

Committee: **Police Services Board**

Organization/Sector represented: **North Talbot Neighbourhood Association**

Name: **Heather D. Chapman**

Occupation: **Independent Sales Contractor**

Work experience: **Liaison between manufacturer and retail outlet. Coordinate trade shows, promotions. Research and Writing of Publications for Social Service and Community Agencies.**

Education: **Social Service Worker graduate from Fanshawe College. Business and Technical Writing credit courses from Western University.**

Skills: **Past President of Middlesex Condominium Corporation # 118, London ON. Member of the North Talbot Neighbourhood Association. Researched and written Resource Publications for London Citizens. Technical Writing.**

Interest reason: **I want the City to move forward with its revitalization of the core in a way that is safe and is inclusive to all of the needs of the citizens who live there as well as those who visit the core. The whole of the city needs to have equal access to key services in all neighbourhoods.**

Contributions: **I see the needs of all the people as being equal. We cannot just look at what businesses want or what home owners want. It is possible to find better solutions and afford equilibrium. I have the ability to think outside the box and to initiate more discussion and participation from others. I can motivate community members and bodies to get involved and to collectively make better plans. Research and input are key to having successful changes take place.**

Past contributions: **Yes. North Talbot Neighbourhood Associations. Worked with Information London, United Way on research, interviewing and writing of publications. Was part of the previous Improving Neighbourhoods Task Force before a family matter took me away.**

Interpersonal: **Have gone to many of the City Council Meetings to hear presentations and to voice my concerns about changes to City By Laws, and projects. Have been active in supporting my neighbours in need. Attended a meeting between the North Talbot Neighbourhood Association and the COR Unit. Have worked with previous Residential Manager at London Housing Authority Property at 136 Albert St. to improve relations and modify some of the impact of negative tenancy behaviours. Have dealt with and internal conflict between residents inside my own community address as past President of the Board of Directors, MCC#118.**

Interview interest: **Yes**