

TO:	CHAIR AND MEMBERS DEARNESS HOME COMMITTEE OF MANAGEMENT MEETING ON FEBRUARY 15, 2017
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	2016-2019 LONG-TERM CARE HOME SERVICE ACCOUNTABILITY AGREEMENT BETWEEN THE CORPORATION OF THE CITY OF LONDON (DEARNESS HOME) AND THE SOUTH WEST LOCAL HEALTH INTEGRATION NETWORK (LHIN) DECLARATION OF COMPLIANCE 2016

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home;

- a) the Managing Director, Housing, Social Services and Dearness Home **BE AUTHORIZED** by the Dearness Home Committee of Management to execute the Declaration of Compliance (substantially in the form attached as Schedule 1) under the Long-Term Care Home Service Accountability Agreement for the reporting period of January 1 to December 31, 2016; and
- b) the Managing Director, Housing, Social Services and Dearness Home **BE DIRECTED** to advise the Licensee that the Declaration of Compliance has been made.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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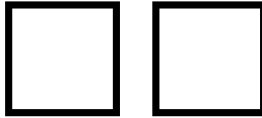
- 2016-2019 Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) (CPSC – March 30, 2016)
- 2013-2016 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2015 (CPSC February 17, 2016)
- 2016-2019 Long-Term Care Home Accountability Planning Submission (CPSC – February 17, 2016)
- 2013-2016 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2014 (CPSC April 21, 2015)

BACKGROUND

It is a requirement of the *Local Health System Integration Act, 2006* that a Local Health Integration Network (LHIN) have a service accountability agreement (SAA) in place with each Health Service Provider (HSP) that it funds. The SAA for the long-term care sector is called the Long-Term Care Home Service Accountability Agreement (L-SAA). On April 05, 2016, Council approved a three year L-SAA agreement with the South West LHIN for the Dearness Home for the period April 1, 2016 to March 31, 2019.

The 2016-2019 L-SAA, sets out the terms on which the LHIN will provide funding to the City and the performance obligations of the City in return for the funding. Schedule D of the L-SAA agreement outlines the performance indicators and obligations as follows:

- Report on the number of residents with responsive behaviours that the Long Term Care Home (LTC) has discharged (including a refusal to accept residents back to LTC Home following an Emergency Department (ED) visit or hospital admission) and reasons for the LTC Home discharge.
- One to one staffing to support residents with responsive behaviours as best practice of Behavioural Supports Ontario (BSO) program.
- Implemented the Best Practices Palliative Care initiatives and report annually on the most significant contribution to advancing or improving best practice palliative care in the past 12 months and plans for next year.
- Agree to regularly update and annually review site specific and services information for



the Home, as represented within thehealthline.ca website.

Within the L-SAA is also the requirement that the "Board" (defined in the agreement as the Committee of Management) issue a Compliance Declaration. The Form of the Declaration of Compliance follows (and see attached Schedule 1):

*The Board has authorized me, by resolution dated [insert date], to declare to you as follows:
After making inquiries of the [insert name and position of person responsible for managing the Home on a day to day basis, e.g. the Chief Executive Office or the Executive Director] and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the long-term care service accountability agreement (the "Agreement") in effect during the Applicable Period.*

Without limiting the generality of the foregoing, the HSP confirms that

- (i) it has complied with the provisions of the Local Health System Integration Act, 2006 and with any compensation restraint legislation which applies to the HSP; and*
- (ii) every Report submitted by the HSP is accurate in all respects and in full compliance with the terms of the Agreement;*

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the Agreement between the LHIN and the HSP effective April 1, 2016.

The declaration is required to be submitted to the LHIN on or before the 1st day of March preceding the end of the reporting period.

Confirmation of Compliance:

With respect to compliance with the L-SAA agreement, the Administrator of Dearness Home has confirmed that during the reporting period January 1 to December 31, 2016:

- The Home reported monthly to the South West LHIN on the number of residents with responsive behaviours that the Home has discharged and reasons for discharge;
- The Home provided one to one staffing support to residents with behaviours as needed on a regular basis which claims are supported by High Needs Funding;
- The Home worked with the South West Hospice Palliative Care Network to support provincial and regional indicators; and
- The Home regularly reviews and updates thehealthline.ca website to ensure the program and service information is up to date.

The Administrator has also confirmed that the Dearness Home has complied with the provisions of the *Local Health System Integration Act* and with any compensation restraint legislation which applies to the HSP and that every report submitted by the HSP is accurate in all respects and in full compliance with the terms of the L-SAA Agreement.

As a result, it is recommended that the Managing Director be authorized by the Dearness Home Committee of Management (Board) to execute the Declaration of Compliance for the Dearness Home for Senior Citizens for the period of January 1 to December 31, 2016. It is also recommended that the Managing Director, Housing, Social Services and Dearness Home be directed to advise the Licensee of the completion of the Declaration of Compliance. The Licensee for the Dearness Home is the Corporation of the City of London. The notice of completion of the Declaration will be provided to City Council, through a report to the Community and Protective Services Committee.

SUBMITTED BY:	RECOMMENDED BY:
NORA REXHVELAJ MANAGER OF ACCOUNTING AND REPORTING FOR THE DEARNESS HOME	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME

- cc. J. Brown, Financial Business Administrator
L. Marshall, Solicitor
J. Wills, Manager Risk Management
A. Heinz, Administrator, Dearness Home

Appendix A

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B. Hall, Regional Director, Extending Assist