

**9TH REPORT OF THE**  
**COMMUNITY SERVICES COMMITTEE**

Meeting held on June 19, 2012, commencing at 7:00 PM, in the Council Chambers, Second Floor, London City Hall.

**PRESENT:** Councillor M. Brown (Chair), Mayor J. Fontana, Councillors B. Armstrong, D.G. Henderson and H.L. Usher and B. Westlake-Power (Secretary).

**ABSENT:** Councillor N. Branscombe.

**ALSO PRESENT:** Councillor J.P. Bryant, I. Collins, B. Coxhead, P. D'Hollander, I. Gibb, S. Godkin, K. Kearns, L. Livingstone, A. Macpherson, D. O'Brien, R. Sharpe, S. Stafford, L. Stevens and E. White.

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**I. DISCLOSURES OF PECUNIARY INTEREST**

Recommendation: That it **BE NOTED** that no pecuniary interests were disclosed.

**II. CONSENT ITEMS**

2. Provincial Budget 2012 and Implications to Discretionary Benefits

Recommendation: That, on the recommendation of the Director of Social and Community Support Services, the report dated June 19, 2012, with respect to the implications of the 2012 Provincial Budget on discretionary benefits, **BE RECEIVED**.

**III. SCHEDULED ITEMS**

3. Council for London Seniors, Age-Friendly London Conference

Recommendation: That the presentation of the Council for London Seniors with respect to past achievements of the Council and the proposed 2013 Age-Friendly London Conference **BE RECEIVED**; it being noted that the Community Services Committee received a presentation from M. Sherrit and S. Wittal, Council for London Seniors with respect to this matter.

4. Amplified Sound and Hours of Operation of Special Events

Recommendation: That the following actions be taken with respect to amplified sound and hours of operation of major events, with respect to Section 13.0 in the Special Events Policies and Procedures Manual:

- a) the Allowable Sound/Decibel Levels at Special Events **BE REVISED** to allow for a grace limit of +/- 3 decibels to the existing maximum limits of 90 decibels beyond 30m; and,
- b) the Allowable Hours of Operation at Special Events **BE REVISED** to permit a fifteen-minute grace period to the existing end time limit of 11:00 PM;

it being noted that the above-noted revisions would allow some flexibility that may be needed due to unforeseen circumstances at events;

it being further noted that the Community Services Committee received communications from the following, with respect to this matter:

- J.B. Young, Operations Manager, Fanshawe Student Union;
- P. Woodford and J. Ball, 606 Waterloo Street;
- B. Porter, Home County Folk League;
- M. Ratcliffe and R. Millard, By E-mail;
- W.Dickinson, Planning Chair, Woodfield Community Association;

- L. White, 113 Central Avenue;
- W. Russell, 285 Simcoe Street;
- S. Olivastri, 141 Central Avenue;
- C. Joles, 1022 Waterloo Street;
- D. Pellarin, by E-mail;
- S. Kopp, By E-mail;
- P. Stone, Member of the Woodfield Community Association;
- J. Howard and G. Hillis, 80 Thornton Avenue;
- S. Curtis-Norcross, 29 Becher Street;
- B. Exley, 1014 Wellington Street;
- C. Engelmeyer, 17 Willingdon Ave.;
- G. Clatworthy, 650 Waterloo Street;
- P. Nesbitt-Larking, 787 Hellmuth Avenue; and,
- J. F. Vance, 767 Colborne Street;

it being pointed out that at the public participation meeting held in connection with this matter, the following individuals made a presentation in connection therewith:

