Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

Newcomers

What are we doing?
Community responses
Theme 1: Attraction

City of London: London-Middlesex Immigration Portal

Immigration.london.ca or immigration.middlesex.ca

There are links to all settlement, language, education and employment resources available in London & Middlesex http://immigration.london.ca/Living/Pages/default.aspx

-On the Move tool: A tool to develop a detailed plan to move to London and Middlesex for those looking to study or work https://www.movetolondonmiddlesex.ca/topics

Choose London: Video and brochure available in 8 languages; downloadable PDF showing London's diversity and promotes the city of London (primarily aimed at attracting students) http://immigration.london.ca/Learning/Pages/col-brochure.aspx

Joint activities City and London Economic Development Corporation http://www.ledc.com

Outreach Activities and newcomer to Canada events (mainly in Toronto) to attract and promote London as an ideal location to Live, Study and Work; website with links to local economic information and links to resources

Start London Videos shared internationally (available in 7 languages) – to recruit new Entrepreneurs and their Ventures. https://youtu.be/7s92pB2aKCw

Tool about Francophone settlement services available in Ontario (Partnership between the 3 RIF and OCASI) – French tool (including specific information about London services) distribute at Pearson airport by Milton Neighborhood Services to Francophone new comers.

Élargir l'espace francophone- 5 tool kits on French education in the South of Ontario, to come soon: "Vivre en français à London" with referrals of the French services available for newcomers in the region.

Bienvenue en Ontario, etablissement.org (provincial) – Website for francophone newcomers with a specific Web page to learn about London region and find services.

Immigration francophone-Ontario (provincial) – Website about Francophone immigration and living in French in welcoming communities with a specific Web page with information about the francophone community of London, and information about: education, settlement, economy and employment, leisure and culture, cultural organizations, etc.

http://www.ontarioimmigration.ca/fr/living/OI_FR_HOW_LIVE_FRENCH.html

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing?
Community responses
Theme 1: Attraction

Réseau de Soutien à l'Immigration Francophone : http://www.reseausoutien.org

Tool about Francophone settlement services available in Ontario (Partnership between the 3 RIF and OCASI) – French tool (including specific information about London services) distribute at Pearson airport by Milton Neighborhood Services to Francophone new comers.

Portal on francophone immigration (national)- Fédération des Communautés Francophones et acadiennes du Canada (FCFA) ` (Federation of Francophone and Acadien Communities of Canada) http://www.fcfa.ca

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

City of London: London-Middlesex Immigration Portal Immigration.london.ca or immigration.middlesex.ca

Links and information on all services and programs offered in London to all newcomers, including links and local demographics

Local & Middlesex Local Immigration Partnership (City is Co-chair) http://immigration.london.ca/LMLIP/Pages/default.aspx

Principles: Inclusivity, Support for the integration of immigrants, Collaboration, Diversity, Social Justice, Client Centered, Empowerment LMLIP 2016-19 Focuses its plan on the overarching themes of:

- Welcoming Community;
- Communication and access to information;
- Coordination and Collaboration;
- Supports and Services for immigrants; Reduction of Systemic Barriers

Various subgroups of the LMLIP: Education, Employment, Health & Wellbeing, Inclusion and Civic Engagement, Justice and Protection Services, and Settlement Building a welcoming community on both sides (host and newcomers) Ex. Welcoming All Voices – toolkit for parent groups in schools to become more inclusive

Community Diversity and Inclusion Strategy – NEW! Focuses on creating a London that is a diverse and inclusive community that honours, welcomes, and accepts all people; where people have the power to eliminate systemic barriers. There is a Newcomer/immigrant component that will be championed/done in collaboration with the New Immigration Strategy. https://www.london.ca/city-hall/Civic-Administration/City-Management/Documents/CDIS-Strat-Draft.pdf

"Public" Post-Secondary Institutions

Western English Language Centre https://www.welc.ca

English language training for international students who have conditional or full admission to programs offered at Western University and King's, Huron, and Brescia University Colleges; as well as non-academic programs for individuals wishing to improve their English language skills.

Fanshawe College's English Language Institute (ELI) https://www.fanshawec.ca/student-life/current-student-resources/orientation/head-start-program

Offers a full range of ESL instruction for beginners and students soon entering advanced college and university programs. The ELI offers English for Academic Purposes (EAP), which is a full-time program designed for both international and domestic students (Canadian citizens and permanent residents).

