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Status update

- Review of work to date
- Consultant's report
- Report to committee, March 26, 2018
- Discussion with DIIAC, May 17, 2018
- Consideration of approaches
- Next Steps

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Approach 1 – Information sharing and understanding

Activity	Desired Outcome
Creation of Inventory of existing municipal services	Awareness of services and increased access to services
Promotion of services	Increased use of services

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Approach 2: Strengthen City's capacity to provide services

Activity	Desired Outcome
Create Working Group	City divisions are aligned and working together to serve non-status/uncertain status individuals.
Develop policy	Clear directives of City staff interaction with residents who are non-status/uncertain status; access services free of fear.
Encourage selected boards to develop policy	Clear directives of boards' interaction with residents who are non-status/uncertain status; access services free of fear.
Develop data collection mechanisms	Better information on numbers and needs.
Staff guidelines, training, and resources	Staff understand that they are only to ask about immigration status when required to access a specific service.
Public awareness communication plan	The public is aware of the rights of non-status individuals/individuals with uncertain status.
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Approach 2: Strengthen City's capacity to provide services

Activity	Desired Outcome
Staff guidelines, training, and resources	Non-status/uncertain status individuals are more willing to access municipal services
Public awareness communication plan	Non-status individuals/uncertain status individuals are aware of and access services; Londoners develop better understanding of issue
Information line for enquiries	Non-status/uncertain status individuals receive information/clarification on which services they may access without fear that their immigration status will be requested

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Potential titles for initiative

- Access to City Services without Fear for Londoners
- Access to London: Services for All
- Access to London Services
- Services Free of Fear (City or Initiative)
- Open Access Services
- Sanctuary City

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