



Pipe In!

Join London's dialogue
on the value of water.

December 3, 2012

New Funding Model

By-Law Public

Participation Meeting



london.ca/julian

Where are we today?

- Budget and Budget By-law passed by Council on November 20th
- New Funding Model passed by Council on November 20th
- PPM for By-law for New Funding Model today
- By-law for New Funding Model to Council on December 11th
- Implementation on March 1, 2013



111 Horton St
P.O. Box 3060
London ON N6A 4J8

10000000001

Billing Number : 10000001

Please use the billing number above when paying online.
This bill may be paid at most financial institutions.

Billing Date	May 11, 2013
Total Amount Due	\$122.45
Due Date	May 27, 2013

Ontario's Green Energy Future. Learn more at www.ontario.ca/energy or call 1-800-955-4535.

Your Water & Sewer Charges

Period: Mar 25, 2013 - Apr 25, 2013

Meter Number 100002



London
CANADA

Water and sewer services provided by City of London ter and Sanitary Use Charges for 9.00 m ³	\$	30.59
Infrastructure Charges	\$	36.44
Total Water & Sewer Charges	\$	67.03

Read Date	Consumption	Total m ³
Apr-25-13		16
Mar-24-13		14
Feb-24-13		12
Jan-25-13		12
Dec-23-12		12
Nov-24-12		13
Oct-26-12		14
Sept-26-12		15
Aug-24-12		16
Jul-22-12		16
Jun-27-12		15
May-25-12		15
Apr-25-12		14

Debt Retirement Charge	\$	2.39	Sept-11-11	\$11
RST (96480 7400)	\$	7.00	Apr-24-11	\$11
Subtotal of Electric Charges	\$	61.96	Jul-21-11	\$11
Ontario Clean Energy Benefit (10%)	\$	6.19	Apr-25-11	\$11
Total Electric Charges	\$	68.15	Apr-25-11	\$11

Non-TDU Off-Peak Mid-Peak On-Peak

The Ontario Government has taken 10% off your electricity bill to help you with the costs of
Ontario's Green Energy Future. Learn more at www.ontario.ca/energy or call 1-800-955-4535.

Your Water & Sewer Charges

Period: Mar 25, 2013 - Apr 25, 2013

Meter Number 100002



London
CANADA

Water and sewer services provided by City of London ter and Sanitary Use Charges for 9.00 m ³	\$	30.59
Infrastructure Charges	\$	36.44
Total Water & Sewer Charges	\$	67.03

Read Date	Consumption	Total m ³
Apr-25-13		16
Mar-24-13		14
Feb-24-13		12
Jan-25-13		12
Dec-23-12		12
Nov-24-12		13
Oct-24-12		14
Sept-24-12		15
Aug-24-12		16
Jul-22-12		16
Jun-27-12		15
May-25-12		15
Apr-25-12		14



London
CANADA

Decisions needed today

- Storm – Should implementation be immediate or over 3 years?
- Water - Should customer assistance fund be available to small commercial? Small multi-family?
- Water – New efforts to reduce revenue loss & higher construction water charge

		Column 1	Column 2	Column 3
		Sewer System Charge	Storm Drainage Charge (\$/Month)	Storm Drainage Charge (Monthly \$ per hectare)
Year 1	Line 1	Residential below 0.4 hectares	13.11	
Year 1	Line 2	Institutional below 0.4 hectares	12.87	
Year 1	Line 3	Commercial, Industrial below 0.4 hectares	14.96	
Year 1	Line 4	Industrial above 0.4 hectares		105.31
Year 1	Line 5	Residential, Institutional, Commercial above 0.4hectares		35.10
Year 2	Line 6	Residential below 0.4 hectares	12.88	
Year 2	Line 7	Institutional below 0.4 hectares	12.77	
Year 2	Line 8	Commercial, Industrial below 0.4 hectares	13.81	
Year 2	Line 9	Industrial above 0.4 hectares		105.31
Year 2	Line 10	Residential, Institutional, Commercial above 0.4hectares		70.21
Year 3	Line 11	Residential below 0.4 hectares without storm sewer within 90m of property	9.49	
Year 3	Line 12	Lands below 0.4 hectares	12.66	
Year 3	Line 13	Lands above 0.4 hectares		105.31



Increase for average* residential customer

	Increase from 2012	
Water and WWT	Per Year	Per Day
Budget – old model	\$58	16 cents
New Model	\$15	4 cents
New Model - Storm 3 year phase-in	\$21	5 1/2 cents

Note: * Average Customer uses 15.5 cubic metres of water per month

4.3 Low Income Crisis Support, Crisis Prevention, and Customer Assistance Fund

Delete Clause b) in its entirety

~~b) Small commercial and multi-family customers who wish to pay into the fund shall provide written confirmation of their intent to participate and shall pay the charges as per the table below:~~

Rate Classification	Qualification	Monthly Rate (\$)
Commercial	Meter sizes 16mm, 19mm	0.25
LDM (i.e. Multi-Family)	Up to and including 5 units	0.25

Reduce Water Revenue Leakage

Clause 7. Section 5.1 – higher “construction water” charges as recommended by Internal Auditors – assessed actual costs and updated table

Clause 10. Section 5.3 of By-law W-7 is amended by inserting two **NEW** items in the table as follows:

Illegal Connection Charge	\$500.00/offence + water consumption
Temporary Hydrant Connection	
Hydrant connection/disconnection	\$185
Hydrant occupancy	\$35/week
Water consumption	
Minimum charge (up to 300 m3)	\$800
All additional m3	\$2.68/m3



Pipe In!

Join London's dialogue
on the value of water.



London
CANADA

london.ca/julian