Waldorf Community Gardens
- Thames work to begin spring of 2019
- Reservoir work to begin at the end of gardening season 2019 with fencing and water work to be done in Spring 2020
- Waldorf is a new proposal
- most accessible plots have been booked for the upcoming season

**Policy**

Strategic Plan

- G. Bridge presented the metric for strategy LPA-15 "Implement the 2018 to 2021 Multi-Year Accessibility Plan

Changes made with consultation of ACCAC submitted by Gary as follows:

As requested by SPPC, Melanie Stone and I attended the policy subcommittee for the ACCAC last night to discuss the Strategic Plan and metric related to the Strategy – Implement the 2018 to 2021 Multi Year Accessibility Plan.

We had a fulsome discussion with the subcommittee about metrics related to accessibility. We discussed the existing metrics as well as potential future metrics.

For the purposes of the Council's Strategic Plan 2019-2023, the following is suggested

- # of front counters made accessible to Facility Accessibility Design Standards ("updated language')
- # of pedestrian crosswalks updated to AODA Standards ('updated language)
- % of accessibility initiatives implemented ("No changes')
- # of front counter employees trained on accessibility ("New')
- % of front counter that have accessibility toolkits ("New')

Special thanks to Chair, Jacqueline Madden and her subcommittee members of Penny Moore, Michael Dawthorne, Michael Cairns, Kash Hussain, Bonnie Quesnel, Pam Quesnel, and Laurie Chappell

**Gary Bridge**

Manager, Human Resources & Corporate Services  
Human Resources & Corporate Services  
City of London

**Education and Awareness**

Accessible Trick or Treating

- brief discussion with M. Stone re: accessible trick or treating initiative
- planning is well underway and we will discuss further at next sub-committee meeting on May 8<sup>th</sup> and ask Michelle Allen from TVCC to join us