Committee: Middlesex-London Health Unit Board

Organization/Sector represented:

Name: **KEVIN MAY**

Occupation: Customer Support Operations Manager @ Trihq Inc

Work experience: We are a fluid power service provider and I oversee all aspects of the Logistics, Operations, Inside sales, customer service, health and safety, employee training, continuous improvement and waste reduction. I bring over twenty years of leadership and customer service experience, specializing in team building, coaching and organizational behaviour.

Education: Western Continuing Studies courses/workshops including: Organization Behaviour, Leading Difficult Conversations, Developing and Leading Teams, The Leaders Role in Resolving Conflicts.

Skills: I bring an ability to work well within a team framework or independently. Reliable with a strong work ethic and a unique approach to problem solving to ensure full buy in from all parties. I have a positive attitude and a willingness to listen and learn.

Interest reason: I have a genuine interest in contributing to the city and creating a positive impact. I have a particular interest in our approach to mental health, Car seat awareness and autism support.

Contributions: I feel that my positive approach to working with a team will be an asset to this committee. I believe that I have the ability to reflect the concerns of the community. As a parent, I have experience with the challenges with support for learning disabilities. Past contributions: I developed, maintained and lead the Joint Health and Safety committee at Trihq. As a member of our "leadership team" I have provided input and have been instrumental in implementing new processes and policies.

Interpersonal: , I have learned to achieve buy in from all parties by gathering opinions and ideas from all parties. I believe that input from all levels is important to fully understand the different perspectives. While working for a small business it is crucial that all team members feel appreciated and understand that their views are valued. Our entry level employees, often present a view from the front line that office staff can not. When they feel empowered to voice their suggestions it creates an environment

Interview interest: Yes