

LONDON & MIDDLESEX
HOUSING CORPORATION

Annual Shareholder Meeting



SOCIÉTÉ DE LOGEMENT
LONDON & MIDDLESEX
HOUSING CORPORATION

June 12, 2012



Our Mission

To provide social housing in the city of London and the county of Middlesex, in a manner that encourages a healthy, safe, integrated community with a sense of belonging for all tenants.



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What We Do

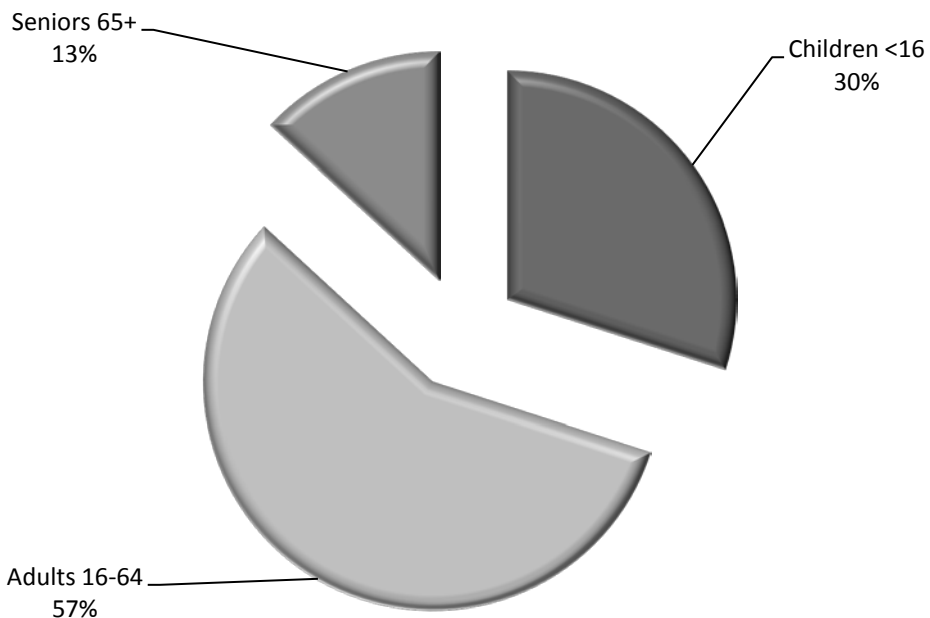
- Management of the RGI program within the public housing portfolio of 3,282 units
- Collecting rent, administering the *Residential Tenancies Act*
- Maintaining the public housing stock in a good state of repair
- Community/tenant relations and community development
- Administering the Rent Supplement Program



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Tenant Age



Did you know?

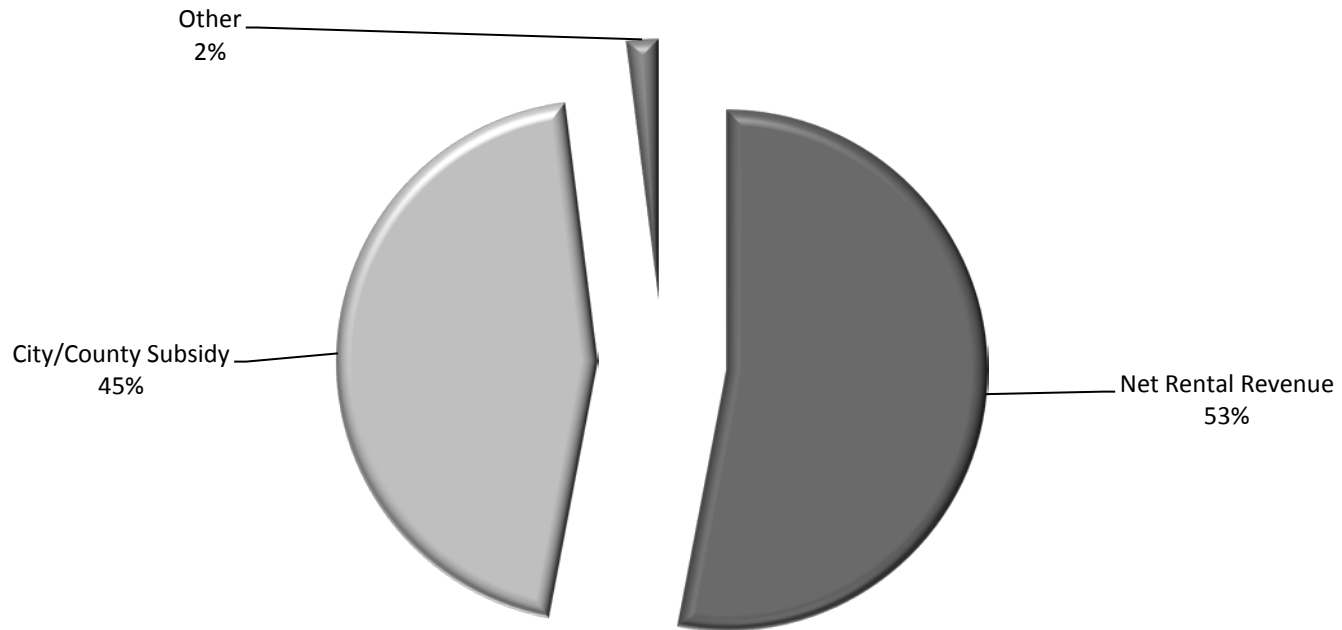
More than half
the population at
LMHC family sites
is children under
the age of 16.



