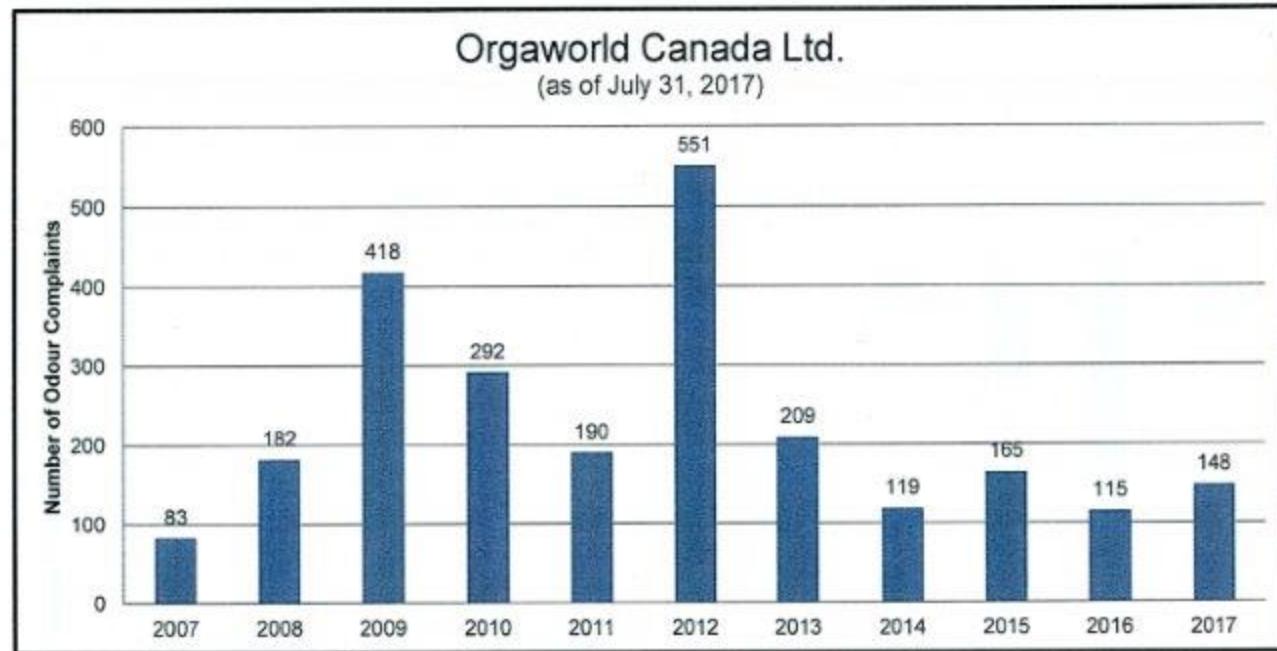




Orgaworld Canada Ltd., 4675 Wellington Rd. S.

Odour Complaint Summary



Year	Complaints	Validated Complaints*
2007	83	13
2008	182	78
2009	418	102
2010	292	122
2011	190	135
2012	551	393
2013	209	174
2014	119	75
2015	165	141
2016	115	102
2017	148	131
Total	2472	1466

\* As a result of odour concerns, the ministry implemented a formal validation and tracking process for Orgaworld in 2011.