



***"Deeds Not Words"***



***John B. Pare  
Chief of Police***

September 5, 2017

Dear Community Partner:

**RE: London Police Service Community Consultation Process**

In 1999, the Ontario government passed Ontario Regulation 3/99, commonly referred to as the Adequacy Standards Regulation. The Regulation requires every police service in Ontario to develop a business plan, and to consult with members of the community to determine their level of satisfaction with policing as well as the direction that the service should be taking relative to the needs of the community. This consultation is to include our citizens, business persons, educators and politicians.

We want to ensure our business plan is reflective of what you, the people of London, want in terms of service and programs. We recognize that our strength stems from our partnership with all members of our community, and our success will be achieved through the co-operation and commitment of all of us. The consultation process is intended to be ongoing, with community input being a major contributor towards the development of the Business Plan.

As you know, organizations must listen to those individuals and groups who are the recipients of their service. Through our various partnerships we must be prepared to change in response to both reasonable criticism and positive suggestions for change. These partnerships shall continue and will, in fact, increase to accommodate community interests and needs where they can be reconciled with our mandate under the Police Services Act.



*Address all Correspondence to the Chief of Police*  
601 Dundas Street, P.O. Box 3415  
London, Ontario N6A 4K9  
Tel: 519-661-5670 Fax: 519-645-1908  
website: <http://police.london.ca>



While there are many issues that you may wish to comment on, the Adequacy Standards Regulation has created five areas that must be addressed by the London Police Service. These areas include:

*Crime Prevention*  
*Law Enforcement*  
*Victims' Assistance*  
*Public Order Maintenance*  
*Emergency Response*

We are attempting to gain an understanding of what service levels are satisfactory to your organization as key stakeholders in the development of our 2019-2021 Business Plan. This is an important process and we value your input.

The London Police Service and the London Police Services Board would like to invite you, or a representative of your organization, to attend any of the following consultation meetings to discuss your views and ideas regarding this process.

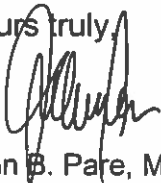
The following are the dates and locations for the Community Consultations.

- Wednesday, October 25<sup>th</sup>, 2017 (1 p.m.)  
London Police Service Headquarters  
601 Dundas Street (Classrooms)
- Wednesday, October 25<sup>th</sup>, 2017 (7 p.m.)  
London Police Service Headquarters  
601 Dundas Street (Classrooms)
- Thursday, November 2<sup>nd</sup>, 2017 (7 p.m.)  
H.B. Beal Secondary School  
525 Dundas Street (Auditorium)

If you are unable to attend any of our sessions, but are interested in providing us feedback, please respond to us in writing with your comments. A return date of **November 30th, 2017** would be most helpful.

Thank you in advance for your involvement; it is invaluable.

Yours truly,



John B. Pare, M.O.M.  
Chief of Police



Jeannette Eberhard  
Chair, London Police Services Board