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2011 Revenue Sources





What We Do

- Help the City of London achieve its key results of:
 - A Caring City
 - A Vibrant and Diverse Community
 - A Sustainable Infrastructure
 - A Green and Growing City
 - A Strong Economy



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Light fixture replacements,
1194 Commissioners Road West, London



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Window and door replacements,
170 Kent Street, London



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Roof replacements,
Huron Street family community, London



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Boiler replacement,
632 Hale Street, London

32 Tecumseh Avenue East, London



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10 York Street, Newbury



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Last year you helped house:

- 5027 total tenants
- 517 move-ins
- Adults
- Seniors
- Children
- People with physical and mental disabilities
- Women fleeing abuse
- New Canadians
- The working poor
- Formerly homeless individuals
- People challenged by addictions



Last year you helped house:

- 222 tenants who were previously homeless
- 55 families from women's shelters
- 149 people with an urgent medical or social need for affordable housing
- 91 households taken from the chronological wait list



Our Client Services Dept provides:

- Tenant advocacy
- Crisis management
- Tenant programming
- Referral to outside supports



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Did you know?

- In 2011, LMHC CRWs made more than 10,000 tenant visits.
- This is a 40% increase since 2005.
- The number of CRW tenant visits increases steadily every year.



Rookie League Baseball, 2011



Rookie League Baseball, 2011



Southdale Summer Slam, 2011



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Summer Recreation Program, 2011



