

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE AUGUST 14, 2018
FROM:	LYNNE LIVINGSTONE MANAGING DIRECTOR NEIGHBOURHOOD, CHILDREN AND FIRE SERVICES
SUBJECT:	AGE FRIENDLY LONDON PROGRESS REPORT 2018

RECOMMENDATION

That, on the recommendation of the Managing Director of Neighbourhood, Children and Fire Services, this report **BE RECEIVED** for information.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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- Report to the Creative City Committee (April 27, 2010)
- Report to the Community and Neighbourhoods Committee (June 14, 2011)
- Report to the Community Services Committee, Age Friendly London Three Year Action Plan (October 22, 2012)
- Presentation to the Community and Protective Services Committee, The Age Friendly London Network (February 18, 2015)
- Report to the Community and Protective Services Committee, Age Friendly London Year Two Progress Report (October 20, 2015)
- Report to the Community and Protective Services Committee, Age Friendly London Year Three Progress Report and Impact Assessment (November 15, 2016)
- Report to the Community and Protective Services Committee, Age Friendly London Action Plan 2017-2020 (June 20, 2017)

BACKGROUND

The Age Friendly London Network

The Age Friendly London (AFL) Network is a community-based group of volunteers responsible for implementing the Age Friendly London Three Year Action Plan. The AFL Network is comprised of eight working groups:

1. Outdoor Spaces & Buildings
2. Transportation
3. Housing
4. Social Participation
5. Respect & Social Inclusion
6. Employment & Volunteerism
7. Communication & Information
8. Community Supports & Health Services

The City of London provides backbone support to the AFL Network, which includes day-to-day management and administrative support. The AFL Network currently has 160 working group members including representatives from 80 organizations, agencies, and businesses.

The AFL Action Plan 2017 – 2020

In June 2016, the AFL Network celebrated the completion of its first community Action Plan 2013 - 2016. After completion of the Plan, the Network conducted an Impact Assessment to evaluate the impact of the Plan on the overall age-friendliness of London and to establish a baseline measurement using World Health Organization indicators. Based on the results of the Impact Assessment, a new Action Plan was developed for 2017 – 2020. This second community Action Plan was endorsed by City Council on June 20, 2017 and implementation began in June 2017.

AFL Action Plan Implementation Years run from June to June.

Year 1: June 2017 – June 2018

Year 2: June 2018 – June 2019

Year 3: June 2019 – June 2020

The Age Friendly London initiative contributes to the strategic area of focus “Strengthening our Community”. The implementation of the Age Friendly London Action Plan supports the sub-areas of focus “Caring and Compassionate Services” and “Healthy, Safe and Accessible City” as identified in the City of London Strategic Plan. Specifically, The Age Friendly London Action Plan addresses the need to “Support all Londoners to age well and have opportunities to reach their full potential”.

In June 2018, the AFL Network celebrated the completion of Year One implementation of the 2017 – 2020 Plan.

Network Strategy Accomplishments

The AFL Action Plan 2017 – 2020 contains five overarching Network strategies. These strategies reflect the principles that strengthen the Network, engage older adults from diverse backgrounds, and encourage collaborations among organizations.

Highlights:

1. Strengthen The Age Friendly London Network

- Increased outreach to diverse communities through presentations to the London Muslim Mosque Seniors Group, Hindu Cultural Centre Seniors Group, London Chinese Seniors Group

2. Engage And Empower ALL Older Adults

- Reached out to diverse and underrepresented older adults through the Accessibility Advisory Committee, London Middlesex Local Immigration Partnership (LMLIP), At’Lohsa Family Healing Centre, Pride London Festival

3. Work Together To Improve Age Friendliness

- Encouraged member organizations to incorporate age friendly lens through training, education, and partnering with Working Groups

4. Use Research To Create Impact

- Completed three research projects related to Action Plan strategies in partnership with Western University and Fanshawe College
 - Curriculum on Health Aging Programs (Fanshawe College, Gerontology InterProfessional Practice Program)
 - Social Inclusion of Older Adults of Different Ages (Western University, Gerontology in Practice Course)
 - Drop Out Rates in Older Adult Programs (Western University, Methods & Issues in Program Evaluation Course)

5. Capture Emergent Opportunities

- Encourage discussions with the AFL Network and its’ working groups on any emerging issues that impact older adults

Working Group Accomplishments

The eight Working Groups of the AFL Network are responsible for implementing the strategies in their section of the Action Plan. Below are year one highlights from across the eight Groups.

Highlights:

- Updated Age Friendly Parks Checklist using safety lens
- Submitted 10 Neighbourhood Decision Making (NDM) ideas for age friendly park improvements
- Provided comments on the City of London Complete Streets Manual
- Planned a cycling workshop for older adults
- Created educational workshop on home adaptation and modification
- Created an inventory of recreational assistive devices available in community
- Planned and hosted the Age Friendly London Conference in June 2018
- Successfully advocated for an age friendly category on the Mayor's New Year's Honour List
- Organized and hosted an Older Adult Volunteer Fair in May 2018
- Developed a marketing and communication plan for the AFL Network
- Created an inventory of multi-lingual community support services
- Promoted a new Caregiver Exchange Family Forum and resources

To support effective Plan implementation and monitoring, each working group has developed an Implementation Plan that identifies specific tasks, timelines, and key partners for each of the focus area strategies and actions. Working Groups meet regularly to advance strategies and review progress.

Please see Appendix A for the complete Age Friendly London Progress Report 2018. For more information about the AFL Network and to view the Implementation Plans for each of the eight Working Groups, please visit www.london.ca/agefriendly.

NEXT STEPS

The AFL Network will continue to implement the AFL Action Plan 2017 – 2020 with Year Two of implementation being June 2018 – June 2019. Civic Administration will continue to support the AFL Network and the Action Plan implementation for each of the eight working groups and the backbone support of the Network. The AFL Network and its eight Working Groups will continue to meet regularly and provide regular updates to the community on progress.

FINANCIAL IMPACT

The strategies in the AFL Action Plan are implemented within existing resources and rely on the in-kind contributions of time, resources, and expertise from Network members. The City of London provides backbone support to the Network through existing staff resources. The Network also seeks funding for specific projects through grants and leverages funding and in-kind contributions from Network members, community partners and other sources.

CONCLUSION

The Age Friendly London Action Plan 2017 - 2020 continues to support the community vision of an Age Friendly London: a diverse, vibrant, caring, and healthy community, which empowers all individuals to age well and have opportunities to achieve their full potential.

This report acknowledges and thanks the members of the AFL Network for their hard work and dedication in making London Age Friendly.

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APPENDIX A – AGE FRIENDLY LONDON PROGRESS REPORT 2018