

Committee: **London Public Library Board**

Organization/Sector represented:

Name: **KEVIN MAY**

Occupation: **Customer Support & Operations Manager @ Trihq Inc**

Work experience: **We are a fluid power service provider and I oversee all aspects of the Logistics, Operations, Inside sales, customer service, health and safety, employee training, continuous improvement and waste reduction. I bring over twenty years of leadership and customer service experience, specializing in team building, coaching and organizational behaviour.**

Education: **Western Continuing Studies courses/workshops including: Organization Behaviour, Leading Difficult Conversations, Developing and Leading Teams, The Leaders Role in Resolving Conflicts.**

Skills: **I bring an ability to work well within a team framework or independently. Reliable with a strong work ethic and a unique approach to problem solving to ensure full buy in from all parties.**

Interest reason: **I have a genuine interest in contributing to the city and creating a positive impact. Libraries are an important public facility that offer support to the community in a variety of different ways. I am interested in promoting and building upon our already established well respected libraries to ensure all Londoners feel welcome and supported.**

Contributions: **I believe I can present and reflect the view point from many different people within our community. The library has been there for me as a student, as a parent and even as an unemployed job seeker at times. I feel I can bring a fresh perspective to growing towards to future.**

Past contributions: **I developed, maintained and lead the Joint Health and Safety committee at Trihq. As a member of our “leadership team” I have provided input and have been instrumental in implementing new processes and policies.**

Interpersonal: **I have learned to achieve buy in from all parties by gathering opinions and ideas from all parties. I believe that input from all levels is important to fully understand the different perspectives. While working for a small business it is crucial that all team members feel appreciated and understand that their views are valued. Our entry level employees, often present a view from the front line that office staff can not. When they feel empowered to voice their suggestions it creates an environment that embraces creative and diverse ideas. This also allows people to take ownership of a situation which often helps smooth the transition when a change is made.**

Interview interest: **Yes**