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LABATT MEMORIAL PARK

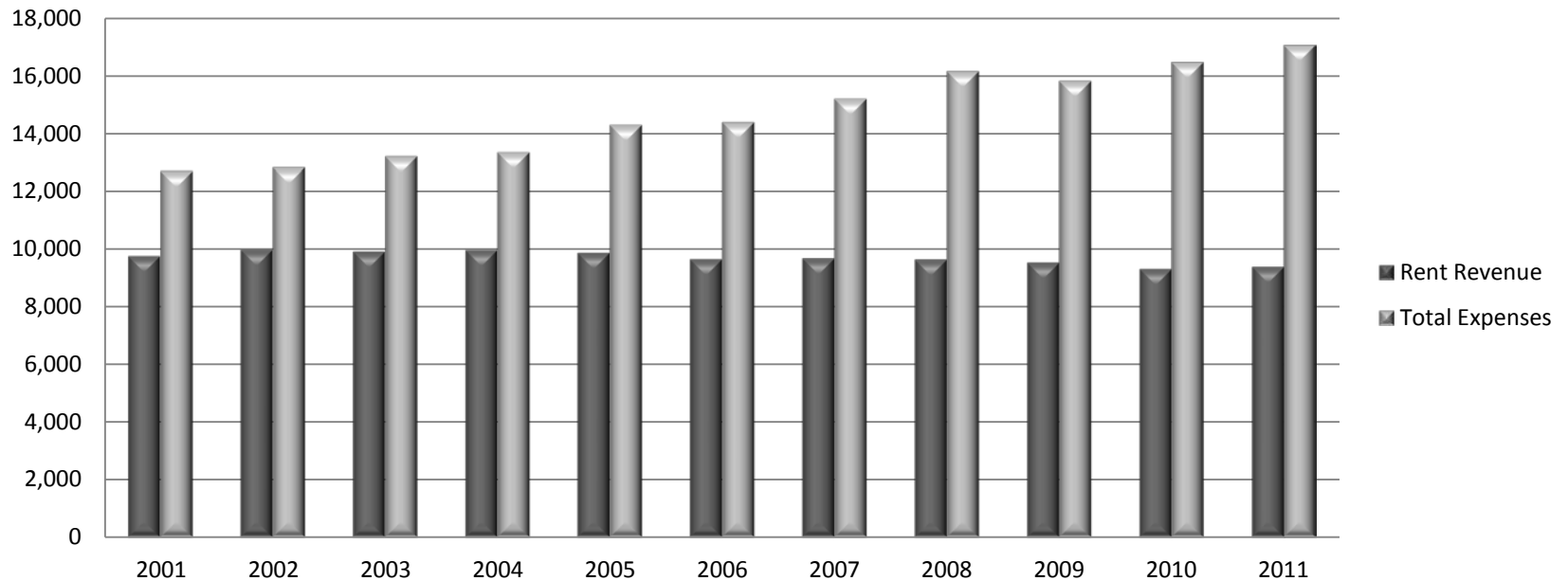
	BALL	STRIKE	OUT																	
AT BAT																				
VISITOR																				
HOME																				



