

From: maria markiton
Sent: Saturday, March 17, 2018 11:12 AM
To: CWC <cwc@london.ca>
Subject: Parratransit

Civic Works Committee

I am requesting delegation status to address the Civic Works Committee to share my concerns about Paratransit.

I used Paratransit occasionally for the first few years of my disability, but the last 18 months have required that I rely on this service far more frequently. While I commend the drivers and dispatchers for their work, I believe the system and process are severely flawed.

I have spent the last year gathering information from other users, drivers and dispatchers and it is clear to me while Paratransit has what it needs to operate successfully, it has failed to do so.

I give written permission for my submission to be placed on the public agenda and on the City of London website, with my email address removed of course.

My understanding that the next meeting is April 9, 2018, and I request the opportunity to address this issue on this date. Please keep in mind that I require 4 days to arrange transportation.

If you require additional information please do not hesitate to contact me by email, phone or regular mail.

Sincerely,

Maria Markiton
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