City of London Planning and Environment Committee Public Participation Meeting- South London Ministry of the Environment and Climate Change August 28, 2017

Presentation Overview

- Ministry Role
- Action taken in South London
- Odour Response Process
- Questions

Ministry Role

- Industrial and commercial operations in Ontario must comply with the Environmental Protection Act (EPA) and other provincial environmental legislation.

- The EPA requires Ontario businesses to have an Environmental Compliance Approval (ECA) if the nature of the business process may cause the release of a contaminant to air, land or water. An ECA will set out the operating requirements for the facility.

- Section 14 of the EPA prohibits the discharge of a contaminant to the natural environment that causes, or may cause, an adverse effect. Odour from an industrial or commercial operation is considered a contaminant under the EPA.

- When an odour complaint is received, the ministry will contact the company generating odours to identify the source of the odour and will also determine if the company is operating in compliance with its approvals.

- The ministry can issue an Inspection Report requiring the company to undertake operational changes/improvements.

- If necessary, the ministry can also:
  - Issue Provincial Officers Orders;
  - Require the company to take steps to address emissions of odour; and/or,
  - Refer the matter for investigation to the ministry’s Investigations and Enforcement Branch.

South London Odour

The London District Office:
- Tracks, logs and analyzes odour complaints that are received;
- Conducts independent proactive odour observations on a scheduled basis and after normal business hours (evenings and weekends); and
- Conducts proactive and reactive inspections of the facilities to ensure that they are in compliance with ministry approvals.

The London District Office has also dedicated additional resources to the area of South London. Two Provincial Officers currently provide oversight to the facilities.

South London Odour

- South London residents are encouraged to notify the local ministry office of concerns related to odour from nearby facilities. Local residents can report odours by calling:
  - The London District Office at 519-873-5199 during regular business hours; or,
  - The ministry’s Spills Action Centre, toll-free, 24 hours a day, at 1-800-268-6060, outside of regular business hours.

- Callers are encouraged to provide the location, date, time, weather conditions and any other details when they make their report.
South London Odour

- Some of the industrial facilities of South London include (but are not limited to): Orgaworld Canada Ltd., StormFisher Environmental, Ingredion Canada Corporation, W12A - City of London Landfill, and Waste Management of Canada.

- Since 2007, the ministry has issued numerous orders and has laid charges under section 14 of the EPA to address odour from the facilities of South London.

- The ministry has also worked with the companies to undertake voluntary measures to address odour.

![](image)

* The StormFisher facility (Harvest Power) became operational in 2013.

Note: The bar graph represents the number of odour complaints from the following facilities within South London: Ingredion (Casco), W12A Landfill, Waste Management, StormFisher (Harvest Power) and Orgaworld. 2017 data represents until the end of July.

Odour Response Process

1. After a Provincial Officer substantiates odour impacts, the ministry will provide the facility emitting the odour with a written notice. The notice will require the company to provide a written response to the ministry and, if required, undertake any corrective actions to address the odour.

2. If a Provincial Officer continues to substantiate odour from a facility (after the notice is provided and/or corrective actions have been undertaken), the ministry may issue a Provincial Officers Order or any other compliance measures to the company.

3. The Provincial Officers Order will require the company to undertake measures to address odour from the operation/facility in accordance with the company’s respective ECA/approvals.

4. In the event of continued odour impacts the ministry will consider all the additional compliance measures at its disposal, including the issuance of further Orders or a referral for an investigation.

Questions and Conclusion

- The ministry will continue to work with the local residents and the companies within South London to address odour complaints.

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