

<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE TUESDAY, MAY 28, 2019</b>
<b>FROM:</b>	<b>WILLIAM C. COXHEAD MANAGING DIRECTOR CORPORATE SERVICES AND CHIEF HUMAN RESOURCES OFFICER</b>
<b>SUBJECT:</b>	<b>SINGLE SOURCE 19-13 SINGLE SOURCE PROCUREMENT OF DISPATCH CONSOLES FOR ONE VOICE EMERGENCY COMMUNICATION SYSTEM</b>

<b>RECOMMENDATIONS</b>
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That, on the recommendation of the Managing Director, Corporate Services and Chief Human Resources Officer:

- a) Harris Canada Systems be established as the only acceptable provider of four additional dispatch consoles for the One Voice Emergency Communication System, and the quoted purchase value of \$231,563.99 (HST excluded) **BE ACCEPTED** it being noted that this will be a single source contract as per the Procurement of Goods and Services Policy Sections 14.4 d and 14.4 e.
- b) Civic Administration **BE AUTHORIZED** to undertake all the administrative acts that are necessary in connection with this contract; and
- c) Approval hereby given **BE CONDITIONAL** upon the Corporation entering into a purchase order, or contract record relating to the subject matter of this approval.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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- Community and Protective Services Committee, November 13, 2018: Emergency Communications Program Update (One Voice)
- Strategic Plans and Policy Committee, March 04, 2019: 2019 Assessment Growth Funding Allocation
- Council, March 05 2019, 2019 Assessment Growth Funding Allocation

<b>BACKGROUND</b>
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**Purpose**

The purpose of this report is to seek Council approval to establish a one-time single source purchase from Harris Canada Systems to provide four dispatch consoles for use within the emergency communications system through the approved 2019 Assessment Growth Funding Allocation.

**Discussion**

The City of London Emergency Communications Program provides critical communications for our first responders and supporting service areas and agencies. In March 2019, Council approved through an Assessment Growth Business Case the integration of four new dispatch consoles into the current City of London P25

emergency communications system. The 911 Centre has seen a steady increase in call volume year to year. Most recently, the centre has seen an 11% increase in total calls from 2017 (January to November) to the same time period in 2018. This increase in calls can, in part, be attributed to population growth. As the City expands, there is a corresponding increase in emergency calls. The four new consoles to be integrated into this system are interconnected and proprietary to our current Harris P25 Radio system. These consoles are supported at no additional cost under the existing service contract with Harris Canada until 2021.

Given the proprietary and integrated nature of the system, we are requesting single source approval in accordance with the Procurement of Goods and Services Policy Sections 14.4 d and 14.4 e.

<b>FINANCIAL IMPACT</b>
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The capital cost is \$231,563.99 (HST excluded). Sufficient capital has been budgetted within the approved assessment growth business case number 15.

<b>CONCLUSION</b>
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**Conclusion**  
Harris Canada is the only qualified provider of dispatch consoles that can be integrated in to our existing proprietary P25 emergency communication system and an existing software contract that will cover all required software.

**Acknowledgements**  
This report was prepared with the assistance of Cori Dooling, Manager, Emergency Communications System, and reviewed by Geoff Smith, Manager, Purchasing and Supply Operations.

<div><div>PREPARED BY:</div><div></div><div>DAVE O'BRIEN DIVISION MANAGER, CORPORATE SECURITY AND EMERGENCY MANAGEMENT</div></div>	
<div>REVIEWED &amp; CONCURRED BY:</div> <div></div> <div>ANNA LISA BARBON, CPA, CGA MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</div>	<div>RECOMMENDED BY:</div> <div></div> <div>WILLIAM C. COXHEAD MANAGING DIRECTOR, CORPORATE SERVICES AND CHIEF HUMAN RESOURCES OFFICER</div>