Occupation Specific Language Training (in partnership with Colleges Ontario and funded but the Provincial Gov't) http://co-oslt.org/en/

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

Fanshawe College offers Workplace Communication Skills in: Health Sciences, Professional management, Business, Technology and Project management.

Bridge Training for Internationally Educated Professionals http://co-oslt.org/en/health-care/

Fanshawe College offers Bridge training for Int'l Educated Nurses which has been approved by the College of Nurses of Ontario

Enhanced Language Training (Federally funded IRCC):

Collège Boréal offers English training for employment in New Technologies with workplace placements

Language Assessment and Referral Services – Located at the Cross Cultural Learners Centre http://www.lcclc.org/index.php/linc-assessment

Assessment centre for all newcomers having their English Language assessed and referred to the various LINC and ESL language providers

Réseau de soutien à l'immigration francophone du Centre-Sud-Ouest de l'Ontario http://www.reseausoutien.org

(Functions like the London and Middlesex Local Immigration Partnership)

Comité Local en Immigration Francophone (CLIF) for London (Subcommittee of the greater Réseau mentioned above)

2 specific objectives for 2016-17: Help define the actual landscape of Francophone newcomers in the region to identify gaps, needs and barriers in services; Better promotion of existing resources and programs offered to Francophone newcomers; Ensure Francophone agencies are involved in all areas of the community; Be present to champion the francophone community; and Create more partnerships with local employers and educational institutions in the region (more awareness and information sessions).

Immigration Francophone-Ontario (provincial) - http://www.ontarioimmigration.ca/fr/living/OI_FR_HOW_LIVE_FRENCH.html

Website about Francophone immigration and living in French in welcoming communities with a specific Web page with information about the Francophone community of London, and information about: education, settlement, economy and employment, leisure and culture, cultural organizations, etc.

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

School boards

Thames Valley District School Board – Offers ESL and Specific English Language Training for employment in: Retail, Food & Hospitality, Childcare, Personal Support Worker, Language for Employment, Healthcare, Hairstyling, Business, Law Enforcement, Language for Employment (pre-employment) https://www.tvdsb.ca/AAEducation.cfm?subpage=95268

London District Catholic School Board_Centre For Lifelong Learning – Offers ESL and transition programs to Credit Courses http://www.ldcsb.ca/school/CFL/Pages/default.aspx

French First Language School Boards -

Conseil Scolaire Viamonde – Socio-cultural classes, partnerships with other local French agencies https://csviamonde.ca/

Conseil Scolaire Providence – Socio-cultural classes, PIVOT for youth children and families arriving from other countries (organises activities to gets parents involved, learn how to cook easy and budget friendly meals, trips to Niagara falls, etc.), partnerships with other local French agencies http://cscprovidence.ca/

Centre Communautaire Régional de London - http://www.ccrlondon.on.ca

Carrefour ethnoculturel ex. Community Centre and hosts many Francophone community group's activities, cultural competency training, etc.

Social and cultural activities ex. Cooking groups, Franco-Fête (organised festival outside with music and community partners to celebrate the French holiday of St Jean Baptist day), Black History Month, etc.

Sports ex. Running group, workout schedules for all ages

Youth programming – Leadership camps and sports (soccer) for different age groups

Access Centre for Regulated Employment – http://www.accesscentre.ca/

Information, navigation and application assistance to licensure or related employment in Ontario's regulated professions, Facilitate educational assessment. Internationally Trained Worker Loan Program and work in partnership with Immigration Access Fund (Alberta, GTA and Saskatchewan).

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

Immploy - http://www.immploy.ca/

Immploy – Social media, Repertoire of recruitment tools to recruit qualified immigrant talent for local companies; more of a provincial/national focus, has connections with other Immigrant Employment Councils and Partnerships

Immploy Job Match

- matches employers and newcomer talent across Southwestern Ontario Immploy Mentorship
- one to one and in group sessions to bring together internationally trained individuals with local volunteer mentors.

Cross Cultural Learner Centre: Intercultural Competency Training Program - http://www.lcclc.org/index.php/cultural-diversity-training

Supports workplaces that need assistance in leveraging existing diversity within their organizations, and organizations that want to diversify their staff or client base. Our training will support many, if not all, workplace relationships among internal and external stakeholders.

Job Search Workshop – available for newcomers only and for those who meet eligibility requirements.

