

<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY AND NEIGHBOURHOODS COMMITTEE MEETING ON SEPTEMBER 13, 2011</b>
<b>FROM:</b>	<b>CINDY HOWARD DIRECTOR OF SOCIAL AND COMMUNITY SUPPORT SERVICES</b>
<b>SUBJECT</b>	<b>RFP 11-15 LONDON CAREs OUTREACH</b>

**RECOMMENDATION**

That, on the recommendation of the Director of Social and Community Support Services and with the concurrence of the Executive Director of Community Services:

- a) The proposal submitted by Addiction Services of Thames Valley (ADSTV), 260-200 Queens Ave., London, ON N6A 1J3 at the allocated annual funding of \$540,000.00, HST included, based on a twenty-seven (27) month contract, **BE ACCEPTED**;
- b) The Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in connection with this award; and
- c) Approvals hereby given **BE CONDITIONAL** upon the Corporation entering into a formal contract relating to the subject matter of this approval.

**PREVIOUS REPORTS PERTINENT TO THIS MATTER**

- London CAREs (Report of 2006 to CPS, final report of 2007, and annual CPS and Board of Control reports of activity, funding allocations, and service contracts)
- London CAREs Phase One Authorization and Funding (BOC: July 16, 2008)
- Overview of 2010 Homelessness and London Community Addiction Response Strategy (CAREs) Programs, Services and Funding (CNC: June 14, 2011)

**PURPOSE**

The purpose of this report is to provide the Community and Neighbourhoods Committee with the results of a Request for Proposal issued to assemble a team of Outreach Workers with expertise in the areas of addictions/mental health and homelessness as part of the London Community Addiction Response Strategy (London CAREs) for implementation September 1, 2011.

**PURCHASING PROCESS**

Request for Proposal 11-15 was issued and two (2) submissions were received. A Selection Committee comprised of staff from the Community Services Department and Purchasing a Supply evaluated the submissions against a pre-established set of criteria. The criteria included: Experience and Qualifications of the Organization; References; Must be an Eligible Organization and Have a Base of Operations in the City of London; Presentation and Overall Assessment; and Cost. ADSTV scored the highest and met all the requirements of the proposal in all areas.

The Contribution Agreement (contract) will be brought forward for Municipal Council's approval on October 3, 2011.

**BACKGROUND**

London CAREs is an innovative Council approved strategy aimed at improving the health outcomes of street involved and homeless individuals who live with the challenges of poverty, addiction, and mental illness. The five year integrated strategy commenced in mid 2008 and focuses on individuals with these complex and often co-occurring challenges residing in, or relying on, our

downtown and priority neighbourhoods. London CARES is funded \$1.25 million per year for five years. We continue to seek new and stable funding from the provincial and federal governments to ensure the full outcomes of London CARES will be achieved.

London CARES was designed and implemented through a highly collaborative community based approach which recognizes the complex and rapidly evolving issues associated with homelessness. This requires a commitment to solutions and resources that can be rapidly adopted to respond to changing patterns. Support for the strategy is strengthened through the cooperation and interest from the business community and neighbourhood associations. The social and public service sectors are working in strong partnerships.

The London Community Plan on Homelessness establishes the policy and program directions until December 31, 2015 for homeless programs and services in London and identifies themes and directions focused on permanent solutions to homelessness. Specifically, Direction 3.5 states: "To enhance London CARES services and align with housing outcomes."

Based on the experience and evaluation of the first two years, and the approval of the London Community Housing Strategy, London CARES is re-focusing its objectives to build on community integration and housing outcomes for the targeted populations.

Six components will form the comprehensive model of service:

- Outreach/Safe Haven
- Housing Selection
- Housing Stability
- Peer Engagement
- Central Coordinated and Integrated Data Base
- System Governance, Accountability and Leadership

London CARES will focus on individuals with the highest need including youth, women and seniors who are newly introduced to engaging in street culture and at high risk of homelessness, and individuals experiencing chronic or persistent homelessness and will focus on achieving housing. New agreements will be entered into based on the revised model of service.

The outcome from the Request for Proposal will put in place a consolidated outreach service provided through Addiction Services of Thames Valley.

## **FINANCIAL IMPACT**

Annual funding of \$1.25 million per year has been secured to support London CARES until 2013.

## **CONCLUSION**

Reporting of the outcomes and funding allocation will be provided through the annual London Community Housing Strategy (LCHS) Community Update Reports. This community report will address all of the homelessness prevention and intervention initiatives funded through the City of London.

## **ACKNOWLEDGEMENTS**

This report was prepared with the assistance of Jan Richardson, Manager of Homelessness, Hostels and Special Populations, Social and Community Support Services, Community Services and Chris Ginty, Procurement Officer, Purchasing and Supply.

**SUBMITTED BY:**

<b>MIKE TURNER DEPUTY CITY TREASURER</b>	
<b>RECOMMENDED BY:</b>	<b>CONCURRED BY:</b>
<b>CINDY HOWARD DIRECTOR, SOCIAL AND COMMUNITY SUPPORT SERVICES</b>	<b>ROSS L. FAIR EXECUTIVE DIRECTOR OF COMMUNITY SERVICES</b>

- cc. Martin Hayward, City Treasurer, Chief Financial Officer  
 Anna Lisa Barbon, Manager, Financial and Business Services  
 Stephen Giustizia, Manager, Ontario Works and Homelessness  
 Jan Richardson, Manager, Homelessness, Hostels and Special Populations  
 Louise Stevens, Director, Municipal Housing