- J.B. Young – representing Fanshawe Student Union, noting preference for Option B for decibel level; noting that Fanshawe has never been fined for events; stating that student life has changed, therefore they would like to see the hours extended; stating that students don't go out until 9:30 or 10 PM and therefore aren't able to support the festivals; noting support for a midnight end time.
- B. Porter, Home County Music and Art Festival – expressing preference for Option A for hours of operation, to respect needs of residents; noting their programming starts at noon, in order to meet needs of community; stating they are mindful of volunteers, however they would like a short grace period to facilitate technical glitches or encores; noting support for sound level Option C, in order to better reflect the peaks and valleys of live music productions; noting they aim to remain within the permissible decibel range; advising the Festival has only been charged once, in 2011; and advising that sound crews always watches decibel levels during the performances.
- B. Exley – 1014 Wellington Street – indicating a preference for Option A, or lower; stating that in recent years people living within 5km of events have heard the stage show; explaining that the effect of increasing decibel levels is incremental; noting the impacts on people's health at various locations and levels; noting support for the hours of operation proposed in Option A and suggesting that residential development Downtown will be affected if hours are extended; asking for protection of quality of community particularly as an increasing number of residents are older in age; stating it's important to respect the minority; and advising of past personal involvement in music festivals across Canada and internationally.
- P. Woodford, 606 Waterloo Street – echoing the previous comments; noting they all love the festivals in the Downtown, but want to continue to enjoy their own properties and homes; stating that the issue is really divisive and unnecessary; and asking to keep to Options A.
- M. Ratcliffe – expressing agreement with previous comments made; noting that Rock the Park – exceeded the limits 38 times in 2011, where Sunfest 10 times last year – and asking what assurances are there that any new limits will not be exceeded even if thresholds increase?
- C. Engelmeyer, 17 Willingdon Avenue – noting that if changes are imposed, it is suggested that a concert venue be developed away from the downtown/residential.
- K. Bice, 2 Leslie Street – providing the attached submission; noting concern with on-going review of existing rules; and expressing support for Option A – in both cases.
- K. Rablyn, 311 Hyman Street – live Downtown and enjoy doing so; stating that more families are moving to the Downtown area; expressing support for the continued vibrancy of downtown; noting to increase sound or hours, will negatively impact existing demographics of the Downtown; stating they don't want the Downtown to be strictly a party-town; and supporting the proposed Option A in both cases, as Council should maintain these rules in recognition of existing residents and their efforts

to keep the Downtown strong; and suggesting Council look to other larger cities, like Vancouver.

- D. Bale, 776 Colbourne Street – noting the location of the residences of all members of City Council and suggesting they don't personally need to be concerned about Downtown noise.
- D. Wood, resident of Centennial House – expressing surprise with previous comments; speaking as a classical musician, noting experience of the history of study of music; suggesting the discussion is missing the notation about acoustics – music/sound waves; and noting a need to measure in more than one place, and more than one time.
- M. Lavoie, 4 Rogers Avenue – stating that they love all the festivals, the way they are; asking for some compromise with respect to encores; noting that Rock the Park has safety concerns with respect to the crowds and available exits with this event, including ambulance access due to parking; expressing concern by the comparison to Bayfest, because the facilities are not at all similar; suggesting consideration to allow later hours on weekends, but not on weekdays; noting Rock the Park infractions totaling 38 in 2011, so what will happen if rules are increased; noting concern about security of personal property and the security outside of the park for this event; questioning the benefits of these festivals is and suggesting that Bethany's Hope should pass the hat in the Black Friars area, rather than extending the hours; stating that the attendees of Rock the Park would not be the same clientele for museums, tourism, etc; and extending an invitation to Council Members to attend their home, to experience the situation in person.
- J. Martin, Dufferin Avenue – discussing acoustics and that there is no mention as to the resolve of the ideas presented; advising that the bandshell in Victoria Park doesn't function acoustically, it needs baffles to produce good sound; suggesting the City of Toronto has some experience, and baffles could assist with the proper type of resonance in a smaller area; noting concern with respect to being awakened from REM sleep; and suggesting a need for consideration for the residents.
- B. Waite, 520 Wellington Street – noting it was only a few years ago that the decision was made that 11 PM, would be acceptable for both residents and festival-goers – it was co-operation; questioning why the issue is being raised again as the residents are not happy; expressing concerned with increased alcohol consumption, noting the of Fleming Drive incident which resulted in great cost and the poor image of London internationally; suggesting this resurrected idea should be forgotten and expressing support for Option A, recently implemented should be supported.
- A. Caxaj, Sunfest – expressing concern with the conservative image of London, outside of London, that there are too many regulations and impediments; noted Sunfest has 360 days of hard work to prepare for the festival each year; stressing the importance of arts in this community; noting a large portion of the community that is not represented here, and some of the festivals recognize this and celebrate it; advising he would support an increase in the decibel levels to allow for flexibility and would like additional time for flexibility due to delays, etc; advising that in other countries there are festivals that go all night long and there are really very few festivals that would be affected.
- O. Hobson, 45 Evergreen Avenue – noting the curfew in Victoria Park of 10 PM for non-offensive activities; advising of the problems of 'guests' to Downtown – which is all part of Downtown living; asking noise be limited to a reasonable level, while you're visiting; suggesting that if these regulations are to be extended, Council should also consider lifting the curfew for all residents who may want to enjoy the parks after 10 PM.
- I. Hesketh, 836 Waterloo Street – expressing the view as contained in as per the attached submission.
- J. O'Neil, 356 William Street – indicating that he lives Downtown, and accepts all the noise; expressing concern with raising the limit, because there will be more infractions, noting a comparison to speeding; suggesting the City look at how the law is applied, as there should be some flexibility; noting if the noise (or music) is not appealing, there are different effects, and it is much more profound; asking that the hours be extended in order to have the flexibility to enjoy the festivals for those who don't have flexible work hours; noting he's a member of the Royal