Réseau de soutien à l'immigration francophone du Centre-Sud-Ouest de l'Ontario -

Through its Francophone local immigration committee (FLIC) works on attraction and better integration (social, cultural and economic); same as above as the LMLIP Variety of activities: consultation, promotion, recommendations to IRCC and MCI, Research, information session, representation, etc.

Employment Ontario <u>https://www.ontario.ca/page/employment-ontario</u>

Employment Centres include WIL Employment Connections, London Employment Help Centre, Goodwill career centre, London Training centre, Nokee Kwe, Youth Opportunities Unlimited, Collège Boréal, Fanshawe Employment Centre, ATN Employment Services for Persons with Disabilities, LEADs Employment Services and more

Services include: Employment Counselling and Career Planning, Employment Preparation and Job Search Strategies (CV/interviews/Cover letters/Local job market/use of Social media). This also includes Second Career which is an option for newcomers who meet the criteria.

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

Newcomer settlement Program – (Provincial) Ministry of Citizenship and Immigration https://www.ontario.ca/page/services-newcomers-and-refugees
This includes:

1) Settlement and Integration Services:

Funding for settlement and integration services, including services tailored to the needs of high priority groups, and /or vulnerable populations. Services will provide newcomers with timely, accessible and relevant settlement information and will support them in making informed decisions to settle successfully in Ontario.

2) Newcomer Youth Settlement and Integration:

The Newcomer Youth Settlement and Integration Services stream will support the settlement and integration needs of newcomer youth (ages 12-25 years old) through the provision of targeted and culturally-appropriate services and programs that promote youth engagement opportunities and improved family dynamics.

3) **New, Settlement and Integration Services for Refugees and Vulnerable Newcomers –** Programming specifically for women, youth and vulnerable newcomers/refugees https://news.ontario.ca/mci/en/2017/06/ontario-enhancing-support-for-refugees-and-newcomers.html

Integration and Settlement programs- (Federal) Immigration Refugee and Citizenship Canada http://www.cic.gc.ca/english/newcomers/services/index.asp
Training

This also includes:

- 1) Settlement and Integration services: Funding for settlement and integration services, including services tailored to the needs of high priority groups, and /or vulnerable populations. Services will provide newcomers with timely, accessible and relevant settlement information and will support them in making informed decisions to settle successfully in Canada.
- 2) English "LINC" language classes and Enhanced Language
- 3) Language Training for newcomers to Canada
- 4) Settlement Workers In Schools (SWIS):

The SWIS program places settlement workers from community agencies in elementary and secondary schools that have high numbers of newcomer students.

5) Community Connections:

This programming is intended to provide newcomers with help to establish social and professional networks so they are engaged and feel welcome in their communities.

- ** Support services, offered in tandem with one or more core program components, which reduce barriers to access and enable participation of newcomers in settlement services:
 - Care for Newcomer Children (CNC) or licensed child care options, including long-term child care (supporting ongoing programming such as language training) and short-term child care (supporting occasional activities such as group orientations and individual appointments);
- •Translation and interpretation services, transportation support, temporary (short-term) crisis counselling and provisions for addressing mobility limitations and disabilities.

Mission: "To successfully attract, integrate and retain Newcomers, in particular international students, skilled workers and entrepreneurs, to and into the local economy and society" Defined terms:

"Newcomers" means individuals who are Immigrants or are Prospective Newcomers.

"Immigrants" means individuals, including their accompanying family member(s), who when they arrived to Canada from another country were not citizens of Canada and are living in Canada as temporary residents, permanent residents, or new citizens of Canada.

"Prospective Newcomers" means individuals: (i) who are not living in or citizens of Canada and by virtue of their education, training, and/or business experience have skills that would be of benefit to London's economic and social development, or (ii) who are not living in or citizens of Canada and have the requisite academic and/or other credentials to gain admittance to a University, College or high school in London.

What are we doing? Community responses Theme 2: Integration and Retention

Networking for an Inclusive Community: http://nicconnections.ca/

Mission: Becoming a community where the personnel of all agencies are aware of the unique circumstances of immigrants from other countries and are able to provide appropriate services or referrals.

<u>Linking Cultures Certificate Course</u> which includes Resource booklet that contains key information developed by London and Middlesex professionals working with refugees and immigrants and used in the NIC Linking Cultures Certificate Course. http://nicconnections.ca/node/128

Seeds of Change - Mental Health and Substance Use Information for Refugees and Immigrants http://nicconnections.ca/node/83

Seeds Of Change – Mental Health and Substance use Training Materials For Professionals http://nicconnections.ca/node/125