

To Committee Members: in addition to the requested report for:

- a) *a plan to better meet the needs of residents living in developing and unassumed subdivisions with enhancements to the process for submitting development and property standards complaints/issues/concerns (including better communication with residents);*

I have been a resident of the Hyde Park subdivision since 2007 and have been eating dirt and dust for this length of time. If I open my windows I can scrape the dirt off of my counter tops. I live next to the roundabout on Dalmagarry Road which is just an accident waiting to happen. Inspectors park in the roundabout (which is illegal), the sewers are not marked with orange paint and yet are still above grade, the cutoff at Blackacres has a two inch drop instead of a gradual incline (with no orange cones to mark this) and the trash just keeps on flying. Now young mothers are parking in the southern roundabout at the park as well. A tragedy is waiting to happen here....please place NO Parking signs there.

As a retired Right of Way manager with Bell Canada (35 yrs) and another 5 years as a professional, certified Land Agent for pipeline companies in Ontario, it baffles me to see that this city experiences such a deficit in communication with its residents. When Union Gas was dealing with the taxpayers of Kitchener/Waterloo, I was their 2 year Liaison Land Agent during the project. Everyone had my phone number and I dealt with the city to get their answers. The new pipeline stretched from Ayr to Waterloo but everyone knew who I was. Every other community I have worked in has the same process.

Where is my Land Agent in London???

**Linda C Kemp**

Best Regards, Linda C. Kemp, SR/WA  
Kemp Land Agency Services Inc  
1831 Dalmagarry Rd.  
London, Ontario