Astronomical Society and would like additional hours in the park for this activity.

- B. Dunn, 34 Empress Avenue – indicating that he has resided for 20 years in the neighbourhood and is very active in the neighbourhood (with City Councillors and staff too); good neighbourhoods make good cities and that more people are coming Downtown, and taking pride in the neighbourhoods; expressing concern that these sudden changes may undo the good progress and co-operation of the past; noting that musical tastes are varied; advising he supports festivals and the existing rules, but would support some flexibility (with peaks and valleys) with the enforcement of the existing policies to accommodate potential issues that may arise; noting he doesn't want to take money from charities, but there are lots of private companies making money from these events; and suggesting the existing policy has good balance.
- B. Bosack, 587 Dufferin Avenue – congratulating Sunfest for the many wonderful acts they bring to London; noting that he has stopped attending some festivals due to the noise, noting it's so loud, it is difficult to converse and he knows others who feel the same way; stating that when music is so loud, it becomes noise and is offensive and a pollutant and the City needs to reduce pollution; and noting this is an opportunity for Council to take a really progressive position and should reduce noise levels across the City.
- S. Boersen, Huron Street – stating she can hear the music, even though she doesn't live in the Downtown; stating that she attends Rock the Park regularly, but doesn't ask about decibel levels (or hours) when buying a ticket, but rather goes to see a specific artist; expressing concern with comparisons to other noise, such as lawnmowers and is skeptical that by-laws will keep people away; and noting it is perhaps time to look at relocating Rock the Park to another venue that won't interfere with the livability of Downtown.
- D. Carson, Picton Street – stating many points have already been covered and noted; suggesting we are not talking about just 3 festivals, there are events almost every weekend all summer long and many events throughout the year; noting he moved Downtown about 8 years ago, when the rules were established for noise levels and hours of operation and would consider leaving the Downtown if extensions are granted; and stating it's not fair for residents to have to endure additional conditions, support rules remaining same
- Y. King, 67 Sherwood Avenue – expressing concern that they can hear the noise from home in Old North from Downtown and they have been advised of safe levels of music/noise in personal workplace; suggesting that a good song doesn't get any better if it's played loud; stating they feel bad for those living Downtown as they know what it's like being close to Downtown; noting the experience of small towns in Europe and suggesting the potential for London, Ontario is going down the drain; and questioning if we are trying to attract people for 4 days, or for permanent residences;
- R. Thompson, 1437 Killaly – stating she can hear festivals at her home.
- Adelaide/Huron Resident – supporting the previous comments, suggesting the current limits be maintained.
- J. Small, 64 Sherwood Avenue - suggesting the proposed changes will ensure London, Ontario will never be a world-class city; noting that they wanted to live Downtown when relocated here, but now wouldn't want to live Downtown; expressing sympathy for those who live Downtown; noting the by-laws are already generous as only Sarnia and Windsor go later than 11 PM, and then it is only on weekends; further noting Hamilton has increased decibels, and it is restricted to one venue location; advising of the World Health Organization report of 1980, and concern with noise levels and affects on people trying to sleep; noting other municipalities have "destination" festivals and Victoria Park is not an appropriate venue; and suggesting a balance with existing policy.
- J. Rivera, 520 Wellington Street – stating that what impresses him is not just the festivals, but the walkability of the whole Downtown; noting the need to enforce all existing by-laws; and suggesting you have to give up your whole summer if you're a Downtown resident.
- J. Adams, 1401 Talbot Street – noting he gets up at 5 AM everyday and he has window open all year; noting he has had no issues with the noise,

but the status quo is preferred for that reason; expressing respect for different opinions and challenges, may support another Option that would encourage additional residents in the Downtown; suggesting Council go beyond what the presented options are, need a more nuanced approach with room for exceptions; and noting there are many different viewpoints.

