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Next Steps – Addressing Public Comments and Direction - Expanding the Scope of Animal Welfare Initiatives

**Community & Neighbourhoods Committee
October 18, 2011**

Jay Stanford, Director

Environmental Programs & Solid Waste



June 14 CNC Report

Part A Expanding the Scope of Animal Welfare Initiatives as Part of the City's Animal Welfare Program

Part B Overview of Animal Welfare Activities for 2009 & 2010

Part C Statistics & Performance Indicators for 2009 & 2010



Guidance Document . . .

1. Animal Services Delivery Models
2. Animal Welfare Programs
3. Financing and Implementation
4. Other Animal Services

14 Discussion Guides created to assist decision-making



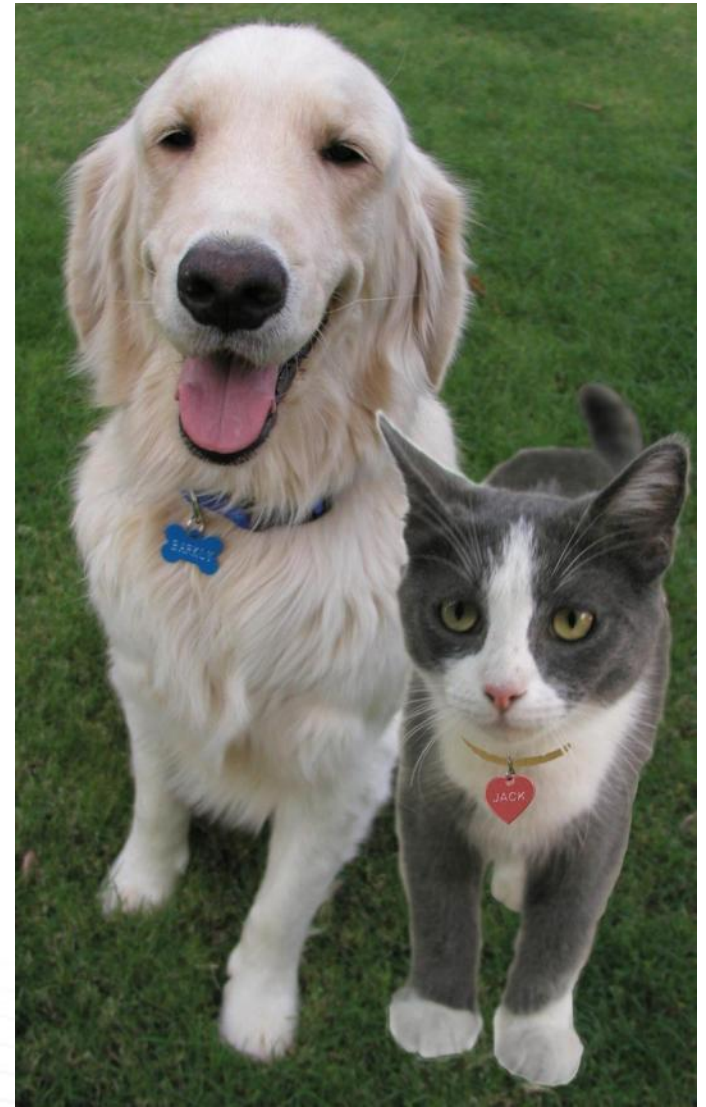
CNC June 14 Discussion & Council Recommendations

- Timetable approved in principle
- Hold a PPM on July 19
- More immediate work:
 - Spay/neuter
 - Community-based adoption programs
 - Animal foster and adoption facility/facilities



CNC July 19 Discussion & Council Recommendations

- Review public input and determine how it can be incorporated
- Develop a Work Plan





Overview of Major Themes Expressed at PPM

How input has been received:

- Ongoing (e.g., AWAC), other public comments
- December 2010 survey
- PPM on July 19, 2011
 - Our report highlights 13 theme areas



Overview of Major Themes Expressed at PPM

Our report and comments designed to:

- fill information gaps where we can
- provide additional clarity
- determine “fit” with current direction for animal services



Overview of Major Themes Expressed at PPM

Some key items from staff report include:

- “Contract” versus “contractor”
- Collaboration – the key to success – the challenges and opportunities ahead
- Calgary – lessons learned and the road (still) ahead
- “No Kill Community” versus No More Homeless Pets

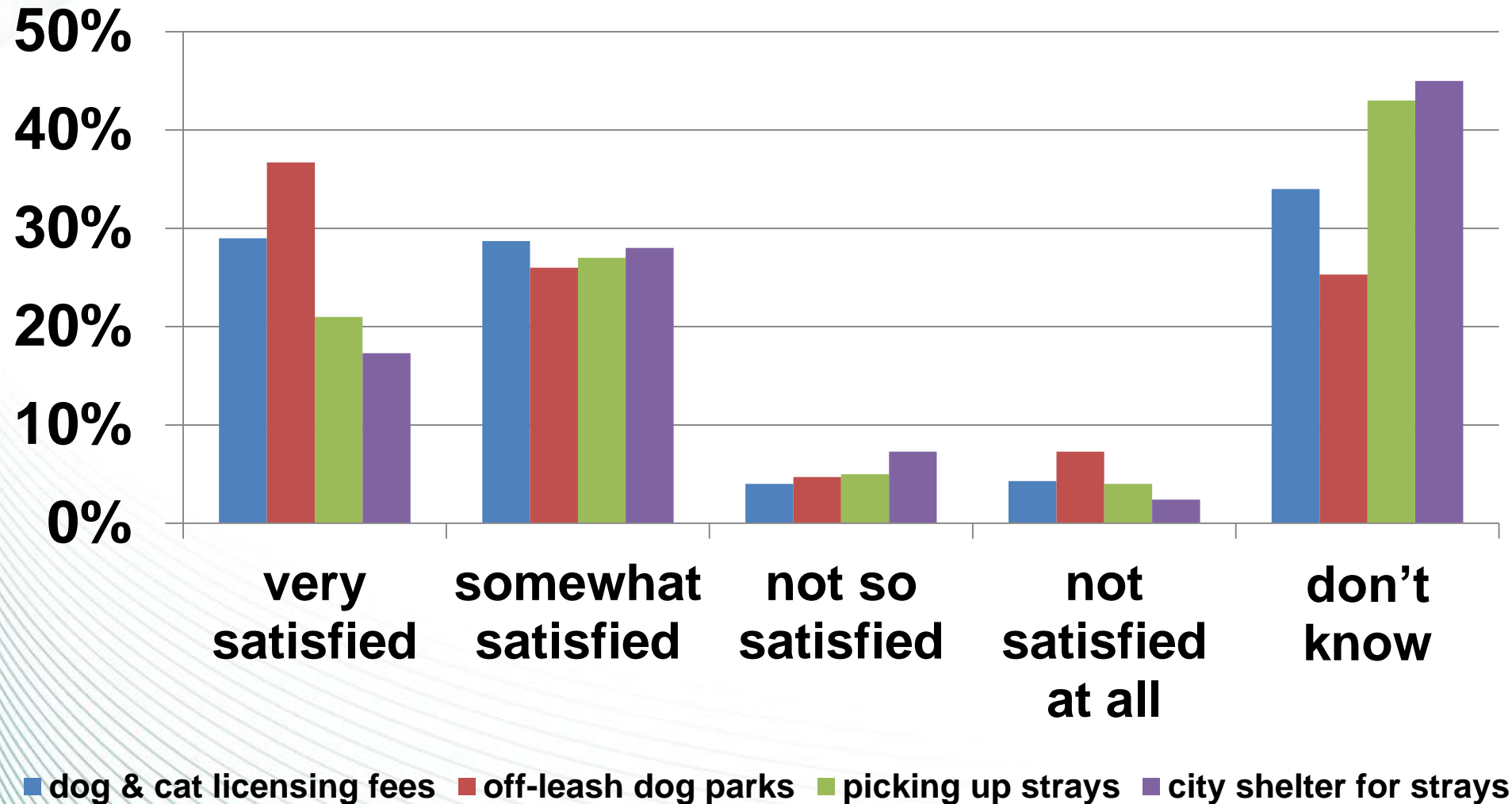


Humane Societies' Canadian Shelters - Comparators

| 2008 Data | Humane Societies (mix of Open and Restricted Admission) | LACC (Open Admission) Shelter |
|---------------------|--|-------------------------------------|
| Dogs Euthanized | 19% | 18% |
| Cats Euthanized | 54% | 58% |
| Total Euthanized | 43% | 44% |



How satisfied are you with the performance of the City in looking after the following animal services, if you can say?





