

From: John Harkins  
Sent: Wednesday, June 27, 2012 12:29 PM  
To: Mercier, Betty  
Subject: Civics Works Council

Good morning I was speaking with you earlier today regarding delegate status at the upcoming Civics Works Council July 17th . I'm requesting this as a result of a sewer back up that occurred April 1st 2012 .I was required to sign an agreement mandating that I pay the city the sum of \$5000 before they would commence work on the problem . I was also able to confirm that this is the exact issue that 3 of my neighbours had and yet not one of them was required to pay .

I have spoken to no less than 5 city employees on this matter and received many conflicting stories with the underlying current being the payment should not have been required and that this has not been the norm over the last 20+ years .I also have a number of issues with the shoddy repairs that were done and the lack of response to the numerous phone calls I've made in attempting to get the deficiencies fixed . I am asking that that this charge be reversed as this has been the precedent in my neighbourhood .I also paid a sewer surcharge when I moved in that was required to pay for the sewer connection that was signed off on by the city with the developer that went into default ,however I did pay for a connection I assumed was properly inspected therefore I have actually paid for this connection twice .

I wish to be heard on the 17th for a number of reasons .

- 1.This has been ongoing for over 3 months now and I would like a resolution .
- 2.I need the lawn work completed ASAP as I'm getting complaints from my neighbours .
- 3.I am vacation for the August meeting which would push things into September which is far too long .

I'm prepared for the July date and have detailed records ,photos , and discussion notes from the parties I have spoken with . thanx JOHN my address is : 25 Prince of Wales Gate

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