5. Endorsement of the Toronto Charter for Physical Activity

Recommendation: That the following actions be taken with respect to the International Charter for Physical Activity, as launched at the City of Toronto:

- a) the above-noted Charter **BE ENDORSED** by the City of London; it being noted that various Advisory Committees of the City are also recommending Council support; and,
- b) the principles and framework of the Charter **BE CONSIDERED** by the Civic Administration in future endeavours;

it being noted that the Community Services Committee received a presentation from B. McCall, M. Albanese and G. Pollett, Middlesex-London Health Unit, with respect to this matter.

#### IV. ITEMS FOR DIRECTION

6. Park Planning and Development

Recommendation: That the request of Councillor M. Brown, with respect to the current process and requirements with respect to the development and construction of new parks, in newly-developed areas **BE REFERRED** to the Civic Administration, with a report back at a future meeting of the Community Services Committee.

7. Recommendations for Proposals Under Investment in Affordable Housing Program

Recommendation: That, on the recommendation of the Director of Municipal Housing, the following actions be taken with respect to the project proposals received under the Investment in Affordable Housing Program RFP12-06:

- a) the following allocations **BE APPROVED**:
  - i) London Affordable Housing Foundation receive a municipal allocation of \$55,000 per unit for twenty five (25) IAH units, plus \$5,000 per unit for four (4) accessible units, for a total municipal allocation of \$1,395,000 and a federal/provincial allocation of \$60,000 per unit for a project located at 1641 Huron Street;
  - ii) Skinner Association Group receive a municipal allocation of \$55,000 per unit for twenty seven (27) IAH units, plus \$5,000 per unit for five (5) accessible units, for a total municipal allocation of \$1,510,000 and a federal/provincial allocation of \$60,000 per unit for a project located at 129 Riverside Drive;
  - iii) Deaf Blind Ontario Services receive a municipal allocation of \$38,000 per unit for four (4) IAH units, plus \$5,000 per unit for four (4) accessible units, for a total municipal allocation of \$172,000 and a federal/provincial allocation of \$60,000 per unit for a project located at 1166 Sandbar Street;
  - iv) 1822039 Ontario Ltd. receive a federal/provincial allocation of \$60,000 per unit for a six (6) IAH unit project located at 159 Main Street, Glencoe;
  - v) the City of London forward the above-noted project proposals to the Province for program funding approval under the Investment in Affordable Housing Program;

- vi) the Sources of Financing Report, included in the original staff report dated June 19, 2012, for the total municipal allocation of \$3,077,000;
- b) in accordance with Municipal Housing Facilities By-Law No A.-5814-11, the proposed bylaws, attached as Appendices A, B, C and D, **BE INTRODUCED** at the Municipal Council meeting on June 26, 2012, to:
  - i) authorize Municipal Contribution Agreements substantially in the form of an agreement appended to the respective by-laws and to the satisfaction of the City Solicitor, for each of the above-noted proponents; and
  - ii) authorize the Mayor and the City Clerk to execute the said Agreements.

#### 8. Purchase of Service Agreement with Investing in Children

Recommendation: That, on the recommendation of the Director of Neighbourhood and Children's Services, the attached proposed bylaw (Schedule "A") **BE INTRODUCED** at the Municipal Council meeting of June 26, 2012, to:

- a) approve a Purchase of Service Agreement between The Corporation of the City of London and Investing in Children Inc., 205 Oxford St. E., Suite 206 London, ON, N6A 5G6 for the project management and development services for the implementation of strategies developed by the Implementation/Working Groups of the Child and Youth Network for a period of twelve months, with an option to renew for a maximum of two one-year terms;
- b) to delegate to the Director of Neighbourhood and Children's Services the authority to authorize and approve such further and other documents that may be required in the furtherance of the Agreement;
- c) delegate to the Director of Neighbourhood and Children's Services the authority to execute the Agreement in a) above;

it being noted that funding to support this contract was approved in the 2012 Budget as a component of the implementation of the Child and Youth Agenda.