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Overview of Major Themes Expressed at PPM and How They Line Up with Direction

Staff Opinion – “General” to mostly “Good” alignment exists with direction





Role of and Process for REOI

Purpose – to identify interested and qualified organizations that may be able to provide services and/or partnerships for animal services

- Traditional Services such as by-law enforcement, patrols, licensing
- Newer Animal Welfare Services such as adoption programs, volunteers, spay/neuter, community cats



Additional Research - Shelters

1. publicly owned and operated by a private or non-for-profit service provider
2. publicly owned and operated by a public service provider
3. privately owned and privately operated
4. public/private partnerships with specified operational strategies, and
5. public/not-for-profit partnerships with specified operational strategies



Additional Research – Community-based Models

- Exist in London now:
 - Community funded
 - Handling many cats and dogs
- Other London examples have proven successful:
 - London Arts Council; Heritage Council
 - Health partnerships



Community Partners

| | |
|-----------------------------------|--------------------------------|
| All Breed Canine Rescue | Holly's Hope Kitten Rescue |
| Animal Aide | London Animal Welfare Assoc. |
| Animal Love Foundation | London Dog Owner's Association |
| Animal Outreach | London Humane Society |
| Animalert | Loyal Dog Rescue |
| Animal Rescue Foundation | Pets Friends 4 Life |
| Animal Welfare Advisory Committee | Tiny Paws Dog Rescue |
| Backyard Friends | Salthaven Wildlife |
| Cats-R-Us | Vets, Others?? |

Phase 1 Work Plan

1. Adoptions
2. Spay/neuter
3. REOI
4. Shelter research
5. Community-based models
6. AMO/FCM details
7. Financing/
licensing
8. Responsible Pet
Purchasing

FURRY FRIENDS

ADOPTION SHOPPE

Cat only location.



See us in the Mall -
find your *purr-fect* match!

| | |
|---------------------|--------|
| Monday | closed |
| Tuesday & Wednesday | 12-4 |
| Thursday and Friday | 2-7 |
| Saturday | 10-5 |
| Sunday | 12-5 |

Furry Friends Adoption Shoppe is brought to you in partnership with London's animal rescue groups. Also needed are Foster Homes for our furry friends.

Special thanks to Osbury Mall and Ayserswood Development Corp. for allowing us into the space.



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You *can* make a difference! *London cares for pets in need...*

Updates – Other Municipalities - Calgary

Highlights:

- Licensing – dogs & cats
- Public attitude for dogs
- Collaboration with partners
- Adoption services
- Modern facilities
- Stable finances

**Dental surgery
areas at Calgary
Animal Services
Facility**



A display board with adoptable animals greets you inside Calgary Animal Services Facility