Rookie League Baseball, 2011

Revenues vs. Expenses

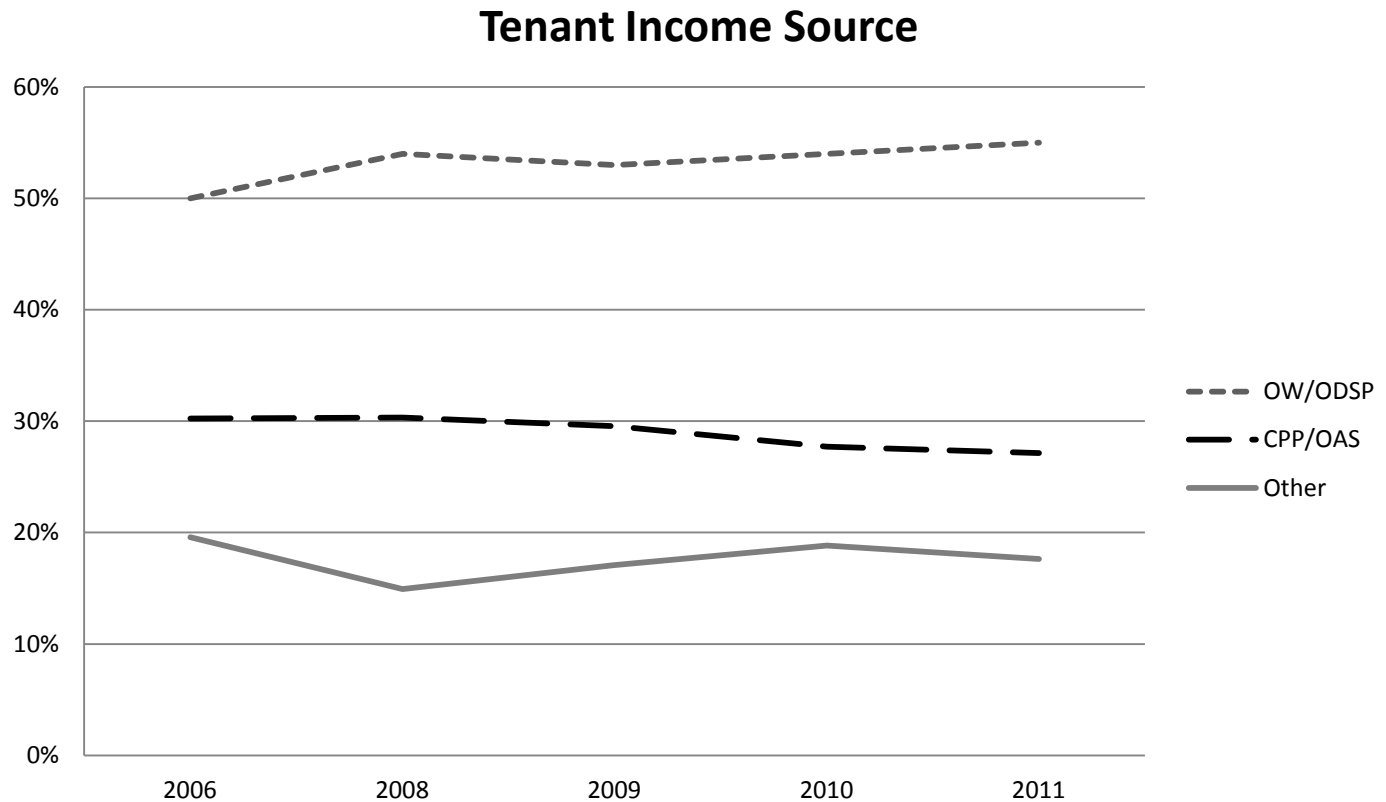
2001-2011 Operating Results



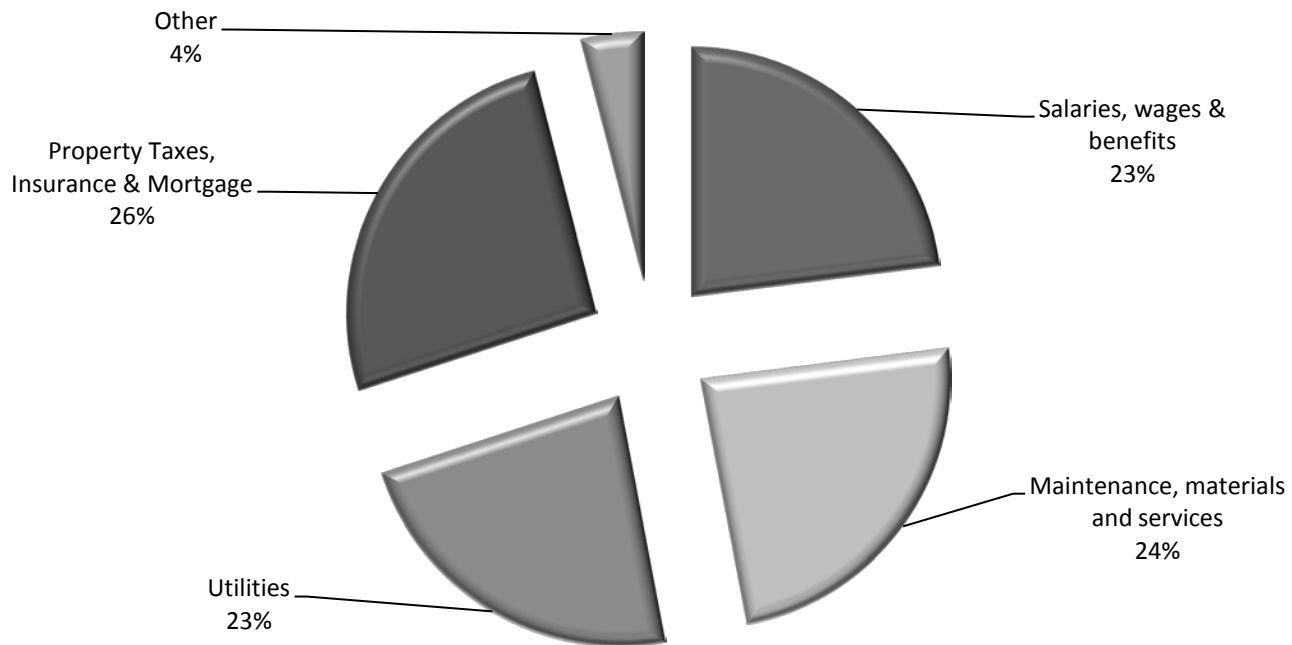
Falling rent revenues since 2003



Tenant Income Source



2011 Operating Expenses





Summer Recreation Program, 2011



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Summer Recreation Program, 2011



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