



Administrative Monetary Penalty System

Community and Protective Services Committee

December 11, 2018



Background

- The Municipal Act, 2001 allows municipalities to use an Administrative Monetary Penalty System (AMPS) for by-law violations.
- Streamlines the enforcement process and is considered a service enhancement because violations are no longer disputed through the backlogged court system.
- A number of measures will be in place to ensure the City's new process is fair and objective. Penalty Notices can be disputed by requesting an appointment with a Screening Officer or through an administrative review
- The decision of a Screening Officer can also be reviewed by a Hearing Officer, who is an independent and impartial person.
- The City will initially implement AMPs for parking violations and increase other by-law violations in future.



Ticket - [REDACTED] (ISSUED)

Infrac. Nov 14 2018 8:51 AM

Date

Plate [REDACTED]

Amount \$100.00

Balance \$100.00

If your ticket has been Default Convicted at the Ontario Court of Justice, a \$16 fee has been added to the original fine amount

 [View Infraction Location](#)

Form 11
Ontario Court of Justice
Provincial Offences Act



Certificate of Parking Infraction

10175020

A. Anderson, OFFICER NO. 970

BELIEVES FROM PERSONAL KNOWLEDGE AND CERTIFIES THAT ON:

Date: NOV 14, 2018 From: 8:51 AM To: 8:51 AM
The owner or operator of the vehicle upon which was displayed the number plate:

PLATE NO. Province: ON Expiry: 2018-11

did commit the parking infraction of
Park within 2 metres of fire hydrant

AT:
NORTH SIDE OF GROSVENOR ST Meter: No/8
EAST OF WELLINGTON ST London, Ontario

CONTRARY TO: City of London By-Law PB-113, Section: 8(1)(1)

I further certify that I:

A. Served a parking infraction notice on the owner of the vehicle identified herein, by affixing it to the vehicle in a conspicuous place at the time of this alleged infraction, or;

B. Served a parking infraction notice on the owner (or operator) of the vehicle identified herein by delivering it personally to the person having care and control (or operator) of the vehicle at the time of the alleged infraction.

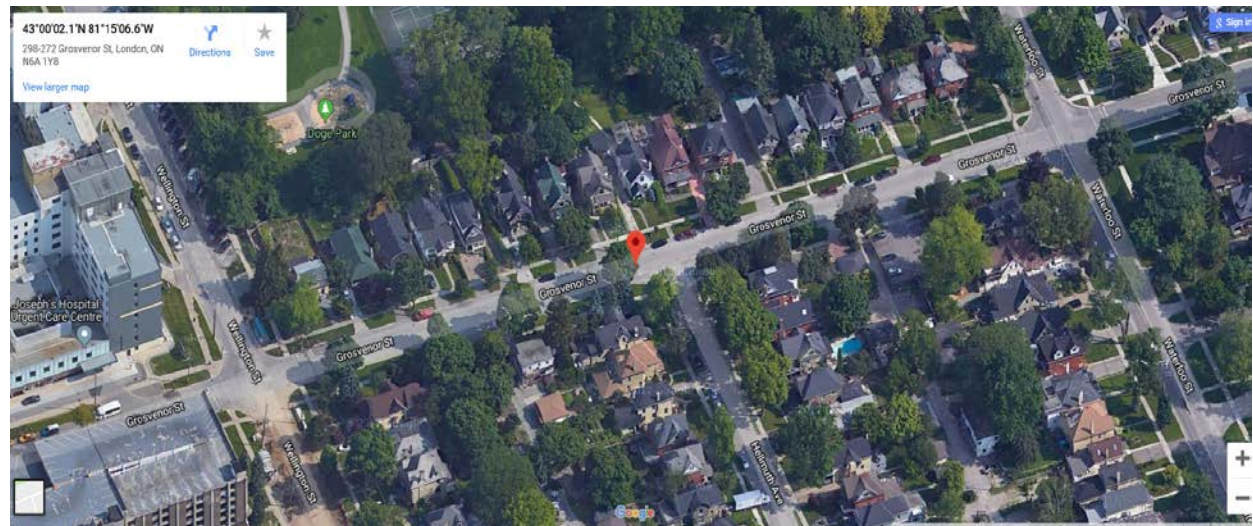
Signature of Issuing Provincial Offences Officer: [Signature] **\$100.00**
Officer No. 970 Date: [REDACTED]

FD09P4PL16.1(1)



Enhanced Parking Technology

New online payment module “Ticket Online Payment System (TOPS)” with improved features such as access to photos taken, violation location by map/gps, all unpaid tickets on plate, original copy of ticket etc.





Parking Services

- Screenings (disputes) by appointment – in person, by phone and administrative review.
- Online appeal module
- Improved enforcement services including added methods of service
- Reduced Contract costs as Parking Services Officers are no longer required to attend Court



School Zone Enforcement

- Traffic and Parking Regulations in school zones are important to ensure traffic flow and regulate parking.
- Enforcement can be a challenge due to the volume of violations, the number of problematic schools, the quantity of complaints and the current legislated service options.
- With AMPs there will be new efficient mechanisms for penalty notice service e.g. by mail.
- Motorists may be more likely to comply once enforcement practices become known





Conclusion

- Currently Parking Services issues approximately 80,000 parking tickets annually.
- In future Administrative Monetary Penalties will be utilized for other by-law violations reducing Court and Officer time.
- A person is more likely to be able to represent them self to navigate an administrative review vs. the Court of Justice
- AMPs is a civil mechanism for enforcing compliance with regulatory requirements. They are an effective, quick, clear and tangible way for regulators to respond to infractions of the law.