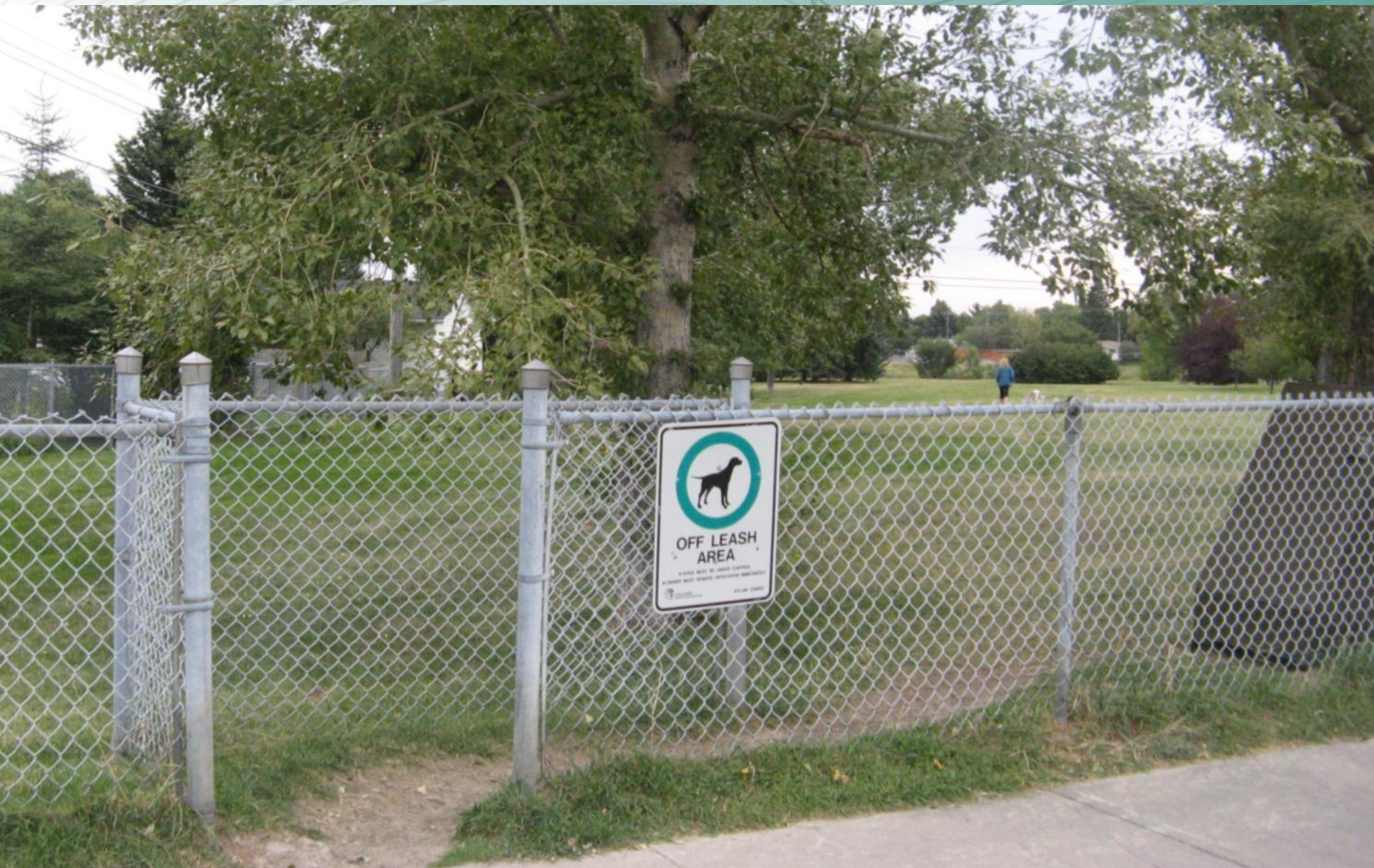


A pilot project – an electronic kiosk for lost, found and adoptions





Over 140 off leash areas serve
Calgary. Only a few are
“officially” fenced



A “shared” neighbourhood park with some fencing

Updates – Other Municipalities - Calgary

Highlights – MEOW Foundation:

- Registered charity
- No direct City funds
- Budget of \$450,000
- No kill shelter
- 600 cats per year



Updates – Other Municipalities - Calgary

Challenges:

- Cats – too many being sheltered
- CHS handles 5,200 cats; City handles 870 cats
- Claim rate for cats (13%) is very low





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Lessons Learned (for now) - The Challenges Ahead for London

- Meeting expectations for services in a timely manner
- Growing animal welfare funds through licensing and donations
- Changing the community culture for pets
- Achieving affordable, high volume spay/neuter
- Achieving a collaborative environment



City of London's Animal Services Program

Vision:

London, a city where all pets have a caring, respectful & responsible home





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Recommendations

- a) Prepare and release REOI**
- b) Further research – shelters**
- c) Further research – community based models**
- d) Phase 1 Work Plan**
- e) Remainder for information**
- f) Send to AWAC for information**