#### 9. Licence Agreement - Ontario Senior Games Association (London District 30)

Recommendation: That, on the recommendation of the Director of Neighbourhood and Children's Services, the proposed draft by-law (Appendix A) **BE INTRODUCED** at the Municipal Council meeting of June 26, 2012 to:

- a) approve the agreement with the Ontario Senior Games Association (London District 30) for permission to use portions of the Carling Heights Optimist Community Centre, Kiwanis Seniors' Community Centre, North London Optimist Community Centre, Stronach Community Recreation Centre Stadium, and Springbank Park for the purpose of hosting an annual winter and summer senior games competition; and,
- b) authorize the Mayor and the City Clerk to execute the Agreement in a) above.

#### 10. RFP 12-07 Request for Proposal Ontario Works Employment Assistance Services

Recommendation: That, on the recommendation of the Director of Social and Community Support Services, the following actions be taken with respect to RFP 12-07, Ontario Works Employment Assistance Services:

- a) the Director of Social and Community Support Services **BE AUTHORIZED** to negotiate and enter into contracts for a three (3)-year

period, with an option to extend the contract, for two (2) additional one-year periods as follows:

#### ESSENTIAL EMPLOYMENT SERVICES

- i) Goodwill Industries, Ontario Great Lakes, 255 Horton Street, London, ON N6B 1L1;
- ii) Hutton House Association for Adults with Disabilities, 654 Wonderland Road N, London, ON N6H 3E5;
- iii) Leads Employment Services London Inc., 171 Queens Avenue, Suite 410, London, ON N6A 5J7;
- iv) Nokee Kwe, 1069 Wellington Road S., Unit 104, London, ON N6E 2H6;
- v) Pathways Skill Development & Placement Centre, 210 Dundas St., 2nd Floor, London, ON N6A 5J3;
- vi) WIL Counselling and Training for Employment, 141 Dundas Street, 4th Floor., London, ON N6A 1G3; and
- vii) Youth Opportunities Unlimited, 141 Dundas Street, 2nd Floor, London, ON N6A 1G3.

#### SKILLS TRAINING DIRECTLY LINKED TO EMPLOYMENT

- i) Goodwill Industries, Ontario Great Lakes, 255 Horton Street, London, ON N6B 1L1;
- ii) Pathways Skill Development & Placement Centre, 210 Dundas St., 2nd Floor, London, ON N6A 5J3;
- iii) Rehabilitation Foundation for the Disabled (known as March of Dimes), 920 Commissioners Rd. East, London, ON N5Z 3J1; and,
- iv) Youth Opportunities Unlimited, 141 Dundas Street, 2nd Floor, London, ON N6A 1G3.

#### SELF EMPLOYMENT DEVELOPMENT SERVICES

- i) The London Community Small Business Centre, 316 Rectory Street, 3rd Floor, London, ON N5W 3V9.

#### SPECIALIZED INDIVIDUAL SUPPORT

- i) Collège Boréal, 355 Wellington St, Unit 279, London, ON N6A 3N7;
  - ii) Daya Counselling Centre, 141 Dundas Street, 6th Floor, London, ON N6A 1G3;
  - iii) Goodwill Industries, Ontario Great Lakes, 255 Horton Street, London, ON N6B 1L1;
  - iv) Literacy Link South Central, 255 Horton Street, 3rd Floor, London, ON N6B 1L1; and
  - v) LUSO Community Services, 1193 Oxford Street East, Unit 2, London, ON N5Y 3M2; and,
- b) the Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in connection with the above-noted contracts; and
- c) the approvals hereby given **BE CONDITIONAL** upon the Corporation entering into a formal contract or issuing a purchase order, related to this matter.

#### **V. DEFERRED MATTERS/ADDITIONAL BUSINESS**

#### **VI. ADJOURNMENT**

The meeting adjourned at 10:06 PM.